

# Family Success Administration Division

## FAMILY SUCCESS ADMINISTRATION DIVISION (FSAD)

**MISSION:** To provide assistance to individuals and families in achieving economic and social stability.

### PROGRAMS:

#### ➤ **Emergency Assistance (EA)**

Provides short-term emergency payments for rent, mortgage, and utilities through our network of four (4) Family Success Centers. This assistance is not income-based. Below are the primary requirements:

- Broward County resident for at least three (3) months
- Unexpected loss or reduction of income of 10% or more through no fault of your own
- Inability to pay monthly basic expenses after unexpected loss or reduction of income
- Must have sufficient income to meet the household's basic expenses moving forward

#### ➤ **Community Action Agency (CAA)**

- **Low Income-Home Energy Assistance Program (LIHEAP)** – Provides utility bill (electric) assistance for residents living at or below 150% of the Federal Poverty guidelines or at or below 60% of the State Median Income. Applicants may receive assistance up to three times per year.

- **Community Services Block Grant (CSBG)** – Provides case management services to individuals at or below 200% of the federal poverty level. Services include assistance with education, vocational training, textbooks, childcare, and employment.

#### ➤ **Financial Capability Program (FCP)** – Offers personalized financial coaching and conducts virtual workshops focused on financial literacy to assist individuals in cultivating sound financial habits, creating a sustainable budget, enhancing credit scores, setting financial objectives, and boosting financial competence.

Additionally, a match savings program is available to assist residents in saving for the purchase of a home, vehicle, security deposit, education expenses, hurricane home improvements, or major home repairs.

- Eligibility requirements are based on household gross income, which cannot exceed 400% of the Federal Poverty Guidelines, and demonstration of the ability to save a specified amount each month.

\*The Low-Income Home Energy Assistance Program and Community Services Block Grant Program are fully supported by the Administration for Children and Families of the U.S. Department of Health and Human Services.

\*Updated August 6, 2025



## HUMAN SERVICES DEPARTMENT

Broward County's Human Services Department (HSD) delivers innovative, meaningful services, supports and resources to Broward County residents, that empowers them to improve their quality of life.

### Links to additional information for the Family Success Administration Division

Family Success Administration Division website or call 954-357-8616  
<https://www.broward.org/FamilySuccess/Pages/Welcome.aspx>

For LIHEAP call 954-357-5025 or  
<https://www.broward.org/FamilySuccess/Pages/LowIncomeHomeEnergyProgram.aspx>

For CSBG call 954-357-5025 or  
<https://www.broward.org/FamilySuccess/pages/communityserviceblockgrant.aspx>

For the Financial Capability Program  
<https://www.broward.org/FamilySuccess/Pages/FinancialCapabilityProgram.aspx>

For Emergency Assistance (EA), Complete the online orientation  
[https://webapps5.broward.org/fsadsp/story\\_html5.html](https://webapps5.broward.org/fsadsp/story_html5.html)

Complete the online (EA) application after viewing orientation  
<https://www8.gvtsecure.com/browardhs/fsad/fsad.aspx>