



Broward Workforce Development Board
One-Stop Services Committee

Tuesday, May 7, 2024
12:30 p.m. – 2:00 p.m.

Zoom Meeting ID: 810 4011 0836
Zoom Password: 802807
Zoom Call in: 1-646-876-9923

CareerSource Broward Boardroom
2890 W. Cypress Creek Road, Ft. Lauderdale, FL 33309

This meeting is being held in person. This meeting is also accessible via a Zoom video conference using the link below.

<https://us02web.zoom.us/j/81040110836?pwd=NikxN0V2WIBudVIDWThsVkJK2dHdz09>

PROTOCOL FOR TELEPHONE/ZOOM MEETING

1. Please state your name when making or seconding a motion. Such as “I move the item, and your name – “Jane Doe.” Please also identify yourself when asking a question.
2. Put your phone/microphone on mute when not speaking. Don’t forget to take it off when you wish to speak. Telephone users must press *6 to mute or unmute yourself.
3. Votes in the affirmative should be “aye,” and in opposition should be “no” (delays in responding sometimes make it difficult to determine the intent of the vote).
4. Please be in a quiet area free of background noise, so we may hear you clearly when you are speaking. When using Zoom, please make sure the background is appropriate or choose one of their virtual backgrounds.
5. If you are calling and must leave the call, please don’t put your phone on hold. In some cases, we will get music or recorded messages, and we will not be able to conduct business.
6. If you are using your phone for audio, please identify yourself on the screen and state the last four digits of the number you are calling from.
7. Please note the chat function has been disabled.

The Committee is reminded of the conflict-of-interest provisions. In declaring a conflict, please refrain from voting or discussion and declare the following information: 1) your name and position on the Board, 2) the nature of the conflict, and 3) who will gain or lose as a result of the conflict. Please also fill out form 8B prior to the meeting.

MEETING AGENDA

IDENTIFICATION AND INTRODUCTION OF ANY UNIDENTIFIED CALLERS

SELF-INTRODUCTIONS

APPROVAL OF MINUTES

Approval of the Minutes of the 1/30 One-Stop Services Committee Meeting.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	Minutes of the Meeting

Pages 9 - 13

NEW BUSINESS

1. Transfer of WIOA Dislocated Worker Funds to WIOA Adult Funds

Consideration to approve the transfer of up to \$1,000,000 from the Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker funding stream to the WIOA Adult funding stream. WIOA allows local boards 100% transferability between the two funding streams. We monitor the demand for services and the expenditure rate of the funding streams and we request transfer authority as needed. We are seeing more adult-eligible customers than dislocated workers. Therefore, this transfer is shifting funds to where they are needed. These funds will be used to provide adult customers with employment services that include 1) occupational skills training 2) work experience 3) Incumbent Worker Training, and 4) On-the-Job training.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

2. PY 23/24 Integrative Staffing Group Contract Renewal

Consideration to approve the renewal of our contract with Integrative Staffing Group, Inc. (ISG) for PY 24/25. ISG staffs our one-stop career centers. They have provided excellent customer service and have been responsive to our needs. They are not requesting an increase to their current rate of \$85.00 per employee per pay period. Based on our current staffing level, the estimated annual cost is \$181,220. This is the second of three one-year renewals under the current procurement.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT None

3. One-Stop Operator (OSO) Contract Renewal

Consideration to approve the renewal of our contract with Workforce Guidance Associates, LLC. (WGA) in the amount of \$114,000 to cover the wages and benefits for Ms. Nadine Gregoire-Jackson, WGA's principal. This is a \$4,000 increase from last year. Ms. Jackson has been instrumental in our increased community outreach efforts. Ms. Jackson supervises the community liaison, assists with grant acquisition, oversees some dedicated grants, and is our OSO. This is the second and last of the renewals under the current procurement.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT None

4. Approval of Work Experience Contract with Broward County

Consideration to approve the renewal of a non-financial WIOA Adult Work Experience contract with Broward County for their University Student Practicum Program. CSBD is the employer of record. The State's workers' compensation covers adult participants. Because Board members Tara Williams and Sandy-Michael McDonald are employed by Broward County, this recommendation must be approved by a 2/3 vote of the Board members present with an established quorum at a Board meeting. This is the first of three renewals under the current agreement.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT None

5. Continued Eligibility for Atlantic, McFatter, and Sheridan Technical Colleges

Consideration to approve current eligible training providers (ETP's) 1) Atlantic 2) McFatter and 3) Sheridan Technical College's continued eligibility status beginning 7/1/24 through 6/30/26. The State requires that ETPs be renewed every 2 years. Each of these providers has met continued eligibility requirements that include, licensure, accreditation, issuance of an industry-recognized credential, and reporting to the Florida Education and Training Placement Information Program. CSBD reviewed the applications for completeness and to ensure that CareerSource Florida requirements and board-mandated criteria are met for all three schools. Because Board member Dr. Howard Hepburn is employed by the School Board of Broward County, this recommendation must be approved by a 2/3 vote of the Board members present with an established quorum at a Board meeting.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

6. Continued Eligibility for Florida Atlantic University

Consideration to approve current ETP Florida Atlantic University's (FAU) continued eligibility status beginning 7/1/24 through 6/30/26. The State requires that ETPs be renewed every 2 years. FAU has met continued eligibility requirements that include, licensure, accreditation, issuance of an industry-recognized credential, and reporting to the Florida Education and Training Placement Information Program. CSBD reviewed the applications for completeness and to ensure that CareerSource Florida requirements and board-mandated criteria are met. Because Board member Dr. Stacy Volnick is employed by FAU, this recommendation must be approved by a 2/3 vote of the Board members present with an established quorum at a Board meeting.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

7. Continued Eligibility for Eleven (11) Current ITA Providers

Consideration to approve current ETP's 1) Academy of South Florida 2) Broward College 3) Concorde Career Institute 4) Florida National University 5) Florida Vocational Institute 6) Jersey College 7) Miami Dade College 8) PC Professor 9) Ruby's Academy for Health Occupations 10) South Florida Academy of Air Conditioning and 11) Southeastern College's continued eligibility status beginning 7/1/24 through 6/30/26. This is in accordance with WIOA, which requires providers to be re-evaluated and approved for continuation on the ETP List after their initial year of eligibility. All of these providers have met continued eligibility requirements that include licensure, accreditation, issuance of industry-recognized credentials, and reporting to the Florida Education and Training Placement Information Program. CSBD reviewed the applications for completeness to ensure that CareerSource Florida requirements and board-mandated criteria are met for all schools.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	None

8. Addition of Occupational Titles to the Targeted Occupation List (TOL)

Consideration to approve adding 2 occupations to our local TOL 1) Home Health Aide and 2) Personal Care Assistant. Over the year, CSBD receives input from our industry intermediaries, eligible training providers, our economist, and employers to evaluate our local TOL. With this input and using labor market analytic tools such as EmployFlorida and Lightcast, CSBD staff has been able to establish local demand for both of these occupations and that all Board-mandated criteria have been met for these occupational titles to be added to the TOL for Program Year 23/24.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	Memo #20 – 23 (OPS)

REPORTS

1. Individual Training Account (ITA) Provider Performance

CSBD conducted its semi-annual analysis of ITA provider performance and found that 1) South Florida Academy of Air Conditioning's HVAC Residential & Lt. Commercial Technician and 2) Sheridan Technical College - Commercial Vehicle Driving/Class A programs did not achieve a 70% training-related employment rate. Per Board policy, we suspended referrals to these programs until such time as performance is met and notified the schools.

ACTION None
EXHIBIT None

2. CSBD Spring Career Fair

CSBD is having our annual Spring Career Fair in May. The career fair will coincide with National Military Appreciation Month. The first hour of the event will be reserved for veterans and family members of veterans. The Save the Date was sent, and we currently have 31 registered employers. A job seeker landing page has been launched, and a banner is on our home page. The fair will continue to be marketed to job seekers and employers through social media, our training providers, and advertising in the career centers.

ACTION None
EXHIBIT None

3. Veterans Outreach Video

To increase awareness of CSBD veterans' programs and services CSBD is contracting with BrandStar, one of the companies listed on the recently created videographer vendor list to produce a 3-to-5-minute veterans' video. BrandStar is uniquely qualified to do this as they have a history of working with veterans and veterans' associations. By use of visual storytelling we will be able to convey the range of CSBD services and resources available to Veterans. As services include work-based services, the video will also be useful in working with employers interested in hiring veterans.

