



METRIX LEARNING SERVICES AGREEMENT - RENEWAL

THIS AGREEMENT ("Agreement"), is effective as of the date of the last signatory hereto ("Effective Date"), by and between New York Wired for Education ("NYW"), a workforce ORGANIZATION, and CareerSource Broward.

I. DESCRIPTION OF SERVICES

- a. <u>Learning Management System ("LMS")</u>: The Metrix Learning LMS provides user management and delivery of training content. The LMS is accessible 24/7 from any computer with internet access. Customizations include a custom site URL and logos. Features include:
 - i. <u>Dashboards</u>: Easy-to-use customer and administrator dashboards.
 - ii. <u>Learning Content Licenses:</u> Eligible individuals in CareerSource Broward region qualify to receive a one hundred and eighty (180) day license to eLearning content. Content includes:
 - Unlimited licenses to the Skillsoft Business/Desktop/IT Content Library.
 - Unlimited licenses to 1Huddle gamification access
 - Unlimited licenses to TPC manufacturing content
 - Integrated ProveIt assessments
 - iii. <u>Career Pathways Tool:</u> Skill assessment and learning plans for ten (10) industry paths, 200+ growth occupations.
 - iv. <u>Certificates of Completion and Badges:</u> Customers are awarded a certificate of completion for passing each course module. Customers can also receive digital badges for completion of bundles of courses.
 - v. <u>Reporting:</u> There are both automated reports delivered via email monthly, and standard reports accessible in the LMS administrator functions. These reports include group, activity, case management and pathways reports.
- b. <u>Consulting Support:</u> NYW will provide CareerSource Broward Workforce Development with consulting services to include:
 - i. Meeting with staff virtually to discuss services and strategies.
 - ii. Virtual training to front line staff responsible for hosting orientation sessions, delivering services, managing customers, tracking data, etc.
 - iii. Strategize with staff from workforce partners & business services. Services may include: assessing potential applicants, aligning training strategies, accessing Portal talent bank for qualified candidates, and employee training services.





In addition, NYW will conduct periodic reviews with CareerSource Broward Workforce Development to address usage, goals, and critiques.

c. Additional Items:

i. Technical support is available Monday through Friday from 9AM -5PM EST via phone at 518-462-1780 (toll free: 1-844-691-1780) or via email at support@metrixlearning.com.

II. COSTS, SERVICE TERM, AND PAYMENT

- a. Cost: The service described above is at a fixed cost of \$43,000
- b. Service Term: The service term is from November 1, 2023 to October 31, 2024
- c. <u>Payment Terms:</u> An initial bill will be submitted to CareerSource Broward Workforce Development for \$43,000.

III. AMENDMENTS

a. Either party upon mutual agreement may modify this Agreement. No modification of this Agreement will be effective unless it is in writing, signed and dated by both parties.

The undersigned parties agree to work together in the manner described.

IN WITNESS WHEREOF, the parties have executed this agreement on the date below.

| Sanay Meaa S | September 15, 2023 | Carol Hylton | 10/11/2023 |
|---|--------------------|-----------------------------|------------|
| Signature | Date | Signature | Date |
| Sandy Mead, VP of Workforce Development | | Carol Hylton, President/CEO | |
| Name/Title | | Name/Title | |

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SIGNATURE CERTIFICATE



REFERENCE NUMBER

8A3EBE29-8E99-4F18-A529-5D326769E570

TRANSACTION DETAILS

Reference Number

8A3EBE29-8E99-4F18-A529-5D326769E570

Transaction TypeSignature Request

Sent At

10/11/2023 15:53 EDT

Executed At

10/11/2023 16:10 EDT **Identity Method**

email

Distribution Method

email

Signed Checksum

8ad69cf04d80a3f1703d9c60ba9a51896183a8e7c22b9e15580d50a4e0ccf408

Signer Sequencing

Disabled

Document Passcode

Disabled

DOCUMENT DETAILS

Document Name

New York Wired for Education METRIX LEARNING Service Agreement

Filename

New_York_Wired_for_Education_METRIX_LEARNING_Service_Agreement.pdf

Pages 2 pages Content Type application/pdf File Size 323 KB

Original Checksum

1469cfa9d0fcb0c6fbfb738b2f84595d9d8306ecc3fd4c01c5844055a7bca73b

SIGNERS

| SIGNER | E-SIGNATURE | EVENTS | | |
|---------------------------------------|--|---|--|--|
| Name Carol Hylton | Status signed | Viewed At 10/11/2023 16:09 EDT | | |
| Email chylton@careersourcebroward.com | Multi-factor Digital Fingerprint Checksum | Identity Authenticated At 10/11/2023 16:10 EDT | | |
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| | Typed Signature | | | |
| | Carol Hytton | | | |
| | Signature Reference ID 897818E9 | | | |

AUDITS

| TIMESTAMP | AUDIT |
|----------------------|--|
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