



**Broward Workforce Development Board
One Stop Services Committee**

Tuesday June 9, 2020

12:30 p.m. – 2:00 p.m.

Zoom Meeting ID: 824 3040 2890

Zoom Password: 984476



Virtual Meeting

Due to COVID - 19, in the interest of keeping our committee members, staff, and public safe this meeting is being held via Zoom. Please do not attend in person.

MEETING PROTOCOL FOR ZOOM MEETING

1. Please state your name when making or seconding a motion. Such as “I move the item, and your name – “Jane Doe”. Please also identify yourself when asking a question.
2. Put your phone/microphone on mute when not speaking. Don’t forget to take it off when you wish to speak.
3. Votes in the affirmative should be “aye” and in opposition should be “no” (delays in responding sometimes make it difficult to determine the intent of the vote).
4. Please be in a quiet area free of background noise, so we may hear you clearly when you are speaking. If using Zoom, please make sure the background is appropriate or choose one of their alternative backgrounds.
5. If you must leave the call, please don’t put your phone on hold. In some cases, we will get music or recorded messages and we will not be able to conduct business.
6. If you join after roll call, please announce your presence.

The Committee is reminded of conflict of interest provisions. In declaring a conflict please refrain from voting or discussion and declare the following: 1) Your name and (if applicable) position on the Board, 2) the nature of the conflict and 3) who will gain or lose as a result of the conflict. Please also fill out form 8B prior to the meeting.

MEETING AGENDA

SELF-INTRODUCTIONS

APPROVAL OF MINUTES

Approval of the Minutes of the 5/5/20 One Stop Services Committee Meeting.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	Minutes of the Meeting

Pages 7 – 13

PRESENTATIONS

Ms. Nadine Jackson our One Stop Operator will provide an update of her activities to date.

Mr. Chris Ruggere our Regional Workshop and Training & Development Manager will provide a brief demonstration of how we are using Zoom to deliver our on-line workshops.

NEW BUSINESS

1. **WIOA State-Level Funds**

Consideration to accept \$100,569 in WIOA state-level funds. This is the Region 22 share of funds awarded by the State for WIOA performance under their performance model. These additional funds will be used to build capacity to serve the anticipated increase in dislocated workers who will be coming to our centers for re-employment assistance. CSBD will continue to monitor demand and program expenditures to assure the maximum number of individuals is being served.

RECOMM	Approval
ACTION	Motion for Approval
EXHIBIT	Memo #49 - 19 (OPS)

Page 14

2. **Acceptance of Bank of America Charitable Foundation Funds for Start-Up Now**

Consideration to accept a grant award of \$10,000 from the Bank of America Charitable Foundation for the Start-Up Now Program. In April 2017, the Board approved for CSBD to seek financial support for Start-Up Now. CSBD completed the Bank of America grant application in February and has been awarded \$10,000 in private, non-programmatic funding. These funds will be used to cover 2020 – 2021 program year costs such as grant writing, tuition for non-WIOA applicants and food for program events.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT Memo #48 - 19 (OPS)

Page 15

3. **Region 22 Targeted Occupations List (TOL) for Program Year (PY) 20-21**

Consideration to approve the TOL for PY 20-21. We sent the preliminary TOL for PY 20-21 provided by the state to local education and business stakeholders to get input and gather additional relevant labor market data. We also held a publicly noticed meeting to review the occupational changes to region 22's TOL and gather additional information. CSBD recommends 1) retaining 21 occupations proposed by the State for removal 2) adding 7 new occupations.

RECOMM Approval
ACTION Motion for Approval
EXHIBITS Memo #43 – 19 OPS
Exhibit A Region 22 PY 20 – 21 TOL
Exhibit B The list of the 21 Occupations to be Retained

Pages 16 – 23

4. **Work Experience Contract with Jewish Adoption and Foster Care Options (JAFCO)**

Consideration to approve a Workforce Innovation and Opportunity Act (WIOA) Work Experience contract with JAFCO for Program Year (PY) 20-21. While we do not know the exact number of Work Experience customers JAFCO will take, we do not anticipate the non-financial contract amount will exceed \$24,000. Because Ron Moffett, Senior Vice President of Operations is related to JAFCO's site director, a 2/3 vote of the Board members present at a Board meeting with an established quorum will be required.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT Memo #42 - 19 (OPS)

Page 24

5. **Work Experience Contract with Early Learning Coalition, Inc. (ELC)**

Consideration to approve a WIOA youth Work Experience contract with the ELC for PY 20-21. While we do not know the exact number of Work Experience customers ELC will take, we do not anticipate the non-financial contract amount will exceed \$24,000. Because Mason Jackson Jr., President/CEO of CSBD serves on the ELC Board, a 2/3 vote of the Board members present at a Board meeting with an established quorum will be required.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT Memo #40 - 19 (OPS)