ACTION None
EXHIBIT None

4. CSBD and FAU Open House

CSBD and FAU are partnering to host an open house at their Davie Campus on Thursday, May 30, 2024, from 2 pm – 6 pm. The College of Business Executive Education will provide information on how to enroll and meet college entry requirements, and CSBD staff will present our scholarship and WIOA program eligibility requirements. Partnering with FAU allows CSBD to expand awareness of our services and support services to Broward residents.

ACTION None
EXHIBIT None

5. Planning for the 2025 Annual State of the Workforce Breakfast and Job Fair

Last month, BWDB Chair Dobrikow convened a kickoff discussion luncheon where local Chambers of Commerce and CSBD were invited to brainstorm ideas about next year’s event, planned for next January. CSBD will be responsible for the job fair portion of the event. CSBD staff is currently working with the participating Chambers to identify potential venues for consideration in addition to the Greater Ft. Lauderdale Convention Center. Also under consideration is including local industry associations as hosts for the business breakfast.

ACTION None
EXHIBIT None

6. Monthly Performance Report

The current performance for the month of March is provided. The data reflects that within the Big 7 Regions, CSBD is in a five-way tie for 1st in WIOA Entered Employment Rate (EER), 1st in Welfare Transition (WT) All Family participation Rate and Two-parent participation Rate, 2nd in Wagner Peyser EER, and in a two-way tie for 2nd in Veterans EER.

ACTION None
EXHIBIT Performance Report for March

7. Broward County Unemployment and Economic Dashboard

The unemployment rate in Broward County was 3.2 percent in March 2024. This rate was 0.6 percentage points higher than the region’s year-ago rate. In March 2024, Broward County’s unemployment rate was 0.1 percentage points lower than the State’s rate. Out of a labor force of 1,097,797, up 20,499 (+1.9 percent) over the year, there were 35,320 unemployed Broward County residents. CSBD also created a dashboard for visitors to review the current and historical economic status of Broward County.

**ACTION
EXHIBITS**

None
Broward County March Unemployment Release
[CareerSource Broward Dashboard](#)

Pages 28 - 29

MATTERS FROM THE ONE STOP SERVICES COMMITTEE CHAIR

MATTERS FROM THE ONE STOP SERVICES COMMITTEE

MATTERS FROM THE FLOOR

MATTERS FROM THE PRESIDENT/CEO

ADJOURNMENT

THE NEXT ONE STOP SERVICES COMMITTEE MEETING IS AUGUST 6, 2024.



**Broward Workforce Development Board
One-Stop Services Committee**
Tuesday, January 30, 2024
12:30 p.m. – 2:00 p.m.

Zoom Meeting ID: 835 8323 4370
Zoom Password: 310947
Zoom Call-In: 1 646 876 9923

MEETING MINUTES

**CareerSource Broward Boardroom
2890 West Cypress Creek Road, Ft. Lauderdale, FL 33309**

The Committee was reminded of the conflict-of-interest provisions.

ATTENDEES:

ONE-STOP SERVICES COMMITTEE MEMBERS: Tara Williams, Cynthia Sheppard, Marjorie Walters, Melida Akiti, and Rick Shawbell, who chaired the meeting.

STAFF: Carol Hylton, Kimberly Bryant, Ron Moffett, Mark Klinecicz, Rochelle Daniels, Kaminnie Kangal, Nadine Jackson, and LaTanya Brown.

APPROVAL OF MINUTES

Approval of the Minutes of the 11/28 meeting.

On a motion made by Tara Williams and seconded by Rick Shawbell, the One-Stop Services Committee (OSSC) unanimously approved the minutes of the 11/28 meeting.

NEW BUSINESS

1. Program Year 23/24 Revised Budget

The committee reviewed the annual update from the preliminary budget presented in June. It is the adjusted budget based on the final grant awards received by CareerSource Broward (CSBD). The CSBD formula grants for Program Year (PY) 23/24 total \$19,423,045 an increase of \$158,052 or <1% from the planning numbers presented in June. Dedicated grants total \$8,419,969, an increase of \$1,298,312. Our total available budget is \$27,843,014 (\$19,423,045 + \$8,419,969) for PY 23/24.

Ms. Hylton provided an overview of the comparison of the preliminary budget to the actual amounts received. She indicated that the Bank of America funds are anticipated. When comparing the preliminary to the actual budget for formula funds, there is less than one percent change.

Mr. Shawbell stated that the budget looked good and thanked Ms. Hylton for her thorough explanation.

Ms. Hylton indicated that she may need to leave the meeting early to meet with Maria “Loli” Formoso, CTACE Director.

On a motion made by Melida Akiti and seconded by Tara Williams, the One-Stop Services Committee unanimously approved the Program Year 23/24 revised budget.

2. Addition of New Eligible Training Provider HCI College and Courses

Considered approval to add Hollywood Career Institute (HCI) College as an Eligible Training Provider and 1) Nursing A.S. Degree, 2) Substance Abuse Counseling A.S. Degree, 3) Medical Assisting Diploma, and 4) Practical Nursing Diploma programs to the Workforce Innovation and Opportunity Act (WIOA) Individual Training Account (ITA) list. CareerSource Broward added the schools and courses that met federal, state, and local criteria to give customers more choices.

Mr. Shawbell introduced and reviewed the item. There was no further discussion.

On a motion made by Tara Williams and seconded by Melida Akiti, the One-Stop Services Committee unanimously approved Hollywood Career Institute (HCI) as a new eligible training provider and 1) Nursing A.S. Degree 2) Substance Abuse Counseling A.S. Degree 3) Medical Assisting Diploma 4) and Practical Nursing Diploma programs to the WIOA ITA List.

3. Addition of Occupational Titles to the Targeted Occupation List (TOL)

Considered the approval of three (3) occupations to our local TOL: 1) Computer Programmers, 2) Nursing Assistants, and 3) Veterinary Assistants/Laboratory Animal Caretakers. Throughout the year, CareerSource Broward (CSBD) receives input from our industry intermediaries, eligible training providers, our economists, and employers to evaluate our local TOL. With this input and using labor market analytic tools such as Employ Florida and Lightcast, CSBD staff has been able to establish local demand for these 3 occupations, and all Board-mandated criteria have been met for these occupational titles to be added to the TOL for Program Year 23/24.

Ms. Akiti asked if Medical Assistant was already on the TOL. Ms. Bryant confirmed that it was.

On a motion made by Melida Akiti and seconded by Cynthia Sheppard, the One-Stop Services Committee unanimously approved the addition of 1) Computer Programmers 2) Nursing Assistants and 3) Veterinary Assistants/Laboratory Animal Caretakers to the TOL.

4. Updates to the One-Stop Services Committee Strategic Planning Matrix

Reviewed and considered the approval of the updates to the Strategic Planning Matrix.

Ms. Bryant provided the committee with an overview of the updates to the matrix.

Mr. Shawbell thanked Ms. Bryant and stated that he believes the translation services will be a very helpful tool.

Ms. Williams asked if CSBD had already conducted the training on how to serve the justice-involved. Ms. Bryant replied yes, staff researched best practices and then trained our front-line employees.

On a motion made by Marjorie Walters and seconded by Tara Williams the One-Stop Services Committee unanimously approved the updates to the One-Stop Services Committee Strategic Planning Matrix.

REPORTS

1. Update on Veteran FAU Entrepreneurial Training Graduates

Through the Get There Faster grant funding, CSBD partnered with FAU and the Small Business Development Center to bring entrepreneurial learning and development opportunities to veterans interested in starting new businesses to achieve financial independence. In addition to classroom and online training, veterans also receive mentorship from successful entrepreneurs who provide direct guidance in applying for government contracts and grants. A total of 9 veterans completed the training program and 5 have elected to continue the mentoring process and have filed the necessary paperwork to open businesses in the following areas 1) Food truck 2) Recycling company 3) At Home Healthcare 4) Boat, yacht, and vessel rental and 5) Childcare Care.

Ms. Bryant explained that each of the veteran students are in different stages of starting their business, but we are very proud of them for moving forward towards attaining their goal.

