



**Broward Workforce Development Board
One-Stop Services Committee**

**Tuesday, August 4, 2026
12:30 p.m. – 2:00 p.m.**

Zoom Meeting ID:	843 6801 7373
Zoom Password:	834175
Zoom Call-In:	1 305 224 1968

**CareerSource Broward Boardroom
2890 West Cypress Creek Road, Ft. Lauderdale, FL 33309**

**This meeting is being held in person.
This meeting is also accessible via a Zoom video conference.**

PROTOCOL FOR TELEPHONE/ZOOM MEETING

1. Please state your name when making or seconding a motion. Such as “I move the item, and your name – “Jane Doe.” Please also identify yourself when asking a question.
2. Put your phone/microphone on mute when not speaking. Don’t forget to take it off when you wish to speak. Telephone users must press *6 to mute or unmute yourself.
3. Votes in the affirmative should be “aye” and in opposition should be “no” (delays in responding sometimes make it difficult to determine the intent of the vote).
4. Please be in a quiet area free of background noise, so we may hear you clearly when you are speaking. When using Zoom, please make sure the background is appropriate or choose one of their virtual backgrounds.
5. If you are calling and must leave the call, please don’t put your phone on hold. In some cases, we will get music or recorded messages and we will not be able to conduct business.
6. If you are using your phone for audio, please identify yourself on the screen and state the last 4 digits of the number you are calling from.
7. Please note the chat function has been disabled.

The Committee is reminded of the conflict-of-interest provisions. In declaring a conflict, please refrain from voting or discussion and declare the following information: 1) your name and position on the Board, 2) the nature of the conflict, and 3) who will gain or lose as a result of the conflict. Please also fill out form 8B prior to the meeting.

MEETING AGENDA

IDENTIFICATION AND INTRODUCTION OF ANY UNIDENTIFIED CALLERS

SELF-INTRODUCTIONS

APPROVAL OF MINUTES

Approval of the Minutes of the 6/2 One-Stop Services Committee (OSSC) Meeting.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	Minutes of the Meeting

Pages 8 – 11

NEW BUSINESS

1. New Programs for Existing Provider – Florida Atlantic University (FAU)

Consideration to approve the addition of three (3) training programs at FAU to the WIOA Individual Training Account list 1) CompTIA Network+ Certificate 2) CompTIA Security+ Certificate and 3) CompTIA Tech+ Certificate. CareerSource Broward reviewed the applications for completeness and to ensure that Board-mandated criteria are met for the training programs. Because Board member Dr. Stacy Volnick is employed by FAU, a 2/3 vote of the Board is required.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBITS	Memo #01-26 (OPS) ITA Course Summary Spreadsheet

Pages 12 – 14

2. New Eligible Training Provider and Course for Emergency Education Institute

Consideration to approve 1) Emergency Education Institute (EEI) under the initial status as an Eligible Training Provider and 2) add the course Emergency Medical Technician to the WIOA Individual Training Account List. Emergency Medical Technician is a high-demand occupation essential for local emergency response efforts. CSBD adds schools and courses that meet federal, state, and local criteria, giving customers more choices.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBITS	Memo # 02-26 (OPS) ITA Course Summary Spreadsheet

Pages 15 – 17

3. Memorandum of Understanding (MOU) Between CSBD and the Urban League of Palm Beach County

Consideration to approve the One-Stop MOU with our mandatory One-Stop partner and local Senior Community Service Employment Program (SCSEP) provider, the Urban League of Palm Beach County. WIOA allows us to enter into One-Stop MOUs for up to 3 years. The MOUs include a required Infrastructure agreement, which details how the costs of the One-Stop are shared.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

4. One-Stop Operator (OSO) Contract Renewal

Consideration to approve the renewal of our OSO contract with Workforce Guidance Associates, LLC in the amount of \$114,000. Under WIOA, the OSO is responsible for coordinating service delivery with our mandatory One-Stop partners. Ms. Jackson, the principal for WGA, also supervises the community liaison, assists with grant acquisition, and oversees some dedicated grants. Our staffing company provider, ISG, has agreed to include Ms. Jackson in the group insurance pool. This is the first of two renewals under the current procurement.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

5. Sectors of Strategic Focus Apprenticeship Expansion Funds

Consideration to accept \$200,000 in Sectors of Strategic Focus funds from Florida Commerce. The grant period is through 6/30/27. These funds will be used to support 1) apprenticeships 2) on-the-job training and 3) training in Broward County's targeted industry sectors, such as 1) Healthcare 2) Information Technology 3) Construction and 4) Advanced Manufacturing.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

6. Community Foundation of Broward, Inc., "Runway to Reemployment" Funds

Consideration to accept \$30,000 from the Community Foundation of Broward, Inc. to provide emergency support services to former Spirit Airlines employees, to assist in stabilizing them as they return to work. Funding will cover essential needs that fall outside WIOA limitations.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

7. Updates to the OSSC Strategic Planning Matrix PY 26/27

Consideration to review and approve updates to the OSSC Strategic Planning Matrix.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	OSSC Strategic Planning Matrix

Pages 18 – 26

REPORTS

1. Disaster Grant – Staffing Agency Vendor List

This is to report on the establishment of a vendor list to prepare for hurricane season. In the event of a hurricane, CSBD hires temporary workers as part of the clean-up effort. You may recall that on 3/2, CSBD released a Request for Proposals for staffing companies to provide temporary workers in the event of a disaster. We received 9 proposals, all of which were responsive. It is CSBD's practice to establish a vendor list for all the responsive companies. This allows us to rotate among the providers. The providers are 1) 22nd Century Technologies 2) A & A Services 3) Adaptive Workforce Solutions 4) Apple One 5) Catalyst 6) EmpHire Staffing 7) Integrative Staffing Group 8) WITS and 9) Xpand Staffing. The RFP allowed for a total of 5 years, renewable each year.

ACTION	None
EXHIBIT	None

2. Back to Work, Back to School Neighborhood Career Fair

On 8/20, CSBD will host the Back to School, Back to Work Neighborhood Career Fair at our South One-Stop Center — a dynamic event connecting job seekers with high-demand occupations that offer both quick entry points and long-term career mobility. With employers such as the Florida Department of Transportation, the U.S. Postal Service, and others, job seekers can explore roles suited for individuals re-engaging with the workforce, as well as those seeking advancement into more specialized or skilled positions.

ACTION	None
EXHIBIT	Back to Work, Back to School Neighborhood Career Fair Flyer

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3. Job Seeker Infograph July 2025 – June 2026

CSBD placed over 2,000 job seekers and awarded nearly \$1.83 million in scholarships for training during the period covered by the Infograph. Additionally, frontline staff served nearly 57,000 visitors to the One-Stop centers. The Infograph is ideal for enhancing our storytelling and increasing the shareability of content across various platforms.

ACTION None
EXHIBIT CSBD Job Seeker Services Infograph

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4. Monthly Performance Report

The current performance for the month of May is provided. The data reflect that within the Big 6 Regions, CSBD is in a three-way tie for 1st in WIOA Entered Employment Rate (EER), 1st in Welfare Transition (WT) All Family Participation Rate, Two-Parent Participation Rate, and EER, and 1st in Veterans EER.

ACTION None
EXHIBIT Performance Report for May

Pages 29 – 40

5. Broward County Unemployment and Economic Dashboard

The unemployment rate in Broward County was 4.5 percent in June 2026. This rate was 0.8 percentage points higher than the region's year-ago rate. In June 2026, Broward County's unemployment rate was 0.1 percentage points lower than the State's rate. Out of a labor force of 1,074,697, down 3,903 (-0.4 percent) over the year, there were 48,855 unemployed Broward County residents. The dashboard is a value-added resource allowing businesses and those looking to move to Broward the ability to make data-informed decisions.

ACTION None
EXHIBITS Broward County Unemployment Release for June 2026
[CareerSource Broward Dashboard](#)

Pages 41 – 42

MATTERS FROM THE ONE-STOP SERVICES COMMITTEE CHAIR

MATTERS FROM THE ONE-STOP SERVICES COMMITTEE

MATTERS FROM THE FLOOR

MATTERS FROM THE PRESIDENT/CEO

ADJOURNMENT

THE NEXT ONE-STOP SERVICES COMMITTEE MEETING IS SEPTEMBER 29, 2026
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**Broward Workforce Development Board
One-Stop Services Committee**

**Tuesday, June 2, 2026
12:30 p.m. – 2:00 p.m.**

**Zoom Meeting ID: 833 5498 0550
Zoom Password: 724534
Zoom Call-In: 1 305 224 1968**

MEETING MINUTES

**CareerSource Broward Boardroom
2890 West Cypress Creek Road, Ft. Lauderdale, FL 33309**

The committee was reminded of the conflict-of-interest provisions.

ATTENDEES IN-PERSON / VIA ZOOM: Dr. Kelly Moore, Melida Akiti, Sheri Brown Grosvenor, Tara Williams, and Rick Shawbell, who chaired the meeting.

STAFF: Mark Klinecicz, Maurice Gardner, Rochelle Daniels, Kaminnie Kangal, Melissa Rivera, and Sonia Harriott.

