

# FACT SHEET

# RAPID RESPONSE SERVICES FOR BUSINESSES

## WHAT IS RAPID RESPONSE

Rapid Response is a proactive, business-focused program designed to assist companies and their employees facing potential layoffs or plant closures. Rapid Response teams provide early intervention assistance to prevent potential layoffs and immediate on-site services to assist workers facing job losses. Rapid Response services are tailored to each company based on the needs of affected employees. These services are carried out by local teams via partnership with the CareerSource Florida network.

## EMPLOYER SERVICES

Rapid Response teams work with your company to prevent layoffs and/or minimize the disruptions associated with job losses on your business, workers, and community. A local Rapid Response team will meet with you to discuss available programs, including:

- **Incumbent Worker Training** – a program designed to assist employers to enhance the skills of their workers to maintain a quality, resilient workforce and prevent layoffs.
- **Customized Training** – a competitive program that supports training for new and existing employees to help businesses stay productive, and profitable, and help employees retain high-wage, high-skilled jobs.
- **Short Time Compensation** - a program available to employers who reduce employee hours and wages as an alternative to layoffs. Affected employees are eligible to receive a percentage of Reemployment Assistance benefits. Employers can retain trained employees until business conditions improve and avoid the expense of recruiting, hiring, and training new employees.

## EMPLOYEE SERVICES

Rapid Response teams will work with affected workers on-site or virtually to provide information and services that enhance re-employment opportunities, including:

- Career counseling and job search assistance.
- Resume preparation and interviewing skills workshops.
- Reemployment Assistance benefits.
- Information about federally funded education and training opportunities.
- Filing a Trade Adjustment Assistance or Trade Act petition for foreign trade-affected workers.

## ADVANTAGES OF RAPID RESPONSE SERVICES

Rapid Response activities provide benefits tailored to your company and industry, including:

- Reemployment Assistance Insurance costs as workers are re-employed more quickly.
- Up-skilling employees to fill increasingly complex or skilled positions internally.
- Higher productivity, better worker education, cross-training, morale, and lower absenteeism.
- Positive community impact and public image.

## HOW TO GET STARTED?

Contact your local CareerSource Florida Career Center. Find your local career center:

<http://LCD.FloridaJobs.org/>



FLORIDA DEPARTMENT of  
ECONOMIC OPPORTUNITY

CONTACT THE STATE RAPID RESPONSE COORDINATOR AT  
[RapidResponse@DEO.MyFlorida.com](mailto:RapidResponse@DEO.MyFlorida.com)