Mr. Shawbell said it is a very diverse group of entrepreneurs, and thanked staff for taking this initiative to assist Veterans with entrepreneurial training and starting their own businesses.

2. First Annual State of the Workforce Breakfast

On 1/24, CSBD, in partnership with the chambers of commerce in Fort Lauderdale, Hollywood, Pompano Beach, and Tamarac, hosted the Inaugural State of the Workforce Breakfast and Job Fair at the Broward County Convention Center. The event featured a 1) networking breakfast where over 300 business leaders learned about the latest workforce trends and uncovered the dynamic relationship between AI and the workforce 2) a Business Marketplace showcasing local vendors that offer services designed to help the companies operate efficiently and 3) job fair where over 100 employers discovered top-notch talent by coming face-to-face with over 1,200 job seekers. Broward County Transit provided complimentary transportation to job seekers from economically distressed zip codes, and Visit Lauderdale provided complimentary parking. This was the largest event that CareerSource Broward has brought to the community in our 51-year history. By all accounts, the event was an incredible success!

Mr. Moffett expressed his gratitude towards Mr. Klinecicz and Ms. Bryant's team, the Board, and Ms. Hylton stating that the event would not have been a success without their collaborative efforts and support. He highlighted the keynote speakers: Adrienne Johnston, President & CEO of CareerSource Florida and Rob Petrosino, Head of Emerging Tech & Innovation Division at

PeakActivity and listed others who made introductory comments at the event such as Vice-Mayor Beam Furr, Mr. Dobrikow, Ms. Hylton, and Mayor Josh Levy. Lastly, Mr. Moffett informed the members that the resume café was available for every job seeker who attended.

Committee members viewed a video from the local news station that covered the event.

Mr. Shawbell said that this was a wonderful event, and the committee agreed.

3. Monthly Performance Report

The performance for December was provided. The data reflects that within the Big 7 Regions, CSBD is in a five-way tie for 1st in WIOA Entered Employment Rate (EER), 1st in Welfare Transition (WT) All Family Participation Rate and Two-parent Participation Rate, and 2nd in Wagner Peyser and Veterans EER.

Ms. Bryant reviewed the December performance data.

4. Broward County Unemployment and Economic Dashboard

The unemployment rate in Broward County was 2.8 percent in December 2023. This rate was 0.6 percentage points higher than the region's year-ago rate. In December 2023, Broward County's unemployment rate was 0.1 percentage points lower than the State's rate of 2.9 percent. Out of a labor force of 1,109,563, up 45,283 (+4.3 percent) over the year, there were 31,406 unemployed Broward County residents. Pursuant to board direction, CSBD added a new economic indicator on cruise passenger data to the dashboard. This information was useful in measuring the health of the local tourism industry, one of Broward's main economic drivers. Cruise passengers contribute to the local economy by spending money on various goods and services. Two additional tiles are in process, the 1) Business Confidence Indicator and 2) Hotel Lodging Index, which CSBD's economist is finalizing to provide a year-over-year comparison of tax and revenue data to identify trends.

Mr. Klincewicz presented the updated labor market information available on CSBD's economic dashboard.

Mr. Shawbell stated that CSBD is really on top of providing this local labor market data because all the information you need is there. He further commented you don't have to spend hours looking around. Excellent work as usual.

Ms. Akiti agreed that CSBD does great work and expressed her appreciation of the work we do. She stated it is because of the excellent work CSBD does that she agreed to serve on this committee.

Mr. Shawbell said those were very kind words and echoed the sentiment and agreed. We are very lucky to have the leadership we have at CSBD. They do absolutely amazing work. Nothing is more important to us than our customers. That is the bottom line. He expressed appreciation for the opportunity to be involved. This is a very well-run organization. Keep up the good work.

MATTERS FROM THE ONE STOP SERVICES COMMITTEE CHAIR

None

MATTERS FROM THE ONE STOP SERVICES COMMITTEE

None

MATTERS FROM THE FLOOR

None

MATTERS FROM THE PRESIDENT/CEO

Mr. Moffett indicated that we have a couple of Requests for Proposals (RFP) he wanted the committee to be aware of. First, there is a proposal for our out-of-school and in-school WIOA youth services. These recommendations for new contracts with providers should be coming to the Board at the April meeting. We also have an RFP out to find vendors to create informational videos on industries and career paths that are in demand. About a month ago, the Board approved to set aside \$90K for this initiative.

Mr. Klincewicz added that he is really excited about the upcoming Worlds of World (WOW) event on March 14th. We are bringing in 9th & 10th graders and plan to highlight local targeted industries. It will be an extremely hands-on experience, with fun activities through exploration, including virtual reality. The event will be at the will be at the Amerant Bank Arena, home of the Florida Panthers.

ADJOURNMENT - 1:21 p.m.

THE NEXT ONE STOP SERVICES COMMITTEE MEETING IS APRIL 2, 2024.

Memorandum #20 – 23 (OPS)

To: One Stop Services Committee
From: Carol Hylton, President/CEO
Subject: Addition of Occupational Titles to Current Targeted Occupation List
Date: April 22, 2024

SUMMARY

Consideration to approve adding two (2) occupations to our local Targeted Occupations List (TOL) 1) Home Health Aide and 2) Personal Care Aide. Over the year, CSBD receives input from our industry intermediaries, eligible training providers, and employers in order to evaluate our local TOL. CSBD staff has been able to establish local demand for Home Health Aides and Personal Care Aides, and both occupations meet all Board-mandated criteria to be added to the TOL for Program Year 23/24.

BACKGROUND

In compliance with the Workforce Innovation and Opportunity Act (WIOA), the TOL governs the provision of the WIOA-funded training programs being offered to individuals needing training assistance within the workforce system. Once the TOL is approved by the Board, it becomes final and requires no further ratification by the CareerSource Florida, Inc. Board of Directors. The CSBD governing boards may approve changes and add new occupations to the TOL throughout the year. The occupation must meet all of the following criteria:

1. Have a minimum of twenty-five job openings in Broward County in the past ninety days
2. Have an entry wage rate equal to or greater than the Broward County TOL wage rate of \$13.97
3. Require more than a high school diploma but less than a Master's degree and
4. Require occupational training at a minimum that results in a postsecondary adult vocational training certificate, college credit certificate, applied technology diploma, Associate of Science degree, or Bachelor of Science degree.

DISCUSSION

The Board may approve adding new occupations to the TOL at any time throughout the year. To fulfill our role as workforce convenors, CSBD receives input from our industry intermediaries, eligible training providers, and employers over the year to evaluate our local TOL.

During our recent review, we established that Home Health Aide and Personal Care Aide meet the criteria outlined in the Background and in the table below.

Occupation	Entry Wage	Job Openings Within the Last 3 Months	Credential	Description
Home Health Aide	\$15.00	>25	Certificate / Diploma	Monitor the health status of an individual with disabilities or illnesses and address their health-related needs, such as changing bandages, dressing wounds, or administering medication. Provide assistance with routine healthcare tasks or activities of daily living. Work is performed under the direction of offsite or intermittent onsite licensed nursing staff.
Personal Care Aide	\$15.00	>25	Certificate / Diploma	Provide personalized assistance to individuals with disabilities or illnesses who require help with personal care and activities of daily living support. Work is performed in various settings depending on the needs of the care recipient and may include locations such as their home, or at a daytime nonresidential facility.

CSBD recommends approval of these additions to our local area's TOL for PY 23/24. If approved, we will notify the State.

RECOMMENDATION

Approve adding 1) Home Health Aide and 2) Personal Care Aide to our local Targeted Occupations List for PY 23/24.