APPROVAL OF MINUTES

Approval of the Minutes of the 5/5 One-Stop Services Committee (OSSC) Meeting.

On a motion by Melida Akiti and seconded by Sheri Brown Grosvenor, the One-Stop Services Committee unanimously approved the minutes of the 5/5 meeting.

NEW BUSINESS

1. PY 26/27 Preliminary Budget

Considered the approval of the PY 26/27 preliminary budget. The budget reflects an increase of 2.1% or \$296,839 in formula allocations and carry-forward funds giving us a projected total of \$14,366,912, as compared to \$14,070,073 in PY 25/26. The budget continues to emphasize investments in customer training, re-employment and the Board's strategic initiatives. Dedicated grant funds are projected to be \$10,773,720; while these funds are restricted to specific grant purposes and are not included in the formula allocation totals, they bring the total projected funding available to \$25,140,632, for PY26/27 compared to \$22,630,097 in PY 25/26.

Committee Chair Rick Shawbell presented the item, and Rochelle Daniels reviewed the proposed budget.

Tara Williams asked whether the formula allocation reflected the impact of the Spirit Airlines layoffs.

Ms. Daniels explained that response efforts have been supported with available funding and said that CSBD had asked the state for approximately \$2 million to support ongoing workforce services for displaced workers.

On a motion made by Dr. Kelly Moore and seconded by Melida Akiti, the One-Stop Services Committee unanimously approved the PY 26/27 Preliminary Budget.

2. Memorandums of Understanding (MOU) Between CSBD and the One-Stop Partners

Considered the approval of the One-Stop MOUs with our legislative partners. WIOA allows us to enter into One-Stop MOUs for up to 3 years, after which we must renegotiate new 3-year MOUs. CareerSource Florida now requires us to use their template for the MOUs, which speak to how the One-Stop partners will coordinate services for participants. The MOUs include a required Infrastructure agreement, which details how the costs of the One-Stop are shared. Our MOU legislative partners are 1) The School Board of Broward County 2) Broward College 3) Vocational Rehabilitation 4) Broward County 5) and AARP.

Rick Shawbell asked Ms. Daniels to address this item. Ms. Daniels explained that the One-Stop MOU's must be renewed every three years.

On a motion made by Sheri Brown Grosvenor and seconded by Tara Williams, the One-Stop Services Committee unanimously approved the MOUs between CareerSource Broward and the One-Stop Partners.

3. OSSC Strategic Planning Matrix PY 26/27

Considered the approval of 1) the One Stop Committee matrix and 2) assigning CSBD staff to develop the next steps and benchmarks, and bring updates to the committee. On 5/28, the Board approved the report from the planning session on the strategic goals and objectives for PY 26/27. Staff distributed the report amongst Board committees. Each committee tracks progress on achieving the deliverables in the form of a strategic planning matrix.

Committee Chair Rick Shawbell presented the item, and Maurice Gardner reviewed the proposed matrix.

On a motion made by Sheri Brown Grosvenor and seconded by Dr. Kelly Moore, the One-Stop Services Committee unanimously approved the PY 26/27 One-Stop Services Committee Strategic Planning Matrix and assigned CSBD staff to develop the next steps and benchmarks and provide updates to the Committee.

REPORTS

1. CareerSource Broward's Response to Spirit Airlines Closure

Following the announcement of Spirit Airlines' closure on Saturday, May 2nd, CareerSource Broward immediately mobilized over the weekend to support affected workers by posting information on our website about available services and resources. On Monday morning, our South Career Center became "ground zero," where elected officials, CareerSource Florida, Broward County government, Spirit Airlines representatives, employers, and our CSBD staff stood ready to assist the impacted workers. Services included Rapid Response orientations, filing for unemployment compensation, resume and job search activities, and interviews with employers who stepped in to fill their job openings. To date, we have provided 1,210 impacted employees with Rapid Response services and targeted job fairs.

Rochelle Daniels reviewed the information.

Sheri Brown Grosvenor shared that emergency funding may also become available through the Community Foundation of Broward, Inc.

Melida Akiti noted that employee benefits were cut the same day as the layoffs and that additional assistance may be needed to connect impacted workers to medical programs, including the two public hospitals.

2. Individual Training Account (ITA) Provider Performance

CSBD conducted its semi-annual analysis of ITA provider performance and found that all training programs are in compliance with the Board-mandated 70% training-related placement rate.

Maurice Gardner reviewed the analysis, and there was no further discussion.

3. Monthly Performance Report

The current performance for the month of April is provided. The data reflects that within the Big 6 Regions, CSBD is 1st in Welfare Transition (WT) All Family Participation Rate, Two-Parent Participation Rate, and EER, 1st in Veterans EER, and 2nd in Wagner Peyser EER.

Mark Klinecicz reviewed the information.

Rick Shawbell commended CSBD for the continued excellent work.

4. Veteran and Marine Industry Job Fairs

CSBD is hosting a 1) Veteran Job Fair on 6/16 and a 2) Marine Industry Job Fair on 6/24 to connect job seekers with career opportunities in two important focus areas of Broward County's workforce. The Veteran Job Fair will support transitioning service members, veterans, and military families by connecting them with employers seeking skilled, disciplined talent across multiple industries. The Marine Industry event will address workforce demands in the growing

marine and boating sector. CSBD will leverage these job fairs to connect displaced Spirit Airlines workers with participating employers and available positions that match their skills and qualifications. These events will strengthen employer talent pipelines while supporting economic growth and workforce development throughout the region.

Maurice Gardner reviewed the information, and there was no further discussion.

5. Broward County Unemployment and Economic Dashboard

The unemployment rate in Broward County was 4.4 percent in April 2026. This rate was 1.2 percentage points higher than the region's year-ago rate. In April 2026, Broward County's unemployment rate was 0.2 percentage points lower than the State's rate. Out of a labor force of 1,072,179, down 5,959 (-0.6 percent) over the year, there were 46,983 unemployed Broward County residents. The dashboard is a value-added resource allowing businesses and those looking to move to Broward the ability to make data-informed decisions.

Mark Klincewicz reviewed the information, and there was no further discussion.

MATTERS FROM THE ONE-STOP SERVICES COMMITTEE CHAIR

None.

MATTERS FROM THE ONE-STOP SERVICES COMMITTEE

None.

MATTERS FROM THE FLOOR

None.

MATTERS FROM THE PRESIDENT/CEO

On behalf of Carol Hylton, Mark Klincewicz provided an update on CareerSource Broward's ongoing efforts to secure additional funding to support workers impacted by Spirit Airlines' layoffs.

Mr. Klincewicz also reported that the Summer Youth Employment Program would begin the following week and include three days of employability skills training. He noted that CareerSource Broward will be serving 1,256 youth through the program this year.

ADJOURNMENT

1:08 p.m.

THE NEXT ONE-STOP SERVICES COMMITTEE MEETING IS AUGUST 4, 2026

Memorandum #01-26 (OPS)

To: One Stop Services Committee

From: Carol Hylton, President/CEO

Subject: New Programs for Existing Provider – Florida Atlantic University (FAU)

Date: 07/09/2026

SUMMARY

Consideration to approve the addition of three (3) training programs at FAU to the WIOA Individual Training Account list 1) CompTIA Network+ Certificate 2) CompTIA Security+ Certificate and 3) CompTIA Tech+ Certificate. CareerSource Broward reviewed the applications for completeness and to ensure that Board-mandated criteria are met for the training programs. Because Board member Dr. Stacy Volnick is employed by FAU, a 2/3 vote of the Board is required.

BACKGROUND

WIOA requires classroom or online training to be provided through ITAs at schools and for courses approved by the local workforce board. Additionally, all occupational training must prepare students for in-demand occupations appearing on the Targeted Occupations List (TOL) and meet the Board-established minimum evaluation criteria. This includes but is not limited to licensure, accreditation (or equivalent), and issuance of an industry-recognized credential. All of our current eligible training providers meet these criteria.

DISCUSSION

FAU, an approved CSBD eligible training provider, is accredited by the Southern Association of Colleges and Schools, Commission on Colleges.

FAU has applied to add three (3) new programs 1) CompTIA Network+ Certification 2) CompTIA Security+ Certification and 3) CompTIA Tech+ Certification, to our WIOA ITA List. These programs provide opportunities to train for careers in the IT industry and earn Certificates in this field.

Using Jobs EQ and Employ Florida, CSBD was able to validate that within the past 90 days, there have been at least 25 job openings for Computer Network Support Specialists, Information Security Analysts, and Computer User Support Specialists in Broward County. A CSBD review team comprised of staff from Operations, Quality Assurance, and Business Services evaluated the applications. This committee determined that all Board-mandated criteria have been met for the training programs and related occupational titles.

Courses to be added to the WIOA ITA List:

Provider	Credentialing Program	TOL Demand Occupation	Entry Wage
Florida Atlantic University	CompTIA Network+ Certification Training	Computer Network Support Specialists	\$27.76
	CompTIA Security+ Certification Training	Information Security Analysts	\$38.79
	CompTIA Tech+ Certification Training	Computer User Support Specialists	\$20.26

We will limit enrollment of customers to 10 in this program until performance is established.