Page 25

6. **Work Experience Contract with Broward Education Foundation (BEF)**

Consideration to approve a WIOA youth Work Experience contract with the BEF for PY 20-21. While we do not know the exact number of Work Experience customers BEF will take, we do not anticipate the non-financial contract amount will exceed \$24,000. Because Frank Horkey, a member of the Broward Workforce Development Board (Board) is also the Chair of the Board of Directors for the BEF, a 2/3 vote of the Board members present at a Board meeting with an established quorum will be required.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT Memo #41 - 19 (OPS)

Page 26

7. **Continued Eligibility for Miami Dade College**

Consideration to approve College's Continued Eligibility for the next two year period 7/1/20 thru 6/30/22. The Workforce Innovation and Opportunity Act (WIOA) require Eligible Training Providers (ETPs) to submit new applications every two years to remain on the Eligible Training Provider List (ETPL). Miami Dade College has met the ETP application renewal requirements.

RECOMM Approval
ACTION Motion for Approval
EXHIBIT Memo #46 - 19 (OPS)

Pages 27 - 28

REPORTS

1. Update on Re-Opening the Three One Stop Career Centers and Admin Office

This memo provides an update on the re-opening of CareerSource Broward's (CSBD) administrative office on the three on stop career centers. In preparation to re-open the centers, CSBD developed a detailed project plan. We executed that plan and successfully re-opened each of the three centers to staff and customers on Monday, 6/1.

ACTION Review
EXHIBIT Memo #47 – 19 (OPS)

Pages 29 – 30

2. City Furniture Regional Recruitment with CareerSource Orlando & SW Florida

City Furniture has over ninety (90) sales associate vacancies in five areas of the state. With record unemployment in Florida, CareerSource Broward recognizes this as an opportunity to connect City Furniture to many unemployed workers around the state at one time, saving them time and energy. We are taking the lead in partnering with other CareerSource boards in the state to hold a regional recruitment in our virtual job fair platform to assist City Furniture with filling these vacancies.

ACTION Review
EXHIBIT Memo #07 – 19 (CBR)

Pages 31 – 32

3. At-A-Glance Guide to Re-Employment Assistance

As a result of COVID-19 there are many types of assistance available to those whose employment has been affected by the virus. This is an at-a-glance guide to 1) Florida's reemployment assistance 2) the assistance available under The Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 and 3) Disaster Unemployment Assistance.

ACTION Review
EXHIBIT At-A-Glance Guide to Re-Employment Assistance

Pages 33 – 34

4. Monthly Performance Report

The current performance for the month of April is provided. This month's data reflects that within the Big 7 Regions CSBD is in a four-way tie for 1st in WIOA Entered Employment Rate (EER), is in a two-way tie for 1st in WTP EER, ranks 1st in Veterans EER, ranks 2rd in WP EER and WTP All Family Participation Rate and is in a six-way tie for 2nd in WTP Two Parent Participation Rate.

ACTION Review
EXHIBIT Performance Report for April

Pages 35 – 46

5. Broward County and Florida Unemployment Information

The unemployment rate in Broward County was 14.5 percent in April 2020 compared to 4.2% in March. This rate was 11.7% higher than the region's year ago rate of 2.8 percent. Unemployment cases in Florida now number more than 1.8 million. As of the week ending May 23rd 163,797 Broward County residents have applied for re-employment assistance. Nearly every day we receive WARN notices issued from the state for businesses in Broward that have had to close due to COVID-19.

ACTION Discussion
EXHIBIT Broward County Labor Market Information

Pages 47 – 48

MATTERS FROM THE ONE STOP SERVICES COMMITTEE

MATTERS FROM THE FLOOR

MATTERS FROM THE PRESIDENT/CEO

ADJOURNMENT

THE NEXT COMMITTEE MEETING IS SCHEDULED FOR TUESDAY, 9/1/2020 AT 12:30 P.M.



Broward Workforce Development Board
One Stop Services Committee
Tuesday, May 5, 2020 12:30 p.m. – 2:00 p.m.
Call In Number: (888) 585-9008
Passcode: 219-169-288

MEETING MINUTES

THE COMMITTEE WAS REMINDED OF CONFLICT OF INTEREST PROVISIONS.

SELF-INTRODUCTIONS

Note: All attendees, staff and guests participated via telephone.