Performance Report

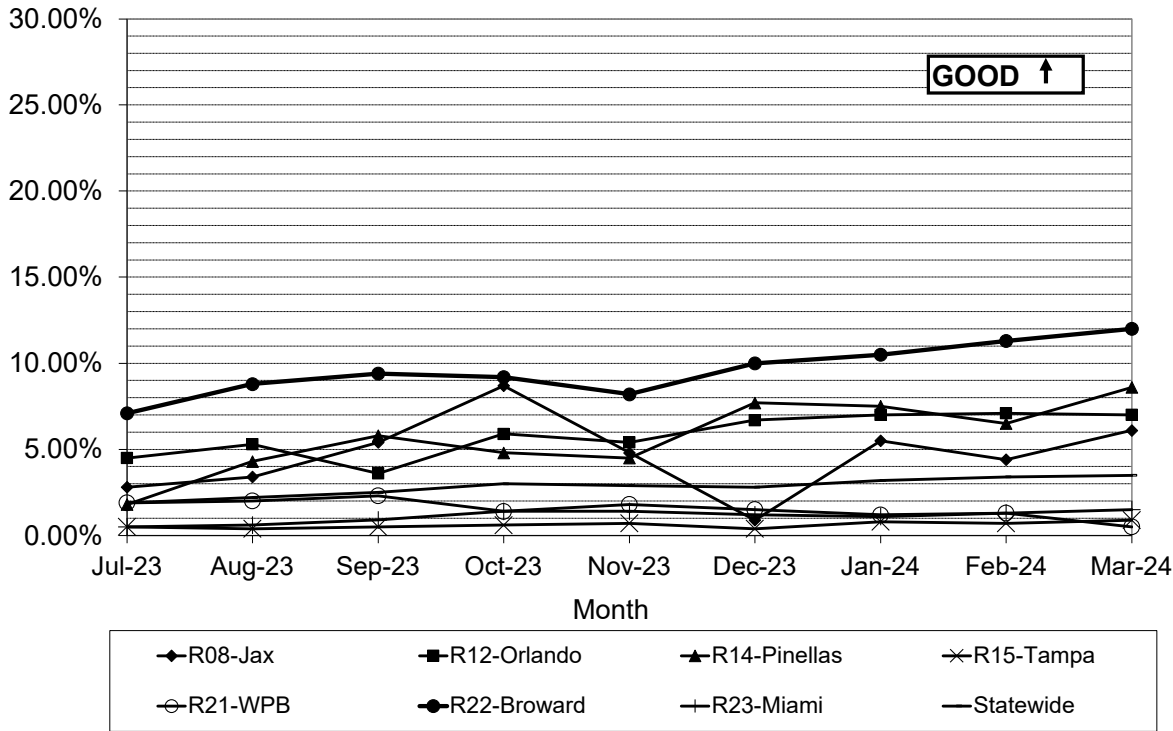
Performance Report July to March 2024

Entered Employment Rate for the Month March 2024 across all Big Seven Regions

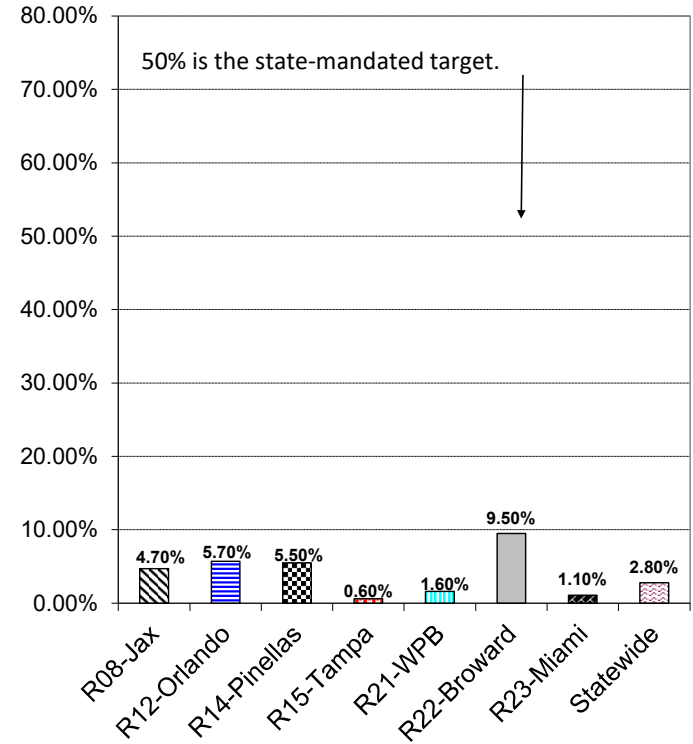
	WTP		Wagner-Peyser		Veterans		WIOA Adult/DW	
Region 8 - Jacksonville	26.10%	↑	18.00%	↓	15.80%	↓	100.00%	↑
Region 12 - Orlando	28.70%	↓	34.10%	↓	44.00%	↑	82.60%	↓
Region 14 - Pinellas	40.30%	↑	31.90%	↓	33.30%	↓	60.00%	—
Region 15 - Tampa	37.60%	↑	29.70%	↑	43.30%	↑	100.00%	—
Region 21 - WPB	29.50%	↑	22.60%	↓	50.00%	↑	100.00%	—
Region 22 - Broward	27.90%	↓	41.70%	↑	50.00%	↑	100.00%	—
Region 23 - Miami	36.50%	↑	72.00%	↑	100.00%	↑	100.00%	—
Statewide	31.80%	↑	35.50%	↓	38.80%	—	86.30%	↓
Note: Arrows indicate direction of change since previous month's figures. Flat line indicates no change.								
Legend / Abbreviation Key		WTP	Welfare-Transition Program			DW	Dislocated Worker	
		WIOA	Workforce Innovation and Opportunity Act					

Welfare Transition Program (WTP) All-Family Participation Data for the Big 7 Regions