RECOMMENDATION

Approve the addition of three (3) occupational training programs to the WIOA ITA list: CompTIA Network+ Certification Training, CompTIA Security+ Certification Training, and CompTIA Tech+ Certification Training.

ITA Course Summary Spreadsheet
Attachment to Memo #01-26 (OPS)

School Name	License / State Agency Approval	DOE Accreditation	Course Title	Type of Credential Offered	Program Length	Clock Hours	Entry Wage	Course Offering (Virtual/ Classroom/ Blended*)	Class Size (Max)	Prerequisites	Tuition and Fees	Other Costs (Books, Uniforms, Supplies, Cert./Lic. Exams)	Program Total Costs
Florida Atlantic University	YES	YES	CompTIA Network+ Certification Training	Certificate	24 weeks	110	\$27.76	Virtual	20	High School Diploma, 6 months experience or CompTIA Tech+ certification	\$1,895.00	\$0.00	\$1,895.00
	YES	YES	CompTIA Security+ Certification Training	Certificate	24 weeks	85	\$38.79	Virtual	20	High School Diploma, 6 months experience or CompTIA A+ certification, Network+ certification	\$1,995.00	\$0.00	\$1,995.00
	YES	YES	CompTIA Tech+ Certification Training	Certificate	24 weeks	40	\$20.26	Virtual	20	High School Diploma	\$995.00	\$0.00	\$995.00

Memorandum # 02-26 (OPS)

To: One Stop Services Committee

From: Carol Hylton, President/CEO

Subject: New Eligible Training Provider and Course for Emergency Education Institute

Date: 07/09/2026

SUMMARY

Consideration to approve 1) Emergency Education Institute (EEI) under the initial status as an Eligible Training Provider and 2) add the course Emergency Medical Technician to the WIOA Individual Training Account List. Emergency Medical Technician is a high-demand occupation essential for local emergency response efforts. CSBD adds schools and courses that meet federal, state, and local criteria, giving customers more choices.

BACKGROUND

WIOA requires classroom or online training to be provided through ITAs at schools and for courses approved by the local workforce board. The ITA can only be used at schools on the State list of Eligible Training Providers (ETP) and for programs aligned with in-demand occupations appearing on the Targeted Occupations List (TOL). Two critical criteria over which CSBD has no control are:

1. The inclusion of programs that are expensive when compared to the same courses that may be available at public institutions. This is because the Florida State Statutes governing WIOA at 445.007 (6) state that a "local workforce development board may not restrict the choice of training providers based upon cost, location, or historical training arrangements."
2. An individual having the ability to select a course of study, even though they may incur debt, because WIOA states we must give participants the full list of available courses along with cost and performance information.

While the law requires that participants have customer choice in the selection of training programs, CSBD success coaches advise participants regarding all alternatives as a component of customer choice. Additionally, all occupational training must meet the Broward Workforce Development Board's established minimum evaluation criteria. This includes but is not limited to licensure, a minimum of 25 local job openings, and issuance of an industry-recognized credential. All of our current eligible training providers meet these criteria.

DISCUSSION

Emergency Education Institute is located in Coral Springs and has been operating since 2016, providing training in the healthcare industry. They are licensed by the Commission on Independent Education (CIE). They are also accredited by the Accrediting Bureau of Health Education Schools.

The courses submitted will prepare participants for employment in the following in-demand occupations, as shown in the chart below.

Eligible Training Provider and Course to Be Added to the WIOA ITA List:

Training Provider	Occupational Training Program	Occupation	Entry Wage	Job Openings
Emergency Education Institute	Emergency Medical Technician	Emergency Medical Technicians	\$17.11	>25

Staff have conducted an on-site review of the school. A cross-functional CSBD review committee comprised of staff from Operations, Quality Assurance, and our appropriate intermediary reviewed the applications and program. The committee has determined that all Board-mandated criteria have been met for the school training programs. This includes but is not limited to 1) licensure 2) issuance of an industry-recognized credential and 3) 25 or more job openings in Broward County.

As a new training provider, Emergency Education Institute will be under initial eligibility status with CSBD, and we will limit enrollment of customers to 10 in the training program until performance can be established for our customers.

RECOMMENDATIONS

Approve the Emergency Education Institute as an eligible training provider and add Emergency Medical Technician to the WIOA ITA List.

ITA Course Summary Spreadsheet
Attachment to Memo # 02-26 (OPS)

School Name	License / State Agency Approval	DOE Accreditation	Course Title	Type of Credential Offered	Program Length	Clock Hours	Entry Wage	Course Offering (Virtual/ Classroom/ Blended*)	Class Size (Max)	Prerequisites	Tuition and Fees	Other Costs (Books, Uniforms, Supplies, Cert./Lic. Exams)	Program Total Costs
<i>Emergency Education Institute</i>	YES	YES	Emergency Medical Technician	Certificate	16 weeks	300	\$17.11	Classroom	35	High School Diploma, Physical Exam, Background Check, Drug Screening, Driver's License, Birth Certificate or Passport, Social Security Card	\$2,460.00	\$765.00	\$3,225.00



ONE-STOP SERVICES COMMITTEE

Strategic Planning Matrix for PY 26/27

Jim Ryan

BWDB Board Chair

Rick Shawbell

OSSC Chair

Carol Hylton

President/CEO

CareerSource Broward Mission:

To provide innovative solutions through the professional delivery of quality services, which consistently and effectively meet workforce needs.

CareerSource Broward Vision:

To be the premier workforce agency facilitating better jobs and providing quality workers that enhances the quality of life and builds a sustainable economy for Broward County.

One-Stop Services Committee Goal:

To maximize employment and training opportunities for all job seekers, including those with multi-faceted barriers.

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.

CareerSource Broward Strategic Goal #1:

Improve the sustainability of the workforce system through increased funding, efficiency, technology, and relevancy.

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
1.0 – Assess the feasibility of co-locating staff at educational institutions, libraries, and other community partners.	1.0.1 – Identify potential sites in the prosperity zip codes.	Potential sites reviewed and selected according to the location's interest in hosting CSBD staff.	9/26	
	1.0.2 – Conduct site visits to evaluate space, accessibility, and technology needs.	If feasible, CSBD staff are co-located at selected locations.	11/26	
1.1 – Consider the delivery of services using mobile units.	1.1.1 – Research how other workforce boards use mobile units and what services they provide.	A mobile unit model is identified as a potential fit for CSBD.	9/26	
	1.1.2 – Determine basic costs such as gas, driver salary, and other resources needed to borrow a mobile unit.	If feasible, a borrowed mobile unit is secured and used to expand access in underserved communities.	2/27	
	1.1.3 – Explore partnership options with organizations that operate mobile units.	CSBD staff participate in at least two events hosted by organizations that operate mobile units.	2/27	

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.

CareerSource Broward Strategic Goal #1:

Improve the sustainability of the workforce system through increased funding, efficiency, technology, and relevancy.

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
1.2 – Explore creating a BWDB-branded online AI training program to upskill job seekers.	1.2.1 – Create an internal workgroup to research AI skills most relevant to job seekers.	Top 10 AI skills most relevant to job seekers identified and analyzed to determine training needs.	9/26	
	1.2.2 – Conduct an analysis and determine feasibility of developing a BWDB-branded AI training program or leveraging a program already in existence.	If feasible, 1) develop a BWDB-branded online AI training program, and 2) share with staff and job seekers.	12/26	
1.5 – Develop relationships with the person overseeing grants in our cities or municipalities.	1.5.1 – Identify key grant and funding contacts in each municipality	Contacts are identified and communication is established.	9/26	
	1.5.2 – Schedule introductory meetings.	Introductory meetings conducted and CSBD services and priorities shared with municipal partners.	11/26	

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.**CareerSource Broward Strategic Goal #1:****Improve the sustainability of the workforce system through increased funding, efficiency, technology, and relevancy.**

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
1.6 – Seek support from elected officials when developing grant ideas, and research their budget cycle.	1.6.1 – Identify elected officials who can support CSBD grant ideas.	Target list created.	9/26	
	1.6.2 – Learn when those elected officials make their budget decisions.	Key dates identified.	10/26	
	1.6.3 – Apply for grants and funding opportunities with elected official support.	Funding is secured.	3/27	

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.

CareerSource Broward Strategic Goal #2:

Maintain our role as workforce development leaders through advocacy by the board, collaboration, and providing information and intelligence to stakeholders with feedback from the community.