ATTENDEES: Gary Arenson, Audrey Ljung, Ann Deibert and Cassandra Evans

STAFF: Mason Jackson, Carol Hylton, Ron Moffett, Rochelle Daniels, Christine Azor, Barbara Cevieux and Michell Williams

GUESTS: Olivia Sarson, Christy L. Bradford and Brian Johnson

APPROVAL OF MINUTES

Approval of the Minutes of the 2/4/2020 One Stop Services Committee Meeting.

On a motion by Cassandra Evans and seconded by Audrey Ljung the One Stop Services Committee unanimously approved the minutes of the 2/4/2020 meeting.

NEW BUSINESS

1. **Renewal of First Staff DBA EmpHire Staffing, Inc., Contract**

Consideration to renew the First Staff DBA EmpHire Staffing, Inc., (EmpHire) contract for the staffing of the CareerSource Broward (CSBD) career centers. EmpHire has been staffing the career centers since July 2008. They have complied with all of our financial and personnel requests as well as worked aggressively to keep benefit and insurance costs contained. Their fee remains the same as last year at \$66.50 per employee/per pay period for a total fee of approximately \$172,900.

Ron Moffett explained the contract provides for three (3) one year renewal periods. This will be their second renewal under the current contract. This is no increase proposed for this year.

On a motion by Cassandra Evans and seconded by Audrey Llung the One Stop Services Committee unanimously approved the renewal of First Staff DBA EmpHire Staffing, Inc., Contract.

2. Contract Renewal for a One-Stop Operator

Consideration to 1) renew the contract with Workforce Guidance Associates, LLC to continue Nadine Gregoire-Jackson as the One Stop Operator and 2) budget up to \$56,000.00 subject to negotiation and based on CSBD need. Since starting as our One Stop Operator last fall, Nadine has had a positive impact, has timely met her contract deliverables and her work is of a high quality. This will be the first of two yearly renewals.

Audrey Llung asked for an update on what the One Stop Operator, Nadine Jackson is doing. Ron Moffett explained that Nadine has done many positive things to with our partners to the benefit of both parties and ultimately to the benefit of our mutual customers. Ron provided several examples that typified her work and contract deliverables. Nadine has 1) trained one stop partners on how to access the “hot Jobs” on our website 2) provided our marketing materials to them to expand our outreach and 3) assisted in the development of “partner pages” that were added to the CSBD website.

Gary Arenson requested Nadine do a presentation at a future OSSC meeting and Ron indicated he would schedule her to do so.

Cassandra Evans inquired about the budget recommendation of up to \$56,000 for Nadine’s compensation. Ron explained the contract amount is subject to negotiation and that it will not exceed \$56,000.

On a motion by Cassandra Evans and seconded by Ann Diebert the One Stop Services Committee unanimously approved 1) the renewal of the contract with Workforce Guidance Associates, LLC to continue Nadine Gregoire-Jackson as the One Stop Operator and 2) budget up to \$56,000.00 subject to negotiation and based on CSBD need.

3. PY 2020 – 2021 Preliminary Budget

Consideration to approve the PY 2020-21 preliminary budget. The Preliminary Budget being presented reflects a decrease of 7.8% in formula and carryforward funds. The total amount of formula and carryforward that we project to be available in PY 20-21 is \$20,509,371 as compared to \$22,255,496 actual in PY 19-20. The budget is allocated to address the local recovery efforts from the COVID pandemic, support the ability to offer our services virtually and continues to emphasize investments in participant training and getting people back to work.

Ron Moffett provided the committee with an overall summary, explained the considerations that went into the budget and reviewed the budget for each of the various categories. Ron relayed to the committee members that since the agenda was sent out that we have been told by the state to anticipate a further reduction of approximately \$500,000 in WIOA funds.

Mason Jackson stated he spoke with Andrew Collins, CFO for CareerSource Florida and they are looking to send out approximately \$500,000 to the boards for disaster mitigation to help purchase PPE, which will mean about \$30,000 for us. They are looking at unspent funds they have and will go back to their board to see if they can make more funds available to the

Workforce Boards. Although we were told to plan for a \$500,000 reduction, the actual reduction may be less. Audrey Llung asked if we were given an idea of how much the reduction might be. Mason stated, no they did not tell us.

Gary Arenson asked if we had expenses for SYEP and will they be reimbursed as the summer program was canceled this year. Mason Jackson stated yes, we did have expenses of \$278,500 which is not a problem as the Children Services Council has been very accommodating. Gary Arenson asked if the cities are requesting reimbursement for the money they gave us or are we holding it for next year. Carol stated they are aware that we are not going to use it these are cost reimbursement contracts, so we will not receive those funds for this year and the budget presented presumes we will get it next year.