Month-to-Month Participation Rate from July 2023 to March 2024

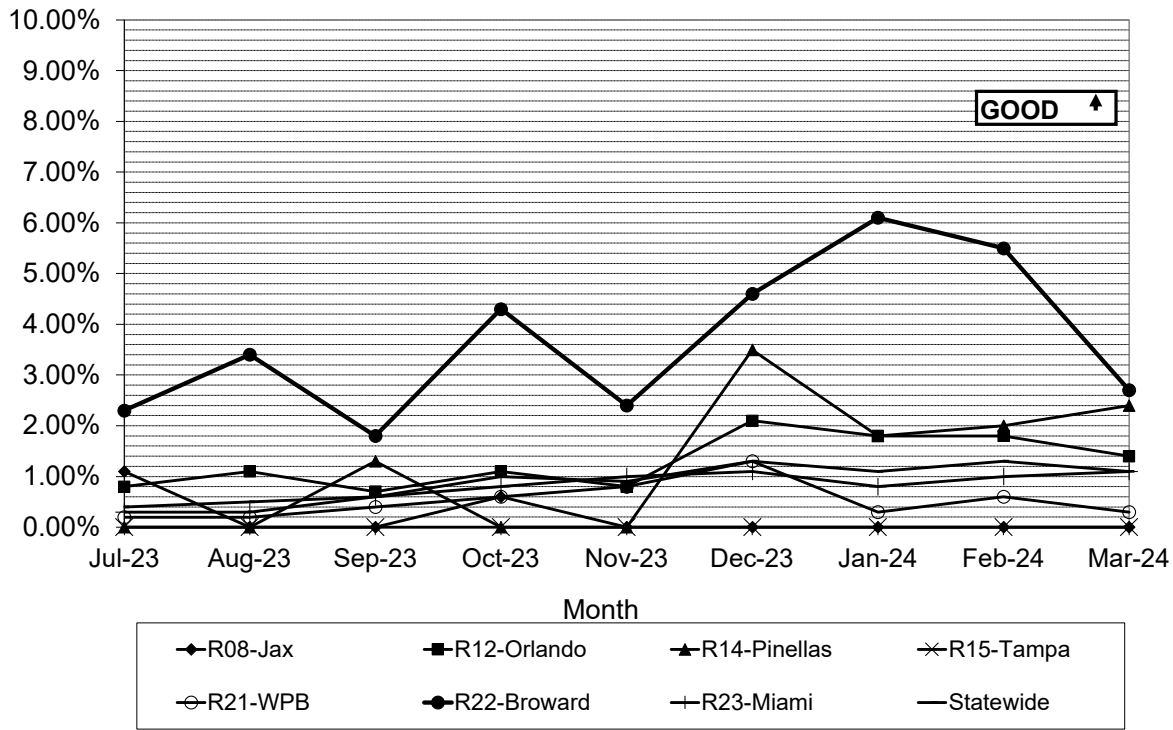


Program Year-to-Date (YTD) Participation Rate as of March 2024

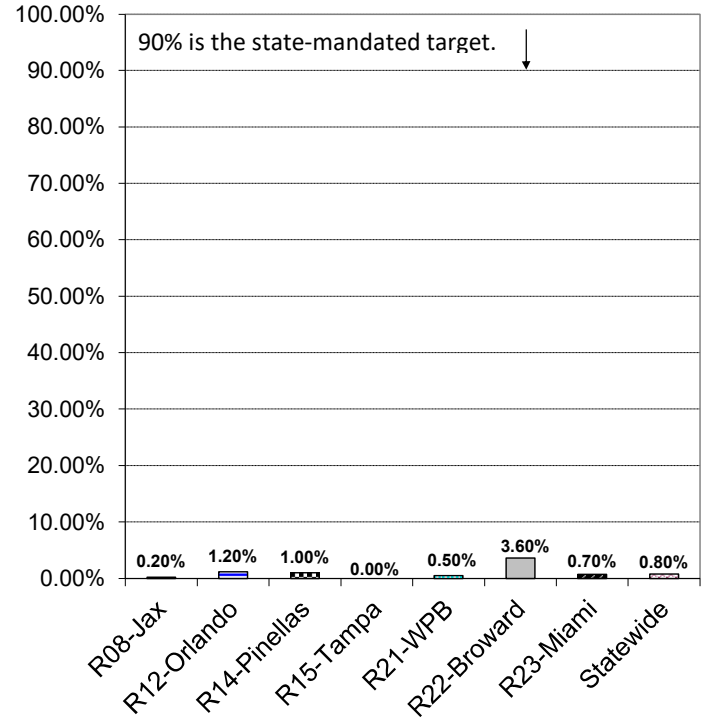


Welfare Transition Program (WTP) Two-Parent Family Participation Data for the Big 7 Regions

Month-to-Month Participation Rate from July 2023 to March 2024

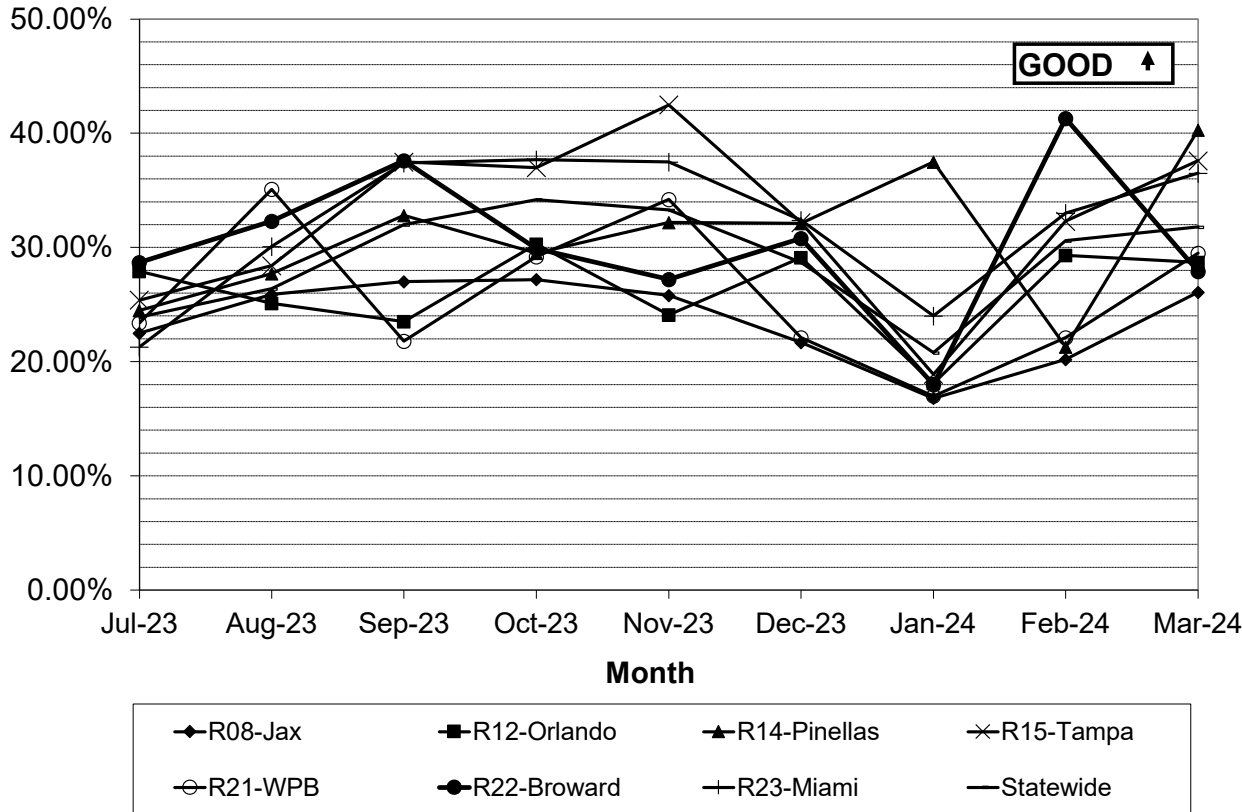


Program Year-to-Date (YTD) Participation Rate as of March 2024

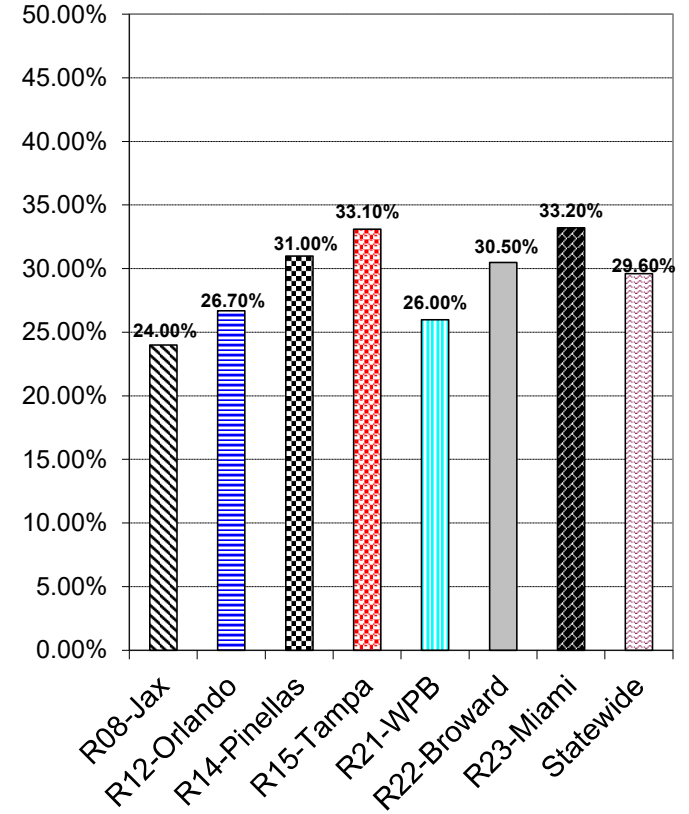


Welfare Transition Program (WTP) Entered Employment (EE) Data for the Big 7 Regions