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
2.0 – Work with post-secondary institutions to 1) utilize CSBD work experience to better prepare students for jobs following graduation, and 2) see the advantages of using CSBD together with their placement offices.	2.0.1 – Identify post-secondary institutions that have internship or job-prep requirements.	Meet with 4 post-secondary institutions to learn about their work experience requirements.	10/26	
	2.0.2 – Establish specific ways CSBD can support students.	Crosswalk referral pathway for students established.	11/26	
2.1 – Explore opportunities to present CSBD services and value before the Broward County Commission.	2.1.1 – Engage County administrative staff to identify additional audiences to share CBSD's impact to.	Regular meetings scheduled with County administrative staff and opportunities established to present CSBD services before the Commission quarterly.	10/26	
2.2 – Ensure current training providers are utilizing AI in their curriculum/training.	2.2.1 – Identify training providers offering AI-related or AI-enhanced curriculum.	List of training providers compiled.	9/26	
	2.2.2 – Survey training providers to understand how AI is incorporated into their curriculum.	1) Survey responses collected and analyzed, and 2) shared with the Education and Industry Consortium as a standing agenda item for feedback.	12/26	

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.**CareerSource Broward Strategic Goal #2:****Maintain our role as workforce development leaders through advocacy by the board, collaboration, and providing information and intelligence to stakeholders with feedback from the community.**

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
2.3 – Ensure CBSD training programs align with future workforce needs.	2.3.1 – Research job growth projections for Broward County.	Top 5 labor market trends identified, and results summarized in a document.	9/26	
	2.3.2 – Review CSBD programs to determine alignment with future workforce needs.	Analysis of jobs with low growth rates completed, and ITA programs no longer aligned with job growth projections are identified for removal consideration.	12/26	
	2.3.2 – Research training providers that offer potential programs to add to the ITA list.	New programs added that align with job growth in Broward.	2/27	

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.**CareerSource Broward Strategic Goal #4:****Encourage job seekers to choose CSBD for comprehensive employment, education, and training services, and connect them to the workforce system using the state's job bank.**

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
4.0 – Remove barriers that may exist for job seekers beyond education and work.	4.0.1 – 1) Survey job seekers to learn non-education barriers to employment, and 2) identify top 5 barriers.	1) Map available community resources to address barriers identified, and 2) share information with job seekers through the career centers.	10/26	
4.1 – Ensure job career information sessions (in-person/virtual) are available for seekers whose jobs were or may be affected by AI.	4.1.1 – Research content and materials on job seekers navigating AI-related job transitions.	Workshop content developed and implemented in the centers.	1/27	
	4.1.2 – Identify impacted job seekers and promote available services.	Workshops scheduled quarterly and placed on the workshop calendar.	2/27	

STATE STRATEGIC GOAL: Lead the Nation in Economic Growth and Prosperity by Supporting Talent and Business Development.

CareerSource Broward Strategic Goal #4:

Encourage job seekers to choose CSBD for comprehensive employment, education, and training services, and connect them to the workforce system using the state's job bank.

Objective	Next Steps	Benchmark / Performance Measures	Due Date	Comments
4.2 – Identify free or low-cost AI training resources to prepare job seekers for future workforce disruption due to AI.	4.2.1 – Research reputable free/low-cost AI training platforms.	List of training resources compiled.	9/26	
	4.2.2 – Evaluate training resources and determine alignment with occupations vulnerable to AI-related disruption in Broward County.	Resource guide is developed and shared with 1) job seekers and 2) partners.	11/26	
4.3 – Explore adding a virtual one-stop center to improve engagement and recruitment for job seekers.	4.3.1 – Research virtual one-stop platforms used by other workforce boards.	Summary developed on virtual one-stop models, platforms, and service features.	10/26	
	4.3.2 – Establish an internal workgroup to conduct an analysis to determine feasibility of implementation.	Workgroup meeting conducted, and targets such as technology needs, accessibility requirements, and potential services offered established.	11/26	
	4.3.3 – If feasible, processes/procedures are developed and implemented.	1) Staff are trained on new processes/procedures, and 2) virtual one-stop center promoted to job seekers through career centers, workshops, and social media.	2/27	



CareerSource
BROWARD

A proud partner of the
AmericanJobCenter
network

Join us!

BACK TO WORK BACK TO SCHOOL CAREER FAIR

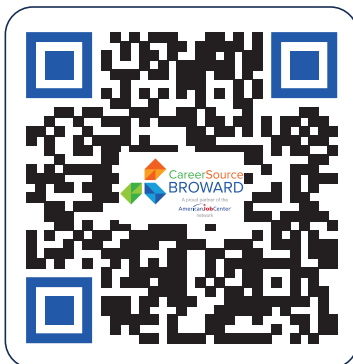


Thursday, August 20, 2026
10 AM - 12 PM



CareerSource Broward South
7550 Davie Road Extension
Hollywood, FL 33024

REGISTER TODAY!
bit.ly/csbdbbcbf



Meet with employers
about job openings and
explore growing
industries.



Meet with local schools
about short-term training
programs.



Learn if you qualify for a
scholarship that will cover
your tuition, books, tools,
and more!

Find Us On:



The initiative referenced by this flyer is paid for by 100% federal funds through a grant totaling \$6,499,028.
An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.
All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

SUCCESS STORY



Cerria – “My dream of becoming a registered nurse is now a reality, and I can hardly put into words what this moment means to me. Through CareerSource Broward’s WIOA program, essential education expenses were covered, easing the financial pressure and allowing me to stay focused through the most demanding parts of nursing school. Today, I am beginning my career as a full-time Registered Nurse Resident at Broward Health North, ready to care for my community with skill and compassion.”

56,922



ONE-STOP
CENTER VISITS

6,738



WORKSHOP
PARTICIPANTS



2,018

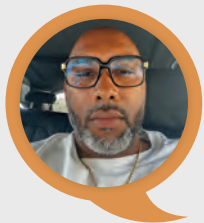
JOB SEEKERS
PLACED IN JOBS

\$1,825,782

TRAINING SCHOLARSHIPS



SUCCESS STORY



Andrew – “I have achieved one of the proudest victories of my life thanks to CareerSource Broward: completing my HVAC training. This never would have been possible without both the scholarship CareerSource Broward provided, and the guidance they gave me along the way. Today, I feel stronger, confident in my abilities, and ready to build a rewarding future in the HVAC industry.”



365,826

Job seeker services provided, such as: job referrals, résumé and career search assistance, referrals to training



SPECIAL POPULATIONS SERVED

Including Veterans, individuals with a disability, returning citizens, and youth

3,763 JOB SEEKERS

FOLLOW US ON SOCIAL MEDIA

 CareerSource Broward  @CareerSourceBD  @CareerSourceBD

 CareerSource Broward  CareerSourceBroward

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network

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.