On a motion by Audrey Llung and seconded by Cassandra Evans the One Stop Services Committee unanimously approved the PY 2020 – 2021 Preliminary Budget.

4. Continued Eligibility for Atlantic, McFatter and Sheridan Technical Colleges

Consideration to approve Atlantic, McFatter and Sheridan Technical College's Continued Eligibility for the next two year period 7/1/20 thru 6/30/22. The Workforce Innovation and Opportunity Act (WIOA) requires eligible training providers (ETPs) to submit new applications every two years to remain on the Eligible Training Provider List (ETPL). Atlantic, McFatter and Sheridan Technical College, have met the ETP application renewal requirements. Because Board member, James Payne, is employed by the School Board of Broward County a 2/3 vote of the Board members present at a meeting with an established quorum is required.

On a motion by Cassandra Evans and seconded by Ann Diebert the One Stop Services Committee unanimously approved the continued eligibility for Atlantic, McFatter and Sheridan Technical Colleges for the next two year period 7/1/20 thru 6/30/22.

5. Continued Eligibility for Broward College

Consideration to approve Broward College's Continued Eligibility for the next two year period 7/1/20 thru 6/30/22. WIOA requires ETPs to submit new applications every two years to remain on the ETPL. Broward College has met the ETP application renewal requirements. Because Board member, Dr. Mildred Coyne, is employed at Broward College and Board Member, Francois LeConte serves on the Broward College Business Advisory Committee, a 2/3 vote of the Board members present at a meeting with an established quorum is required.

Audrey Llung asked what Francois LeConte role is on the Broward College Business Advisory Committee. Ron Moffett explained that Mr. LeConte is a board member but that he was unsure of his role on the Broward College Business Advisory Committee.

On a motion by Cassandra Evans and seconded by Ann Diebert the One Stop Services Committee unanimously approved the continued eligibility for Broward College for the next two year period 7/1/20 thru 6/30/22.

6. **Continued Eligibility for Ten (10) Current ITA Providers**

Consideration to approve Continued Eligibility for ten (10) of our current ITA providers for the next two year period beginning 7/1/20 thru 6/30/22. WIOA requires ETPs to submit new applications every two years to remain on the ETPL. All ten schools have met the ETP application renewal requirements. These providers are grouped together because we believe they can be passed as a group because there are no known conflicts of interest on the board.

Audrey Llung asked who the ten (10) current ITA Providers are. Ron Moffett referred the committee to page 32 of the agenda for the list of the ten providers. Audrey inquired about Ruby's Academy for Health Occupation. Ron explained they have been on our ITA list for more than eight years and provide occupational training in the medical field.

Audrey Llung asked if we could send a list of the ITA providers and a report on their performance. Mason stated the list is on the website, and we would provide the link. He mentioned that the ITA provider's performance report was done recently and that we would send it to her.

On a motion by Cassandra Evans and seconded by Audrey Llung the One Stop Services Committee unanimously approved the continued eligibility for Ten (10) Current ITA Providers for the next two year period beginning 7/1/20 thru 6/30/22

7. **One Stop Services (OSS) Committee Strategic Planning Matrix for 2020 Updates**

Consideration to review and approve the updates to the OSS Committee Strategic Planning Matrix.

Ron Moffett went through the Matrix and discussed the various objectives and the steps that will be taken to meet our goals. Ron pointed out that COVID-19 with the required restrictions and the closure of the centers had an impact on our initial strategies. For example he pointed out how we innovated new ways to deliver our services like virtual career fairs and implementing on-line workshops.

Gary Arenson asked what the plans are for the annual retreat. Mason Jackson stated our biggest concern now is how and when to re-open the One Stop Centers. We have not changed any plans, we expect by November to still have the retreat with the required restrictions.

On a motion by Cassandra Evans and seconded by Audrey Llung the One Stop Services Committee unanimously approved the updates to the One Stop Services (OSS) Committee Strategic Planning Matrix for 2020.

REPORTS

1. **CSBD's Plan to Re-Open our Centers and Corporate Office**

In anticipation that the end of Florida and local stay at home orders is in sight CSBD has been proactive in planning the re-opening of our office and career centers. For the past several weeks staff have been brainstorming and putting together a plan to gradually re-open in phases.

Ron Moffett explained that this plan was developed to prepare CSBD to safely, effectively and efficiently re-open our centers and how to do business moving forward after the Covid-19 pandemic. Gary Arenson asked if we looked at the other regions to see if they have similar plans. Mason Jackson stated that we have and that he has not seen a more detailed plan than ours.