Month-to-Month Entered Employment Rate from July 2023 to March 2024



Program Year-to-Date (YTD) EE Rate as of March 2024

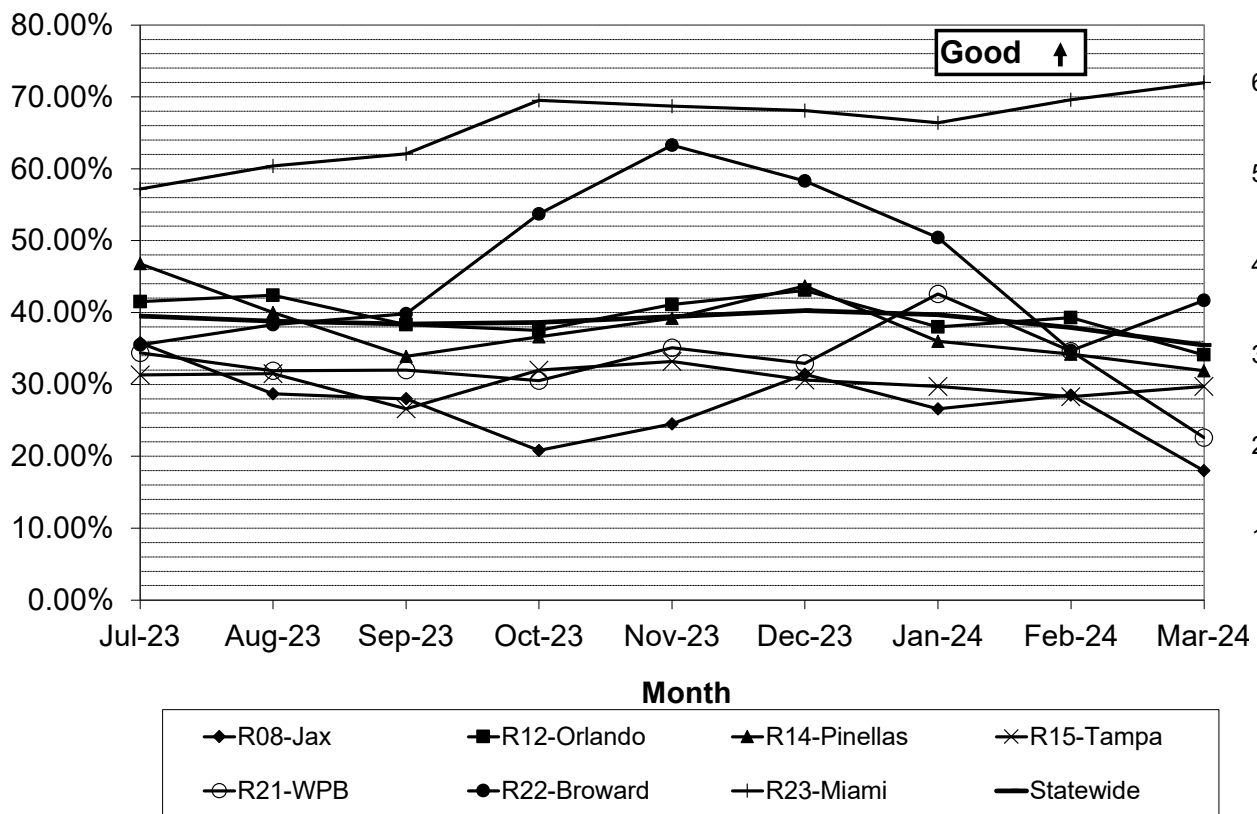


Analysis of Welfare Transition Program (WTP) Performance

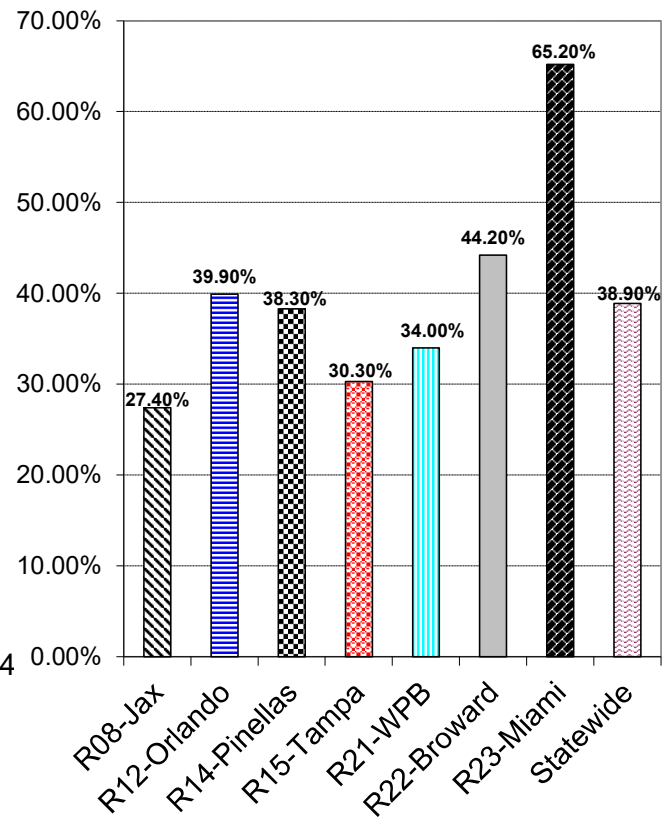
	Measure	Goal	Month (March 2024)	PYTD
WTP Program Performance At-A-Glance	All Family Participation	50%	12%	9.31%
	Two-Parent Family Participation	90%	2.70%	3.67%
	Entered Employment Rate (EER)	39%	27.9%	30.72%
Current Situation and Performance Summary	<p>In relation to the Big 7 Regions:</p> <p>All Family Participation Rate CSBD ranks 1st in performance for the month and ranks 1st for Program Year 23/24</p> <p>Two-Parent Participation Rate CSBD ranks 1st in performance for the month and ranks 1st for Program Year 23/24</p> <p>Entered Employment Rate CSBD ranks 6th in performance for the month and ranks 4th for Program Year 23/24.</p>			
Strategies and Action Steps	<p>To increase the entered employment rate, we are taking the following steps:</p> <ul style="list-style-type: none"> • We did an analysis and found we can decrease our negative exits (sanctions) by engaging the refugee population during the Work Registration process before they receive TANF benefits and count toward our performance. We trained staff and provided program “fact sheets” so that the entire WTP population, including refugees, have a comprehensive understanding of the WTP program and its participation requirements. This is occurring in all centers as a result of newly recruited bilingual staff. Guiding customers through making informed decisions that do not have a negative impact will increase our EER. • To ensure we can provide all WTP participants with the skills needed to get and keep good-paying jobs, we have now translated all of the Job Club Workshop presentations into Spanish and Creole. We are also granting limited classroom access to YouTube as an integral component of the workshop to provide the refugee population with language-specific resources. This strategy will ensure the refugee population, which is over 60% of our caseload, is ready for employment as job opportunities become available. • This month, a "Community Service Contract Developer" position was added. The function of this position is to develop community service contracts with employers willing to work with non-English speakers to provide our customers with work experience. This will increase performance on all measures. 			