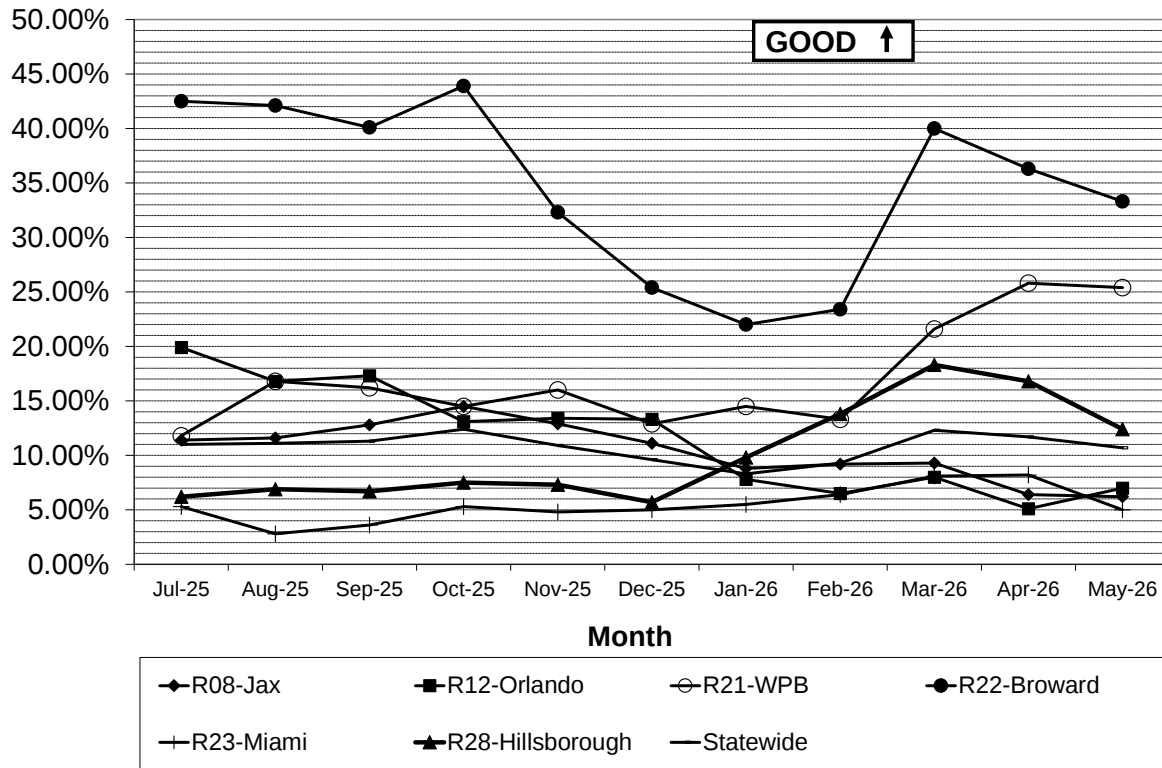
Performance Report

Performance Report July 2025 to May 2026

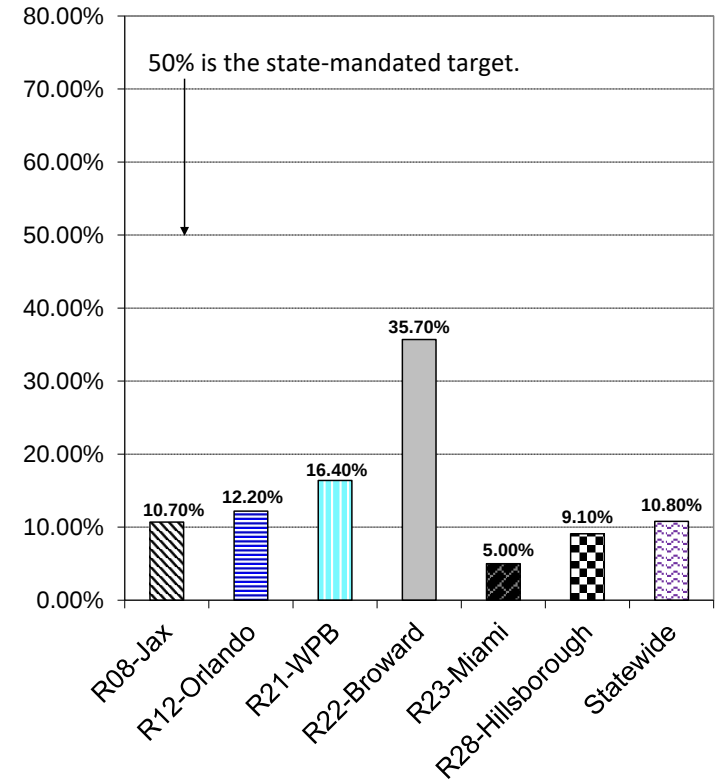
Entered Employment Rate for the Month May 2026 across the Big Six Regions								
	WTP		Wagner-Peyser		Veterans		WIOA Adult/DW	
Region 8 - Jacksonville	13.20%	↓	38.00%	↑	21.40%	↑	77.80%	↓
Region 12 - Orlando	25.50%	↑	29.40%	↓	40.00%	↑	63.00%	↓
Region 21 - WPB	29.00%	↓	23.50%	↓	0.00%	—	81.80%	↓
Region 22 - Broward	34.50%	↓	35.10%	↓	60.00%	↑	100.00%	—
Region 23 - Miami	26.10%	↑	46.80%	↑	25.00%	—	100.00%	—
Region 28 - Hillsborough Pinellas	27.30%	↑	33.00%	↑	25.00%	↑	100.00%	↑
Statewide	24.50%	↑	34.70%	↓	29.70%	↓	72.50%	↓
Note: Arrows indicate direction of change since previous month's figures. Flat line indicates no change.								
Legend / Abbreviation Key		WTP	Welfare-Transition Program			DW	Dislocated Worker	
		WIOA	Workforce Innovation and Opportunity Act					

Welfare Transition Program (WTP) All-Family Participation Data for the Big 6 Regions

Month-to-Month Participation Rate from July 2025 to May 2026

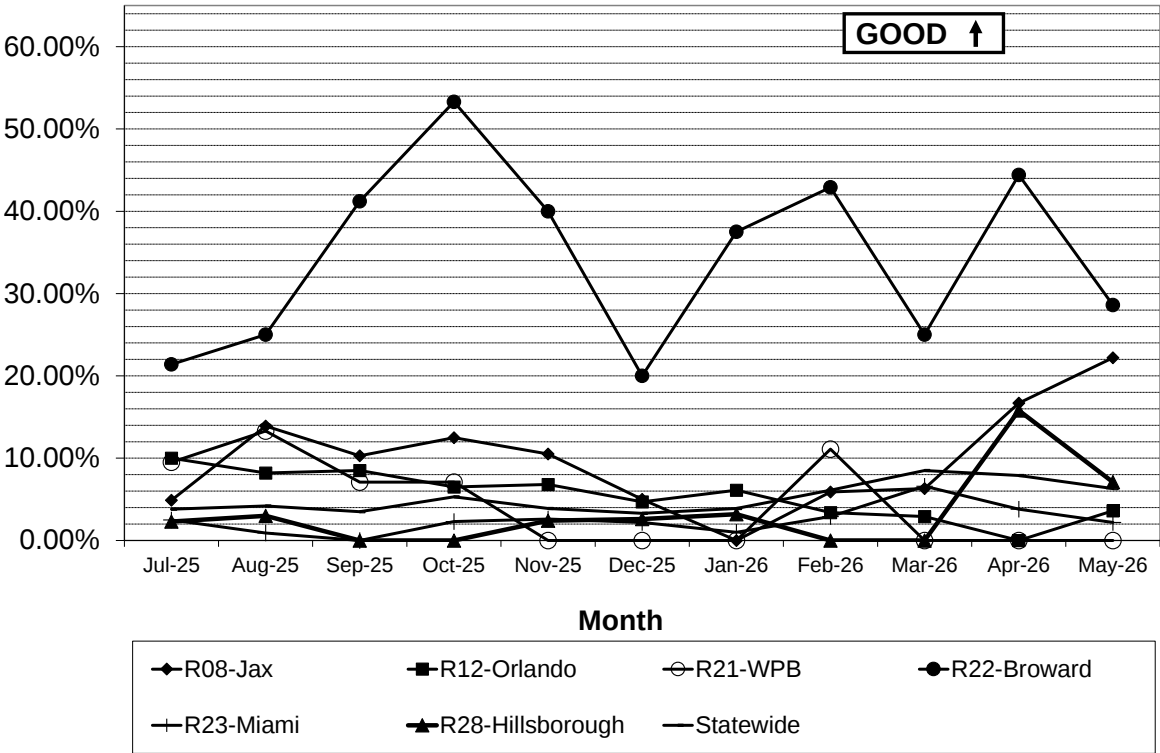


**Program Year-to-Date (YTD)
Participation Rate as May 2026**

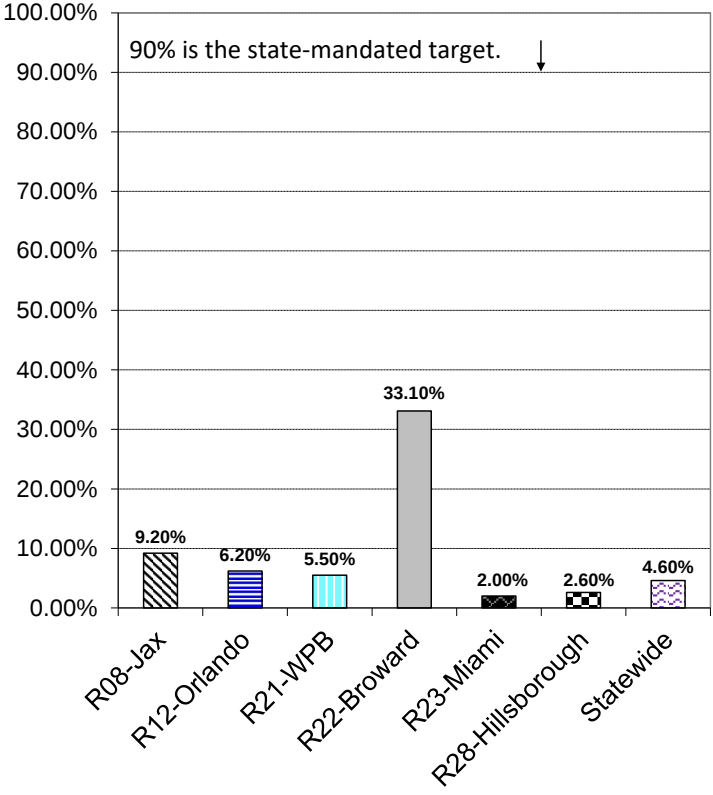


Welfare Transition Program (WTP) Two-Parent Family Participation Data for the Big 6 Regions

