



FUELING GROWTH

MEETING NEEDS

SHAPING CHANGE

Broward Workforce Development Board, Inc.

Program Year Highlights

2017 - 2018

Employment Assistance

A Click, Call or Visit Away

- Employment assistance is available through a variety of programs:
 - Wagner Peyser *
 - WIOA *
 - Welfare Transition *
 - Unemployment Compensation
 - Re-employment Services and Eligibility Assessments
 - Trade Act
 - Veteran Programs
 - Start-Up Now! Entrepreneurial Training
 - AmeriCorps
 - Ticket to Work
 - Hurricane Disaster Assistance

Connecting Our Customers to Occupational Skills and Work-Based Training

- This past year:
 - Provided 400,000 virtual and in-person Wagner-Peyser services to over 48,000 customers, with a 67% placement rate
 - Almost 1,000 WIOA adults and dislocated workers received skills or work-based training
 - We worked with over 18 educational institutions providing access to over 104 courses of training



- We added all the registered apprenticeship options available to the training provider list
- We increased training options for our welfare customers

Changing Lives!

- From a laid off truck driver on the road to a corrections officer earning \$40,000/year, David, a welfare customer, can now work and spend quality time with his three children
- From living in his car with his fiancé, Thomas, a veteran, is now working for Lauderdale Marine
- From being a homeless, 32-year unemployed displaced homemaker – K.H. is now a supervisor in a call center and attributes her success to “genuine pure-hearted CSBD staff”
- This year, through our case managers’ efforts, 1,037 welfare recipients are in jobs paying enough for them to leave welfare

Not Just Training Services!

- We assist individuals receiving unemployment compensation with special assessments
- 132 fledgling entrepreneurs got their start through the CSBD Start-Up Now program resulting in 44 new businesses being created
- Our AmeriCorps program, which ended on 6/30, provided community service through its 71 corps members
- Following the hurricanes, disaster relief grants put people in temporary jobs
- Through a statewide grant, we replaced assistive devices for customers with disabilities affected by the storms

Beyond WIOA

- CSBD, the broker of workforce services, co-locating with or referring customers to just the right partner program
 - Vocational Rehabilitation
 - Older Workers
 - Community Service Block Grants
 - Adult Literacy
 - GED
 - Women In Distress
 - Mission United
 - Homelessness Assistance



Out-of-School Youth (OSY): An Opportunity To Shape The Future

CSBD Youth Providers

- Broward County Public Schools
- Broward College
- Handy Inc.
- The Flite Center



Each year, our providers assist 700 OSY with:

- Getting their high school credentials
- Obtaining a post-secondary Degree
- Receiving a subsidized internship in alignment with the youth's education and career pathways
- Getting guidance from devoted and caring adults
- Getting placed into jobs

OSY Testimonial

Before Xena entered our OSY program, she was in an unfortunate situation. She was dealing with domestic abuse issues and started to lose all hope. Through our partnership with The FLITE Center, we were able to place both her and her children into a homeless shelter so that they would be safe.

Despite her past circumstances, Xena was determined to become self-sufficient. She enrolled in The FLITE Center's GED program and worked tirelessly to obtain her diploma. While completing her GED, she gained employment, which allowed her to find stable housing for her family. Now, we're proud to say that Xena is now living on her own and is pursuing a post-secondary education.

Giving Youth Soft Skills & Job Skills

- Each year, the summer program provides youth 16-18 with paid summer employment
- CSBD augments the jobs available through our principal funder, Children's Services Council of Broward County by also working with:
 - Broward County and the City of Fort Lauderdale
 - The City of Pembroke Pines
 - Bank of America
 - Private employers



Positioning Broward To Serve Our Future Workforce

- Through statewide and local initiatives, we have:
 - Educated our community on working with millennials through the NEXT GEN & BEYOND Forum; recommendations forwarded to 6 Pillars
 - Developed customized assessment tools to identify housing and financial health needs for our homeless population so they can move on to employment
- At the board's direction we have increased our social media efforts, making our presence known

Connecting over 7,100 Employers To The Talent they Need

- Job Postings
- Labor Market Information
- Candidate Pre-Screening
- Skill Assessments
- Job Description Assistance
- Intermediaries
- Dedicated Industry-Specific Webpages
- Recruitment Events
- Internship Portal
- Training Grants
- Rapid Response Services
- Work-Based Training

Community Outreach



“Paychecks For Patriots Hiring Fair was one of the most productive staffing events that we’ve participated in! Our company will definitely attend similar events in the future.”

D.S., Bank of America

“This was my first time attending a CareerSource Broward hiring event, and as soon as I walked in the door, I was immediately blown away. The staff was so helpful, and there were so many great employers who were hiring for good-paying jobs. Even though I didn’t have much hope for landing a job, I walked out of the career center feeling confident that I would find work soon.”

K.S., Veteran Job Seeker



THANK YOU, BWDB Members



Gary Arenson

Zac Cassidy

Kristen Cavallini-Soothill

Dr. Ben Chen

Heiko Dobrikow

Mayor Frank Ortis

Jim Ryan

Enid Valdez

Thank You, Staff

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Kathy Redford

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Loubens St. Louis

Michael Bateman

Michael Watson

Yanie Hartzog

Rosamond Parker-Pickett



A BIG thank you to our Board, staff, providers and partners who together make us a success!

Next Year – Bigger, Better, ???

- As we move to the workgroup portion of our planning session how can we continue to be:
 - Relevant
 - Proactive
 - Essential
- To our community