Wagner-Peyser (WP) Program Entered Employment (EE) Data for the Big 7 Regions

Month-to-Month Entered Employment Rate from July 2023 to March 2024



Program Year-to-Date (YTD) EE Rate as of March 2024

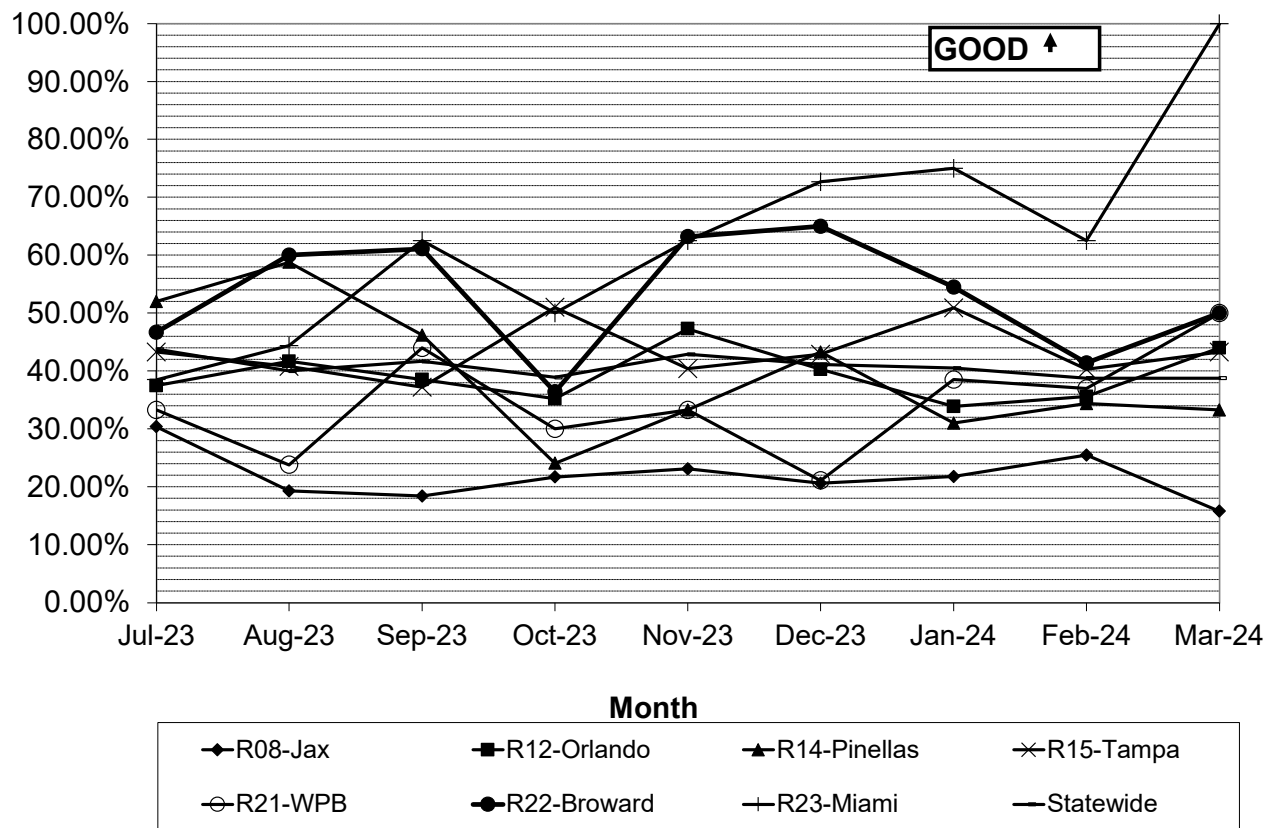


Analysis of Wagner-Peyser (WP) Performance

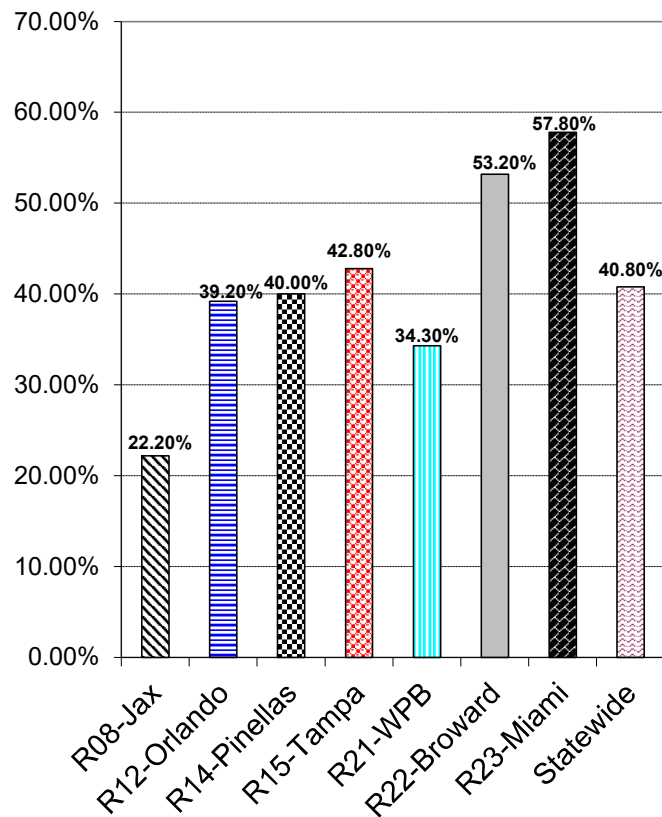
WP Program Performance At-A-Glance	Measure	Performance*	
		Month (March)	PYTD
	Entered Employment Rate (EER)	41.70%	44.20%
<p><i>*Please note: The performance detail is based on the Monthly Management Report (MMR). Due to lagging data, our true YTD rate will adjust at the end of the program year.</i></p>			
Current Situation and Performance Summary	<p>In relation to the Big 7 Regions:</p> <p>CSBD ranks 2nd for the month and ranks 2nd year-to-date in Entered Employment Rate.</p>		
Strategies and Action Steps	<p>To increase the number of job seekers engaged with us and improve our EER we have implemented the following strategies:</p> <ul style="list-style-type: none"> • Staff in our Placement and Business Services Departments received refresher training on the functionality of EmployFlorida which recently has been updated. This will ensure they are aware of tools available in EmployFlorida to analyze our inventory of customers, their education levels, the types of occupations they are seeking, and other demographic information. This will ensure that Business outreach staff are meeting with employers who have open positions that match the qualifications and interests of job seekers in our database. • Staff were also trained on the current trends in jobseeker expectations in the workplace, especially around total compensation packages and hybrid work. This research was passed on to our intermediaries, who in turn have been working with employers to educate them about developing more comprehensive job orders and sharing additional information in job postings to attract talent. 		