Month-to-Month Participation Rate from July 2025 to May 2026

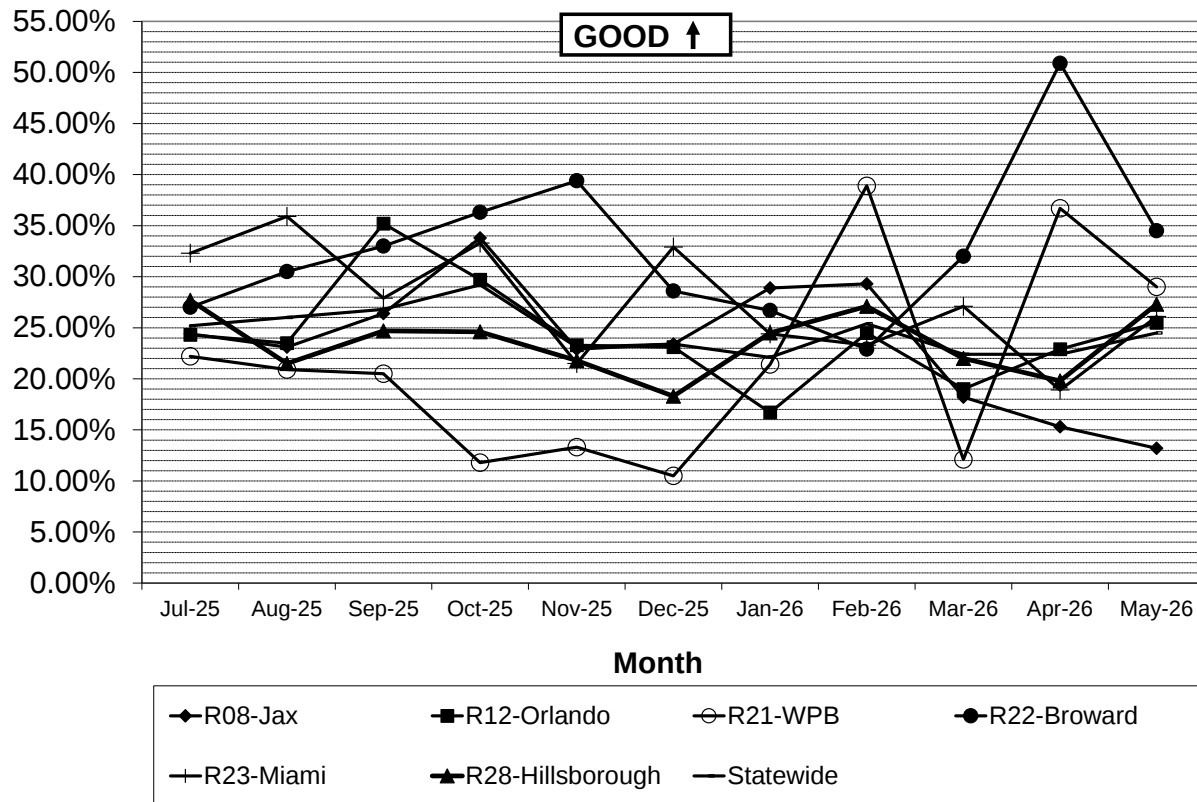


Program Year-to-Date (YTD) Participation Rate as of May 2026

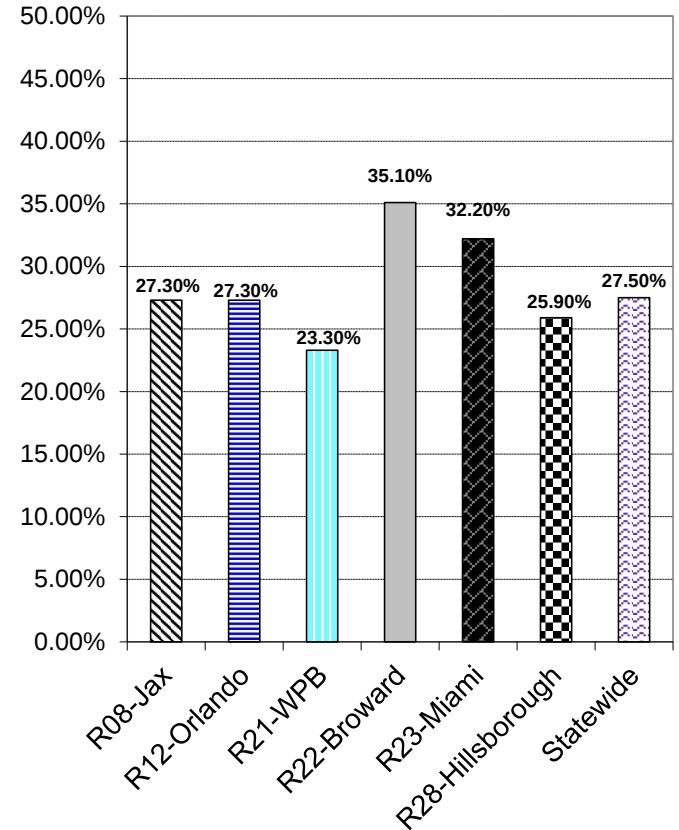


Welfare Transition Program (WTP) Entered Employment Rate (EER) Data for the Big 6 Regions

Month-to-Month Entered Employment Rate from July 2025 May 2026



Program Year-to-Date (YTD) EE Rate as of May 2026

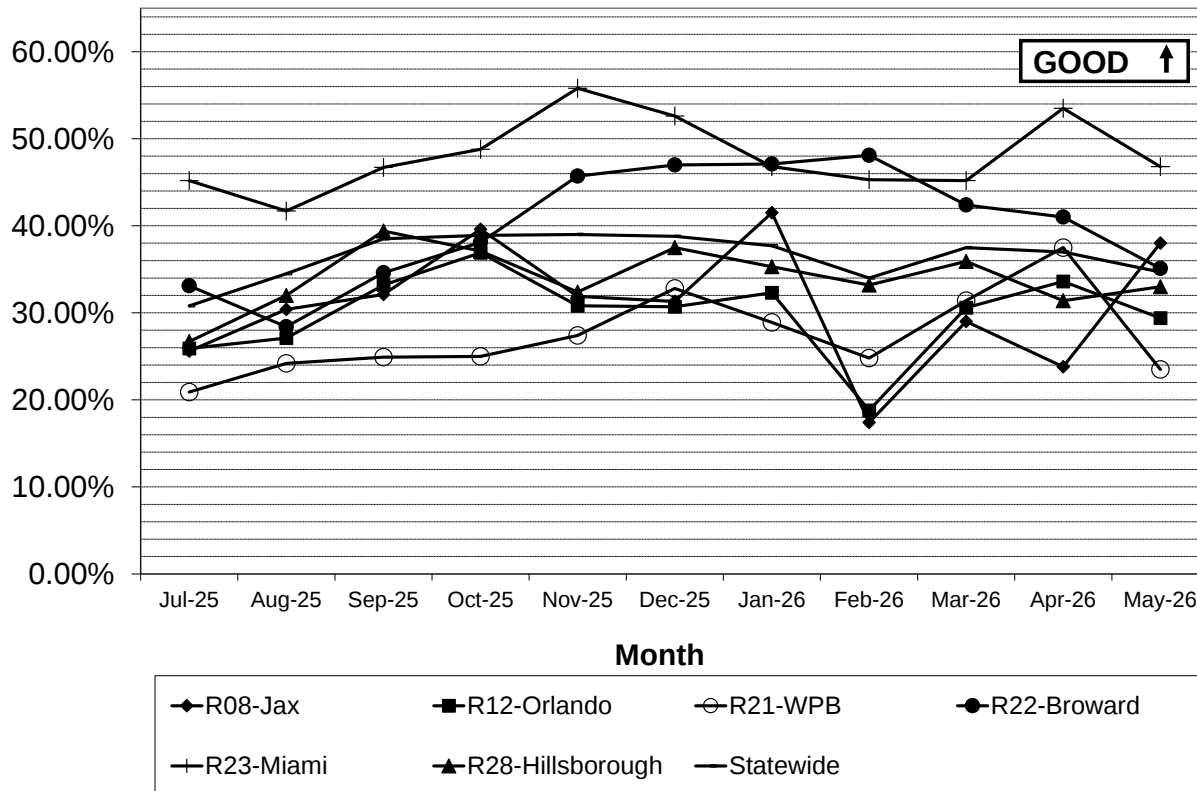


Analysis of Welfare Transition Program (WTP) Performance

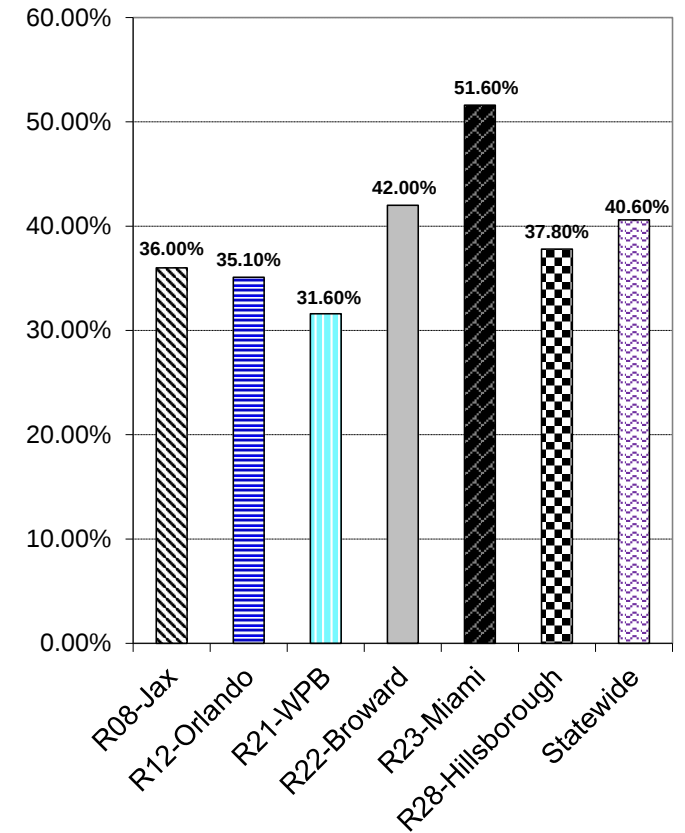
	<u>Measure</u>	<u>Goal</u>	<u>Month (May)</u>	<u>PYTD</u>
WTP Program Performance At-A-Glance	All Family Participation	50%	33.3%	35.7%
	Two-Parent Family Participation	90%	28.6%	33.1%
	Entered Employment Rate (EER)	39%	34.5%	35.9%
Current Situation and Performance Summary	In relation to the Big 6 Regions: All Family Participation Rate CSBD ranks 1st in performance for the month and ranks 1st for Program Year 25/26 Two-Parent Participation Rate CSBD ranks 1st in performance for the month and ranks 1st for Program Year 25/26 Entered Employment Rate CSBD ranks 1st in performance for the month and ranks 1st for Program Year 25/26			
Strategies and Action Steps	To improve WTP Participation Rates and the Entered Employment Rate: The WTP team is expanding access to reemployment support by creating a digital learning library that will deliver flexible, on-demand job-readiness tools. This resource will supplement job search and job-readiness activities, strengthen continuous skill development, and extend career services beyond the traditional job club setting, positioning customers to upskill more efficiently and return to work sooner.			