2. WIOA State-Level Funds

CSBD was notified of \$33,523 in WIOA state-level funds. The funds will be used to enhance one-stop accessibility, assessment and training software as well as for basic and individualized participant services.

Ron Moffett informed the committee that the acceptance of these funds was approved at the 3/16 Executive Committee and 4/23 Board meetings.

3. Additional Workforce Innovation and Opportunity Act (WIOA) Funds

The acceptance of \$67,046 in State WIOA funds awarded by the State for WIOA performance under their performance model. These funds will be used to provide WIOA customers with services to 1) build capacity to increase the number of customers we can enroll in WIOA 2) enhance one-stop accessibility, assessment, and training software and 3) increase online assessments, workshops and training and 4) increase the budget for support services needed to sustain the increase in WIOA customers who will need assistance to reconnect with work as the economy recovers from COVID-19.

Mason Jackson explained that since the 4/7 One Stop Services Committee did not meet this item and the following three youth contract renewals (items 4, 5 and 6) were emailed to the members for comment. He stated that all of the members we heard from supported the recommendations. He informed the committee that the acceptance of these funds and the youth contract renewals were approved at the 3/16 Executive Committee and 4/23 Board meetings.

4. PY 20 – 21 School Board of Broward County (SBBC) Out of School Contract Renewal

Consideration to approve the renewal of the SBBC, Out of School youth contract for program year (PY) 20 – 21, for \$550,000, an increase of \$75,000 over last year (\$475,000) to 1) provide for service to a minimum of 135 and a maximum of 205 youth 2) including an additional job developer to assist with developing work experiences in the private sector.

5. PY 20 – 21 Broward College Out of School (OSY) Contract Renewal

Consideration to approve the renewal of the Broward College (BC) out-of-school (OSY) youth contract for program year (PY) 2020 – 2021, for up to \$540,000, an increase of \$75,000 over last year (\$465,000) to provide for an additional staff person who will work on developing worksites in the private sector and to serve 120 youth.

6. PY 20 – 21 Navigator OSY Contract Renewal

Consideration to approve PY 20 – 21 contract renewals for three Navigator contracts 1) Helping Advance and Nurture the Development of Youth (HANDY) for up to \$122,000 2) The Fort Lauderdale Independent Training and Education (FLITE) for up to \$188,790 and 3) The Center for Independent Living, Broward (CILB) \$60,000.

7. Update on RE-Employment Assistance

The COVID-19 pandemic has impacted thousands of people in Florida, compelling many to apply for Re-employment Assistance (RA) with the Department of Economic Opportunity (DEO). The State system could not handle the volume of customers applying for benefits. CareerSource Broward is assisting DEO in several ways 1) emailed application link to over 24,000 customers in our Employ Florida database 2) 3,000 youth in our summer youth database 3) social media platforms 4) utilized our staff and One Stop Operator to provide a link of the application to core partners and community-based organizations and 5) printed hard copy applications in several languages, along with FAQs on how to file for RA, which is available at each career center. We have trained 3 staff on how to do pin resets in DEO's RA system and additional training 12 received training on 4/8 for a total of 15 staff.

Mason Jackson explained things are continuously changing and provided several examples such as the actual UC applications, information about suspension of job search requirements and a new call in number 1-833-FLAPPLY, as way to access reemployment assistance.

Audrey Llung asked how we are handling the youth for the Summer Youth Employment Program (SYEP) and the COVID-19 pandemic. Carol Hylton stated CBSD talked with the Children Services Council and the decision was made due to COVID-19 pandemic, not to have the SYEP this year and will look forward to having it next year. Carol explained the youth has been notified and we posted the cancellation of the SYEP on social media and our website. She expressed we must make sure the youth are safe.

8. WIOA Local Plan for Program Years 2020/21 – 2023/24

Consideration to approve our Workforce Innovation and Opportunity Act (WIOA) Local Plan. WIOA requires each local workforce development board (LWDB) in partnership with the local chief elected official to develop and submit a comprehensive four-year plan to the state. Our LWDB plan addresses how we will coordinate service delivery with the core programs and is based on the current and projected needs of the workforce investment system in Broward County. As required, the plan was posted on our web page for 30-days for public review. There were no comments. Approved at the 3/16 Executive Committee meeting. *(This is in alignment with the BWDB goal to maintain our role as workforce development leaders through advocacy by the board, collaboration, providing information and intelligence to stakeholders with feedback from the community.)*

Gary Arenson asked if we had any responses from the public on the WIOA Local Plan. Mason Jackson stated that there have been no responses on the plan.

