



METRIX LEARNING SERVICES AGREEMENT - RENEWAL

THIS AGREEMENT (“Agreement”), is effective as of the date of the last signatory hereto (“Effective Date”), by and between **New York Wired for Education** (“NYW”), a workforce ORGANIZATION, and **CareerSource Broward**.

I. DESCRIPTION OF SERVICES

- a. Learning Management System (“LMS”): The Metrix Learning LMS provides user management and delivery of training content. The LMS is accessible 24/7 from any computer with internet access. Customizations include a custom site URL and logos. Features include:
 - i. Dashboards: Easy-to-use customer and administrator dashboards.
 - ii. Learning Content Licenses: Eligible individuals in CareerSource Broward region qualify to receive a one hundred and eighty (180) day license to eLearning content. Content includes:
 - Unlimited licenses to the Skillsoft Business/Desktop/IT Content Library.
 - Unlimited licenses to IHuddle gamification access
 - Unlimited licenses to TPC manufacturing content
 - Integrated ProveIt assessments
 - iii. Career Pathways Tool: Skill assessment and learning plans for ten (10) industry paths, 200+ growth occupations.
 - iv. Certificates of Completion and Badges: Customers are awarded a certificate of completion for passing each course module. Customers can also receive digital badges for completion of bundles of courses.
 - v. Reporting: There are both automated reports delivered via email monthly, and standard reports accessible in the LMS administrator functions. These reports include group, activity, case management and pathways reports.
- b. Consulting Support: NYW will provide CareerSource Broward Workforce Development with consulting services to include:
 - i. Meeting with staff virtually to discuss services and strategies.
 - ii. Virtual training to front line staff responsible for hosting orientation sessions, delivering services, managing customers, tracking data, etc.
 - iii. Strategize with staff from workforce partners & business services. Services may include: assessing potential applicants, aligning training strategies, accessing Portal talent bank for qualified candidates, and employee training services.

SIGNATURE CERTIFICATE



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SIGNERS

SIGNER	E-SIGNATURE	EVENTS
<p>Name Carol Hylton</p> <p>Email chylton@careersourcebroward.com</p> <p>Components 2</p>	<p>Status signed</p> <p>Multi-factor Digital Fingerprint Checksum c295b6105a07261d07db9cf1c7d5e219f35698cfce4bbfedf7b6776b740c60ca</p> <p>IP Address 174.211.167.183</p> <p>Device Mobile Safari via iOS</p> <p>Typed Signature </p> <p>Signature Reference ID 897818E9</p>	<p>Viewed At 10/11/2023 16:09 EDT</p> <p>Identity Authenticated At 10/11/2023 16:10 EDT</p> <p>Signed At 10/11/2023 16:10 EDT</p>

AUDITS

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