Wagner-Peyser (WP) Program Entered Employment Rate (EER) Data for the Big 6 Regions

Month-to-Month Entered Employment Rate from July 2025 to May 2026



Program Year-to-Date (YTD) EE Rate as of May 2026

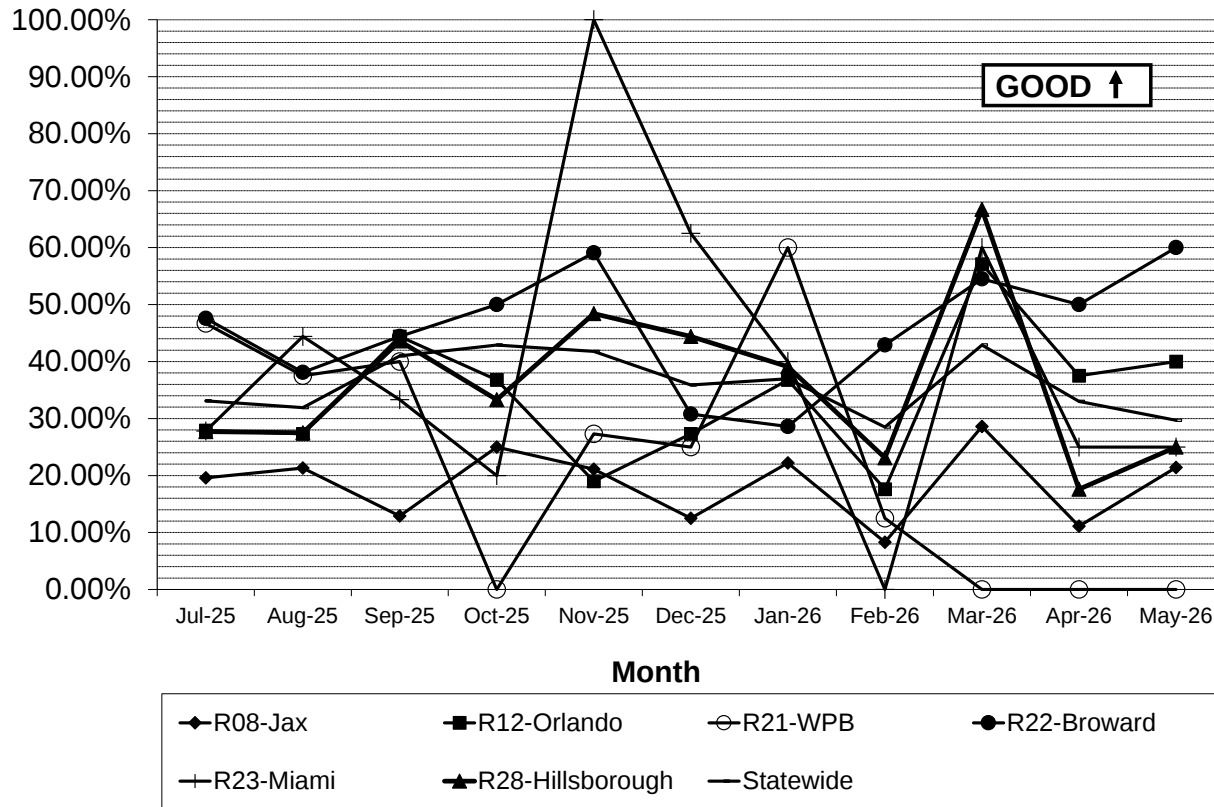


Analysis of Wagner-Peyser (WP) Performance

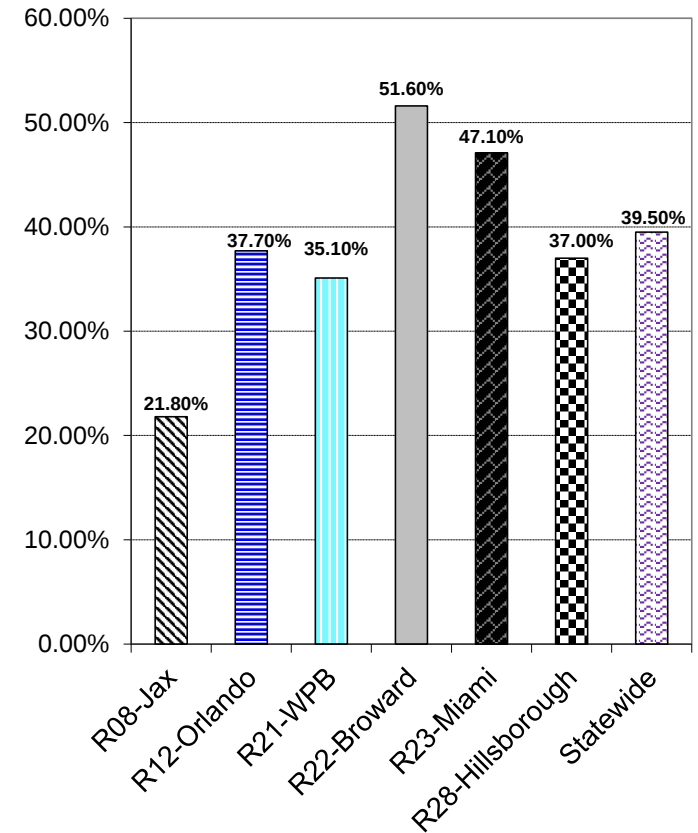
WP Program Performance At-A-Glance	<u>Measure</u>	Performance*	
		Month (May 2026)	PYTD
	Entered Employment Rate (EER)	35.1%	42.0%
	*Please note: The performance detail is based on the Monthly Management Report (MMR). Due to lagging data, our true YTD rate will adjust at the end of the program year.		
Current Situation and Performance Summary	In relation to the Big 6 Regions: CSBD ranks 3rd for the month and ranks 2nd year-to-date in Entered Employment Rate.		
Strategies and Action Steps	To improve our EER, we have implemented the following: - Targeted follow-up with former Spirit Airlines employees, providing priority career counseling, facilitating connections with employers through hiring events, and engaging eligible individuals with funding received from the Community Foundation of Broward for emergency support services. - Conducted outreach to newly registered individuals in Employ Florida who self-identified as disabled and looking for work, recognizing their value to the workforce and connecting eligible participants to the Ticket to Work Program for enhanced employment and training opportunities.		