Veterans' Entered Employment (EE) Data for the Big 7 Regions

Month-to-Month Entered Employment Rate from July 2023 to March 2024



Program Year-to-Date (YTD) EE Rate as of March 2024

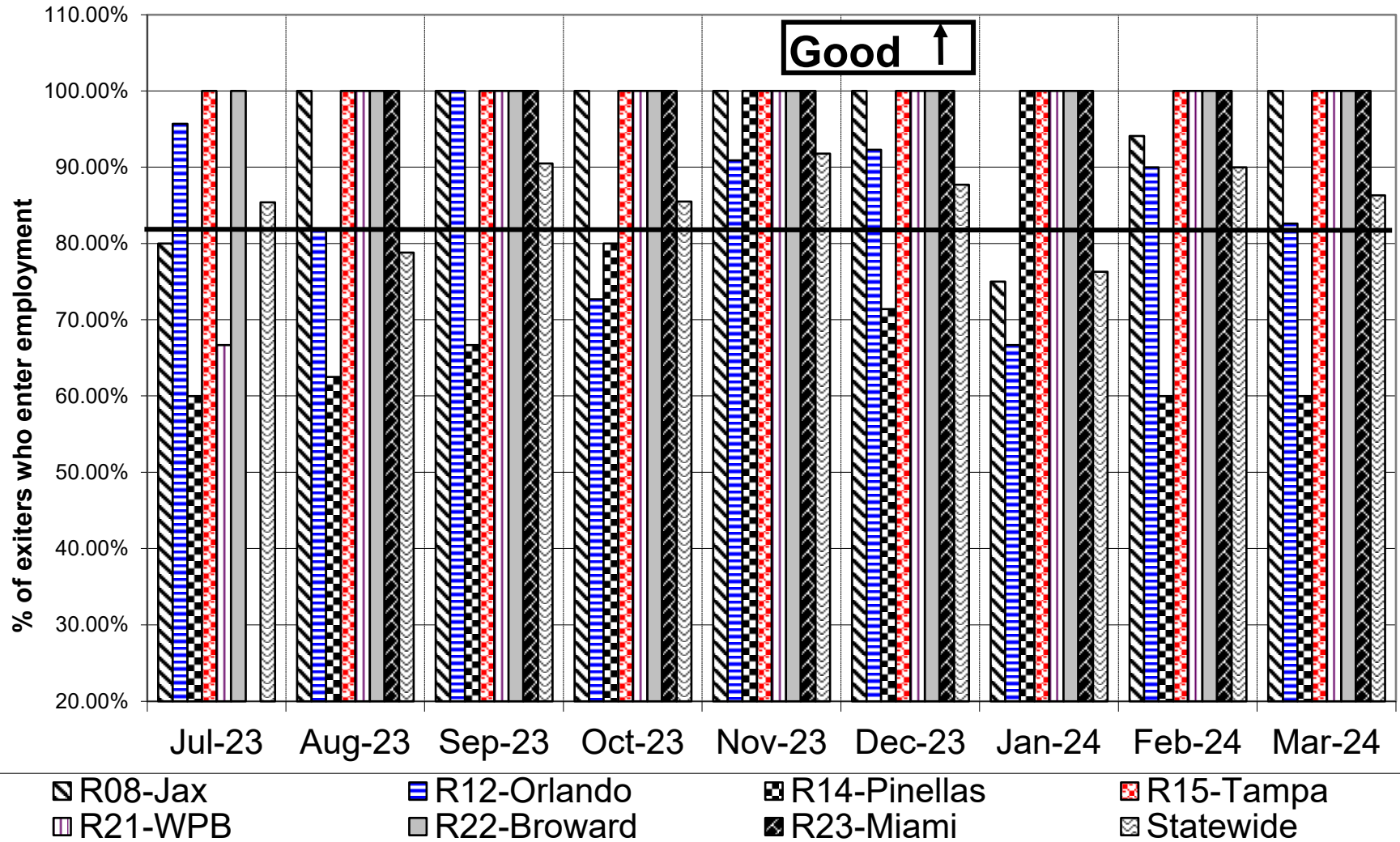


Analysis of Veterans' Performance

Veterans Program Performance At-A-Glance	Measure	Performance*	
		Month(March)	PYTD
	Entered Employment Rate (EER)	50.0%	53.20%
<i>*Please note: The performance detail is based on the Monthly Management Report (MMR).</i>			
Current Situation and Performance Summary	<p>In relation to the Big 7 Regions:</p> <p>CSBD ranks 2nd for the month and for Program Year 23/24 and 2nd for Program Year 23/24 in Veteran's Entered Employment Rate.</p>		
Strategies and Action Steps	<p>To increase our EER, the following strategies were implemented:</p> <ul style="list-style-type: none"> • The CSBD Veterans team has initiated a partnership with the Jobs for Veterans State Grants (JVSG) teams statewide to hold monthly DVOP and LVER roundtables to discuss best practices toward increasing job placement rates, case management, and networking to assist veterans in obtaining sustainable employment. Ideas and strategies gathered from these meetings will be assessed for feasibility and incorporated into a performance plan for implementation. • We participated in the 2rd Annual Resume Writing and Job Search workshop hosted at the FIU Veterans Services Department to assist Veteran students who reside in Broward County with writing a proper work-ready resume which included how to properly articulate their valuable military experience. Staff were on site enrolling veterans and assisting with referrals to open positions. 		

Comparison of the Workforce Innovation and Opportunity Act (WIOA) Entered Employment Rate for Adult & Dislocated Workers across the 7 largest Regions in Florida from July 2023 to March 2024

Note: Data presented as bar graph due to strong overlap of all regions in the near-100% range



Analysis of Workforce Innovation and Opportunity Act Adult and Dislocated Worker Performance

WIOA Program Performance At-A-Glance	<u>Measure</u>	Performance	
		Month (March)	PYTD
	Entered Employment Rate	100%	95%
Current Situation and Performance Summary	<p>CSBD is in a 5-way tie for 1st in Entered Employment Rate.</p> <p>Since July 2023, CSBD has assisted 747 Adult and Dislocated Worker customers in obtaining employment or accessing training opportunities. This includes traditional classroom training and work-based training via internships, apprenticeships, and On-the-Job Training.</p>		
Strategies and Action Steps	<p>As we are seeing an influx of WIOA Adult customers to assist CSBD:</p> <ul style="list-style-type: none"> • Has scheduled a number of staff trainings that bring both the WIOA Success Coaches and the Business Services team together to not only sharpen their skills as it relates to worked-based training such as On-the-Job training and internships but also to brainstorm new innovative ideas that will guide our WIOA Adult customers into employment at the conclusion of training. • Continues to focus on lower-skilled Adult learners living in distressed areas with pathways to middle-skilled jobs. This includes working with many of our Single Mothers who are and will be leaving the program in the next few months. Staff is now working with these customers on achieving their employment goals. We are also providing the option of other training, including internships. 		

Overview of the CareerSource Broward Region
Not Seasonally Adjusted
April 19, 2024

- The unemployment rate in the CareerSource Broward region (Broward County) was 3.2 percent in March 2024. This rate was 0.6 percentage point greater than the region's year ago rate of 2.6 percent. The region's March 2024 unemployment rate was 0.1 percentage point lower than the state rate of 3.3 percent. The labor force was 1,097,797, up 20,499 (+1.9 percent) over the year. There were 35,320 unemployed residents in the region.

Fort Lauderdale-Pompano Beach-Deerfield Beach Metro Division

- In March 2024, nonagricultural employment in the Fort Lauderdale-Pompano Beach-Deerfield Beach MD was 927,700, an increase of 18,200 jobs (+2.0 percent) over the year.
- The Other Services (+10.6 percent); Government (+4.4 percent); Leisure and Hospitality (+3.1 percent); and Trade, Transportation, and Utilities (+2.7 percent) industries grew faster in the metro area than statewide over the year.
- The Fort Lauderdale-Pompano Beach-Deerfield Beach MD had the highest annual job growth compared to all the metro areas in the state in the Government (+4,600 jobs) and Other Services (+3,700 jobs) industries.
- The Fort Lauderdale-Pompano Beach-Deerfield Beach MD had the fastest annual job growth rate compared to all the metro areas in the state in the Other Services (+10.6 percent) industry.
- The Fort Lauderdale-Pompano Beach-Deerfield Beach MD had the second highest annual job growth compared to all the metro areas in the state in the Trade, Transportation, and Utilities (+5,400 jobs) industry.
- The Fort Lauderdale-Pompano Beach-Deerfield Beach MD had the third fastest annual job growth rate compared to all the metro areas in the state in the Government (+4.4 percent); Leisure and Hospitality (+3.1 percent); and Trade, Transportation, and Utilities (+2.7 percent) industries.
- The industries gaining jobs over the year were Trade, Transportation, and Utilities (+5,400 jobs); Education and Health Services (+4,700 jobs); Government (+4,600 jobs); Other Services (+3,700 jobs); Leisure and Hospitality (+3,000 jobs); and Construction (+1,200 jobs).
- The industries losing jobs over the year were Professional and Business Services (-3,000 jobs); Manufacturing (-700 jobs); Information (-600 jobs); and Financial Activities (-100 jobs).

Note: All data are subject to revision.

Source: Florida Department of Commerce, Bureau of Workforce Statistics and Economic Research.

Unemployment Rates (not seasonally adjusted)	Mar-24	Feb-24	Mar-23
CareerSource Broward (Broward County)	3.2%	3.1%	2.6%
Florida	3.3%	3.1%	2.6%
United States	3.9%	4.2%	3.6%

Nonagricultural Employment by Industry (not seasonally adjusted)	Ft. Lauderdale-Pompano Beach-Deerfield Beach Metropolitan Division				Florida			
	Mar-24	Mar-23	change	percent change	Mar-24	Mar-23	change	percent change
Total Employment	927,700	909,500	18,200	2.0	9,930,600	9,720,200	210,400	2.2
Mining and Logging	#N/A	#N/A	#N/A	#N/A	6,100	5,700	400	7.0
Construction	52,300	51,100	1,200	2.3	644,000	622,400	21,600	3.5
Manufacturing	29,900	30,600	-700	-2.3	425,400	418,500	6,900	1.6
Trade, Transportation, and Utilities	208,300	202,900	5,400	2.7	1,995,400	1,944,300	51,100	2.6
Wholesale Trade	55,500	53,700	1,800	3.4	400,200	386,500	13,700	3.5
Retail Trade	108,700	107,100	1,600	1.5	1,168,500	1,134,900	33,600	3.0
Transportation, Warehousing, and Utilities	44,100	42,100	2,000	4.8	426,700	422,900	3,800	0.9
Information	20,100	20,700	-600	-2.9	158,600	159,600	-1,000	-0.6
Financial Activities	72,300	72,400	-100	-0.1	680,300	678,300	2,000	0.3
Professional and Business Services	170,900	173,900	-3,000	-1.7	1,611,100	1,618,400	-7,300	-0.5
Education and Health Services	124,500	119,800	4,700	3.9	1,522,300	1,459,700	62,600	4.3
Leisure and Hospitality	100,600	97,600	3,000	3.1	1,343,400	1,314,700	28,700	2.2
Other Services	38,700	35,000	3,700	10.6	377,000	364,200	12,800	3.5
Government	110,000	105,400	4,600	4.4	1,167,000	1,134,400	32,600	2.9

Population	2023	2022	change	percent change
CareerSource Broward (Broward County)	1,962,531	1,946,889	15,642	0.8
Florida	22,610,726	22,245,521	365,205	1.6

Average Annual Wage	2022	2021	change	percent change
CareerSource Broward (Broward County)	\$66,754	\$63,542	\$3,212	5.1
Florida	\$63,781	\$60,313	\$3,469	5.8

Note: All data are subject to revision.

Source: Florida Department of Commerce, Bureau of Workforce Statistics and Economic Research.