9. National Dislocated Grant Award

The Florida Department of Economic Opportunity has requested local boards to let them know how much disaster relief funds in the form of National Dislocated Worker Grants will be needed to address the COVID 19 emergency. We have requested \$1.5 million. Consideration to accept \$1.5 million when awarded to employ individuals dislocated as a result of the COVID-19 virus. (This is in alignment with the BWDB goal to align Broward County community services (social services and education) to maximize employment and work opportunities for targeted populations (veterans, youth, individuals with disabilities, and ex-offenders).

Gary Arenson asked how we came up with the amount of 1.5 million. Mason Jackson explained we did an analysis of our past disaster grants and looked at expenditure patterns. Mason informed the committee that we just learned the amount we will receive is actually 1.1 million.

10. Taylor Hall Miller Parker (THMP), P.A. Program Monitoring Report #3 PY 18-19 – Issued November 2019

THMP identified 5 findings and 23 observations during their program monitoring visit. They reviewed a total of 175 files consisting of 6,325 elements. The findings equate to an error rate of approximately .079%.

11. Monthly Performance Report

The current performance for the month of March is provided. This month's data reflects that within the Big 7 Regions CSBD is in a four-way tie for 1st in WIOA Entered Employment Rate (EER), ranks 1st in WTP and Veterans EER and ranks 2rd in WTP All Family Participation Rate and WP EER.

Ron Moffett went over the report and explained some of the strategies being implemented to improve performance.

12. Broward County and Florida Unemployment Information

The unemployment rate in Broward County was 4.2 percent in March 2020 compared to 2.9% in February. This rate was 1.1% higher than the region's year ago rate of 3.1 percent. Recent data from the U.S. Department of labor suggest that at least 22 million Americans, or roughly 13.5% of the workforce have filed for unemployment. Unemployment cases in Florida now number more than 1 million. We do not have the numbers for Broward County. Nearly every day we receive WARN notices issued from the state for businesses in Broward that have had to close due to COVID-19.

Mason Jackson stated the re-employment applications in Broward is in excess of 20% and that it likely will go higher.

MATTERS FROM THE ONE STOP SERVICES COMMITTEE: NONE

MATTERS FROM THE FLOOR: NONE

MATTERS FROM THE PRESIDENT/CEO:

Mason announced his retirement. He plans to fully retire by the end of the year. Mason stated he recommended Carol Hylton be appointed as the new Chief Executive Officer (CEO). Gary Arenson stated all of the chairs signed the letter to approve Carol being the next CEO of CSBD.

ADJOURNMENT 1:57 P.M.

THE NEXT COMMITTEE MEETING IS SCHEDULED FOR TUESDAY, 6/2/2020 AT 12:30 P.M.

Memorandum #49 – 19 (OPS)

To: One Stop Services Committee
From: Ron Moffett, Senior Vice President of Operations
Subject: Additional Workforce Innovation and Opportunity Act (WIOA) Funds
Date: June 5, 2020

SUMMARY

Consideration to accept \$100,569 in State WIOA funds. This is the Region 22 share of funds awarded by the State for WIOA performance under their performance model. These additional funds will be used to build capacity to serve the anticipated increase in dislocated workers who will be coming to our centers for re-employment assistance. CSBD will continue to monitor demand and program expenditures to assure the maximum number of individuals is being served.

BACKGROUND

CSBD received an additional \$100,569 of WIOA state-wide discretionary funds awarded for achievements in the employer penetration and adult / dislocated worker training rate. These were criteria under the State's experiment with a new Performance Attainment Model. Several years ago we had opted out of the pilot performance model because the measures were not aligned with the federal measures. Nevertheless, the state applied the pilot's criteria to each board and awarded all the boards some portion of the funds set aside for meeting the goals set by the pilot. CSBD excelled in 2 categories even though we were not participating. They were employer penetration and enrollments in training.

DISCUSSION

The funds can be spent on any allowable WIOA expenditure. It is proposed that we use the funds to 1) increase the number of customers we can enroll in WIOA 2) enhance one-stop accessibility through the virtual delivery of services 3) increase distance assessments, workshops and training and 4) increase the budget for support services to assist WIOA customers who will need assistance to reconnect with work as the economy recovers from COVID-19.

CSBD will continue to monitor demand and program expenditures to assure the maximum number of individuals is being served.

RECOMMENDATION

Acceptance of \$100,569 in additional WIOA funds.