Veterans' Entered Employment Rate (EER) Data for the Big 6 Regions

Month-to-Month Entered Employment Rate from July 2025 to May 2026



Program Year-to-Date (YTD) EE Rate as of May 2026

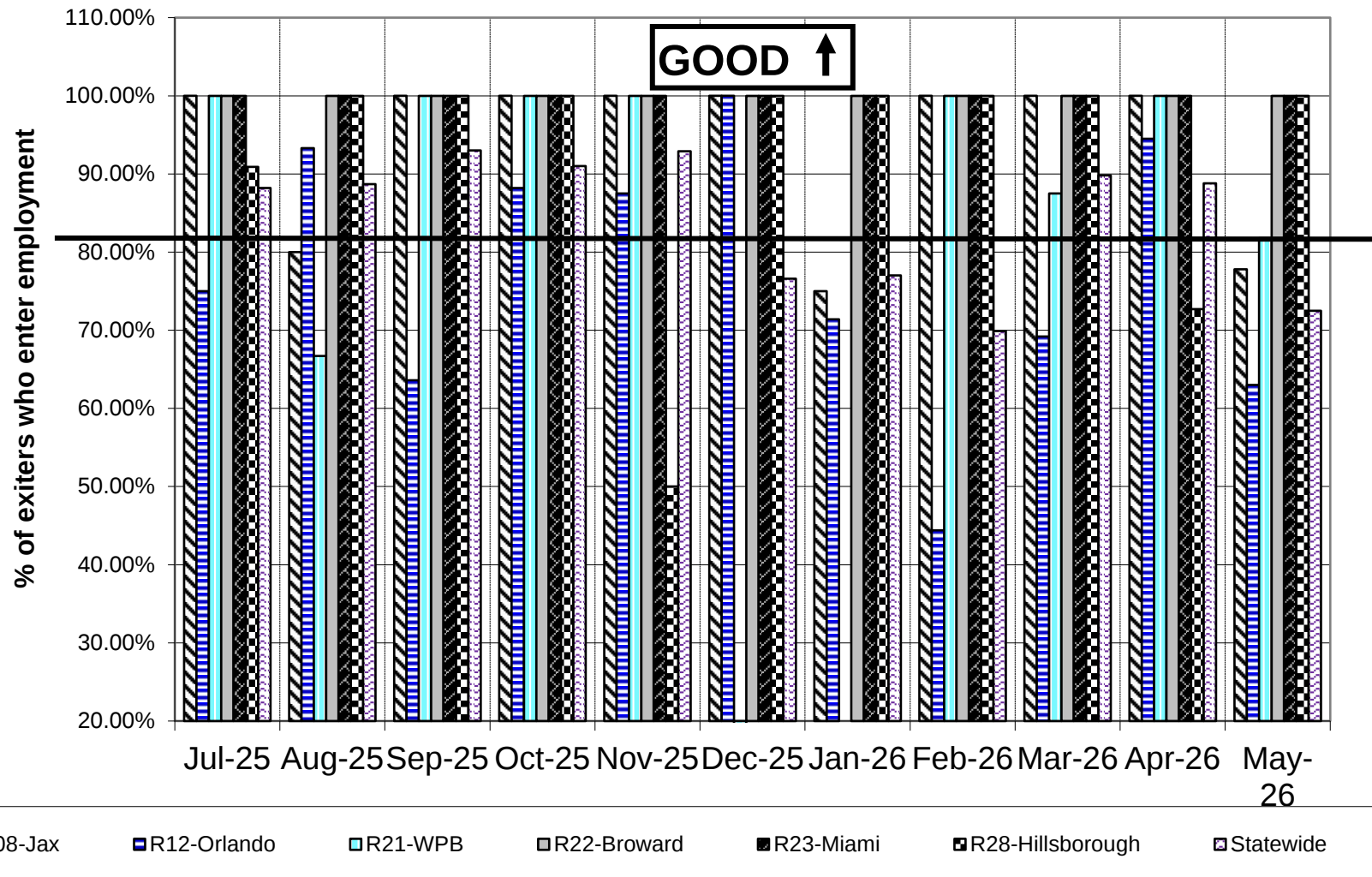


Analysis of Veterans' Performance

Veterans Program Performance At-A- Glance	<u>Measure</u>	Performance*	
		Month (May)	PYTD
	Entered Employment Rate (EER)	60.0%	51.6%
<i>*Please note: The performance detail is based on the Monthly Management Report (MMR).</i>			
Current Situation and Performance Summary	In relation to the Big 6 Regions: CSBD ranks 1st for the month and 1st for the Program Year in Veterans' Entered Employment Rate.		
Strategies and Action Steps	The following strategies were implemented to increase our EER: - The Local Veterans' Employment Representative (LVER) team enhanced its outreach by advocating to veteran-friendly employers. This initiative led to the development of 17 new job openings, including collaborations with three new employers in the HVAC, aviation, and manufacturing sectors. - The Disabled Veterans' Outreach Program (DVOP) team extended its outreach by providing informational services to eight local community partner organizations, which led to an increase in new veteran customer enrollments.		

Comparison of the Workforce Innovation and Opportunity Act (WIOA) Entered Employment Rate for Adult & Dislocated Workers across the 6 largest Regions in Florida from July 2025 to May 2026

.Note: Data presented as bar graph due to strong overlap of all regions in the near-100% range



Analysis of Workforce Innovation and Opportunity Act Adult and Dislocated Worker Performance

WIOA Program Performance At- A-Glance	<u>Measure</u>	Performance	
		Month (May)	PYTD
	Entered Employment Rate	100%	92.2%
Current Situation and Performance Summary	Since July, CSBD has assisted 501 Adult and Dislocated Worker (DW) customers in obtaining employment or accessing training opportunities. This includes traditional classroom training and work-based training through internships, apprenticeships, and On-the-Job Training. CSBD is in 1st place in the Adult and Dislocated Worker Entered Employment category for the year-to-date and in a three-way tie for May.		
Strategies and Action Steps	To increase WIOA performance, we are implementing the following strategies: On August 20th, we will host our annual "Back to Work, Back to School" event at the South Career Center, linking job seekers with immediate job openings and short-term training programs. To date, we have engaged 10 employers and 4 training providers to participate, including FDOT and the U.S. Postal Service. WIOA staff will be available to discuss training options and help interested customers with the application process.		

Overview of the CareerSource Broward Region
Not Seasonally Adjusted
July 17, 2026

- The unemployment rate in the CareerSource Broward region (Broward County) was 4.5 percent in June 2026. This rate was 0.8 percentage point greater than the region's year ago rate of 3.7 percent. The region's June 2026 unemployment rate was 0.1 percentage point lower than the state rate of 4.6 percent. The labor force was 1,074,697, down 3,903 (-0.4 percent) over the year. There were 48,855 unemployed residents in the region.

Fort Lauderdale-Pompano Beach-Sunrise Metro Division

- In June 2026, nonagricultural employment in the Fort Lauderdale-Pompano Beach-Sunrise MD was 909,100, a decrease of 5,000 jobs (-0.5 percent) over the year.
- The Government (+1.3 percent) and Manufacturing (+0.6 percent) industries grew faster in the metro area than statewide over the year.
- The Fort Lauderdale-Pompano Beach-Sunrise MD had the highest annual job growth compared to all the metro areas in the state in the Government (+1,300 jobs) industry.
- The Fort Lauderdale-Pompano Beach-Sunrise MD was tied for the third fastest annual job growth rate compared to all the metro areas in the state in the Government (+1.3 percent) industry.
- The industries gaining jobs over the year were Education and Health Services (+3,000 jobs); Government (+1,300 jobs); and Manufacturing (+200 jobs).
- The industries losing jobs over the year were Trade, Transportation, and Utilities (-3,700 jobs); Professional and Business Services (-3,100 jobs); Leisure and Hospitality (-1,000 jobs); Financial Activities (-900 jobs); Other Services (-500 jobs); Information (-200 jobs); and Construction (-100 jobs).

Note: All data are subject to revision.

Source: Florida Department of Commerce, Bureau of Workforce Statistics and Economic Research.

Unemployment Rates			
(not seasonally adjusted)	Jun-26	May-26	Jun-25
CareerSource Broward (Broward County)	4.5%	4.4%	3.7%
Florida	4.6%	4.4%	3.9%
United States	4.4%	4.1%	4.4%

Nonagricultural Employment by Industry (not seasonally adjusted)	Ft. Lauderdale-Pompano Beach-Deerfield Beach Metropolitan Division				Florida			
	Jun-26	Jun-25	change	percent change	Jun-26	Jun-25	change	percent change
Total Employment	909,100	914,100	-5,000	-0.5	9,943,800	9,902,600	41,200	0.4
Mining and Logging	#N/A	#N/A	#N/A	#N/A	5,700	5,600	100	1.8
Construction	54,000	54,100	-100	-0.2	657,100	659,200	-2,100	-0.3
Manufacturing	32,800	32,600	200	0.6	430,000	428,500	1,500	0.4
Trade, Transportation, and Utilities	196,100	199,800	-3,700	-1.9	1,976,800	1,974,000	2,800	0.1
Wholesale Trade	53,900	53,300	600	1.1	402,600	396,800	5,800	1.5
Retail Trade	104,800	105,600	-800	-0.8	1,137,300	1,140,700	-3,400	-0.3
Transportation, Warehousing, and Utilities	37,400	40,900	-3,500	-8.6	436,900	436,500	400	0.1
Information	18,400	18,600	-200	-1.1	149,400	153,200	-3,800	-2.5
Financial Activities	70,900	71,800	-900	-1.3	674,900	691,000	-16,100	-2.3
Professional and Business Services	171,300	174,400	-3,100	-1.8	1,635,200	1,613,700	21,500	1.3
Education and Health Services	126,100	123,100	3,000	2.4	1,613,000	1,573,100	39,900	2.5
Leisure and Hospitality	98,700	99,700	-1,000	-1.0	1,342,700	1,335,300	7,400	0.6
Other Services	35,800	36,300	-500	-1.4	385,600	386,800	-1,200	-0.3
Government	104,900	103,600	1,300	1.3	1,073,400	1,082,200	-8,800	-0.8

Population	2024	2023	change	percent change
CareerSource Broward (Broward County)	2,037,472	2,002,786	34,686	1.7
Florida	23,372,215	22,904,868	467,347	2.0

Average Annual Wage	2025	2024	change	percent change
CareerSource Broward (Broward County)	\$74,612	\$71,496	\$3,116	4.4
Florida	\$72,732	\$69,505	\$3,227	4.6

Note: All data are subject to revision.

Source: Florida Department of Commerce, Bureau of Workforce Statistics and Economic Research.