Memorandum #48 – 19 (OPS)

To: One Stop Services Committee

From: Ron Moffett, Senior Vice President of Operations

Subject: Acceptance of Bank of America Charitable Foundation Funds for Start-Up Now

Date: June 4, 2020

SUMMARY

Consideration to accept a grant award of \$10,000 from Bank of America Charitable Foundation for the Start-Up Now Program. In April 2017, the Broward Workforce Development Board, Inc. /CareerSource Broward Council of Elected Officials (Board) unanimously approved CareerSource Broward (CSBD) to seek community support for Start-Up Now. These funds will be used to cover program costs during the 2020 – 2021 year.

BACKGROUND

In February of 2016 the Board accepted a U.S. Department of Commerce i6 Challenge Grant, to create and manage *Startup Next (SUN)*, a Broward County center for innovation and entrepreneurship to increase the commercialization of new ideas. The SUN project period was for three years and ended in February, 2019. In anticipation of this, in April of 2017 the Board unanimously approved CSBD to seek community support and other funding to continue the initiative to provide an entrepreneurship training program.

DISCUSSION

Bank of America, through their charitable foundation, provides support for programs that address their funding priorities. Economic mobility is a high priority for them in 2020, and Start-Up Now addresses their emphasis on economic mobility focused on the needs of individuals and families interested in starting a business.

CSBD completed the Bank of America grant application in February and has been awarded \$10,000 in private, non-programmatic funding. These funds will be used to cover 2020 – 2021 program year costs such as grant writing, tuition for non-WIOA applicants and food for program events.

RECOMMENDATION

Accept the grant award of \$10,000 from the Bank of America for the Start-Up Now Program.

Memorandum #43 – 19 (OPS)

To: One Stop Services Committee
From: Ron Moffett, Senior Vice President of Operations
Subject: Targeted Occupations List for Program Year 20-21
Date: June 4, 2020

SUMMARY

Consideration to approve changes to our local area's Targeted Occupations List (TOL) for Program Year (PY) 20-21. CareerSource Broward (CSBD) received its preliminary TOL from the State on 5/15, which proposed both removing and adding occupations. As we always do, CSBD researched the preliminary list and compared it to the Broward Workforce Development Board, Inc. / CareerSource Broward Council of Elected Officials (Board) approved criteria. We held a public meeting and invited comment from eligible training providers, community partners, business leaders, and industry intermediaries. Based upon our review and community input CSBD recommends 1) retaining twenty one (21) occupations proposed by the State for removal and 2) adding seven (7) new occupations proposed by the State.

BACKGROUND

In compliance with federal law the TOL governs the provision of the Workforce Innovation and Opportunity Act (WIOA) funded training programs being offered to individuals needing training assistance within the workforce system. Annually the State evaluates each local area's TOL and sends a preliminary list of the in-demand occupations. CSBD received its preliminary TOL from the State on 5/15, which proposed 1) removing occupations that were on the list last program year and 2) adding new occupations. Once the TOL is approved by the Board it becomes final and requires no further ratification by the CareerSource Florida (CSF), Inc. Board of Directors. The Board may approve changes and add new occupations to the TOL throughout the year and CSBD is required to submit quarterly updates to the State whether or not changes have occurred.

For an occupation to be included on CSBD's TOL for PY 20-21, the occupation must meet all of the following criteria:

1. Have a minimum of 25 job openings in Broward County in the past ninety (90) days,
2. Broward County entry wage rate equal to or greater than \$12.61,
3. Require more than a high school diploma but less than a Master's degree,
4. Require occupational training at a minimum that results in a postsecondary adult vocational training certificate, college credit certificate, applied technology diploma, Associates of Applied Science, or Associates of Science degree.

DISCUSSION

For the PY 20-21 TOL, the State proposes changes through the issuance of the preliminary TOL to 1) add new occupational titles and 2) remove occupational titles that were on the list last year. In addition, based on the Florida Price Level Index the CSF Board of Directors approved an increase in the minimum entry wage rate from \$12.59 per hour to \$12.61 per hour.

CSBD sent the preliminary TOL to local education and business stakeholders to get input and gather additional relevant labor market data. CSBD also conducted a public meeting via Zoom on 5/3/20 and invited eligible training providers, community partners, business leaders, and industry intermediaries to participate. Thirty two (32) individuals participated in the meeting including Board Chair, Dr Lisa Knowles and Board member, Bob Swindell, of the Greater Fort Lauderdale Alliance, Renato Cortez with Broward College, Steven Perry from the School Board of Broward County McFatter Technical College and our industry intermediaries. At the meeting, we provided an overview of the PY 20-21 TOL and the governing board's criteria and, gave everyone the opportunity to share information and provide feedback on the State's proposed list.

During the meeting there was a significant amount of discussion on the COVID-19 pandemic and its effect on local labor market conditions. The consensus was that the shutdown of businesses caused as a result of COVID is a unique event and that the local economy will recover as businesses re-open. Based on the feedback from the public meeting, and our own research using tools such as Jobs EQ and Employ Florida supporting evidence and information was established to retain twenty one (21) occupations proposed by the State for removal. Each of the occupations recommended for retention meet all the criteria for inclusion on the PY 20-21 TOL. Table 1 is a list of the 21 occupations CSBD is recommending to be retained.

Table 1: The Retention of 21 Occupations

1. Architectural and Engineering Managers	2. Legal Secretaries
3. Architectural and Civil Drafters	4. Opticians/ Dispensing
5. Automotive Service Technicians and Mechanics	6. Pharmacy Technicians
7. Avionics Technician	8. Physician Assistants
9. Cardiovascular Technologists and Technicians	10. Police, Fire, and Ambulance Dispatchers
11. Cargo and Freight Agents	12. Producers and Directors
13. Detectives and Criminal Investigators	14. Real Estate Brokers
15. Elementary School Teachers, except special education	16. Social and Human Services Assistant
17. Executive Secretaries	18. Transportation, Storage and Distribution Managers
19. First Line Supervisors of Food Preparation and Serving Workers	20. Vocational Education
	21. Industrial Engineers

The State proposed adding seven (7) occupations to this year's list that were not on the TOL last year. CSBD recommends that they be added since the TOL presents local labor market information that may be useful to others for research etc. CSBD always maintains our process that prior to adding any new training provider or occupational training course to the Individual Training Account (ITA) list we re-confirm that occupations meet all Board criteria. Table 2 is a list of the 7 occupations proposed by the State that CSBD is recommending be added.

Table 2: The Addition of 7 New Occupations Proposed by the State

1. Brick Masons and Block Masons	2. Managers, all other ¹
3. Community and Social Service Specialist ²	4. Postsecondary Teachers, all other
5. Computer Operations, all other ³	6. Real Estate Agents
	7. Directors, Religious Activities and Education

Exhibit A is the PY 20-21 TOL per the State that includes the addition of seven (7) new occupations.

Exhibit B is the list of the twenty one (21) occupations CSBD is recommending to be retained. Both exhibits will be posted to our website upon Board approval.

Due to the COVID-19 Pandemic CSBD will closely monitor local labor market conditions and its effect on the TOL throughout the year and will bring recommendations for changes to the Board as warranted.

RECOMMENDATION

Approve the PY 20-21 TOL with the following changes from the preliminary TOL provided by the State 1) retain twenty one (21) occupations proposed by the State for removal 2) add seven (7) new occupations.

¹ All managers not listed separately. According to Jobs EQ, some of the managerial titles that may fall under “all other” include Production manager, Project manager, Sales Area manager, and Grievance manager just to name a few.

² All community and social service specialists not listed separately. These occupational titles include Community Organizer, Stability Associate, and Canvasser.

³ All computer occupations not listed separately. These occupational titles include IT Project manager, Applications Project Manager, and IT Project Coordinator.

2020-21 Regional Demand Occupations List

Sorted by Occupational Title

Workforce Development Area 22 - Broward County

Selection Criteria:

- 1 FLDOE Training Code 3 (PSAV Certificate), 4 (Community College Credit/Degree), or 5 (Bachelor's Degree)
- 2 80 annual openings and positive growth
- 3 Mean Wage of \$15.49/hour and Entry Wage of \$12.61/hour
- 4 High Skill/High Wage (HSHW) Occupations:
Mean Wage of \$24.29/hour and Entry Wage of \$15.49/hour

SOC Code†	HSHW††	Occupational Title†	Annual	Annual	2018 Hourly Wage		FLDOE	In EFI	Data
			Percent		Openings	Mean			
			Growth				Code	Industry?	
13-2011	HSHW	Accountants and Auditors	1.65	1,100	34.64	21.58	5	Yes	R
11-3011	HSHW	Administrative Services Managers	1.55	103	45.15	24.93	4	Yes	R
41-3011		Advertising Sales Agents	0.14	158	31.07	15.40	3	Yes	R
49-3011		Aircraft Mechanics and Service Technicians	1.59	212	27.57	15.18	3	Yes	R
53-2011	HSHW	Airline Pilots, Copilots, and Flight Engineers	1.47	585	90.58	47.57	4	Yes	S
27-4011		Audio and Video Equipment Technicians	1.51	628	21.47	13.02	4	Yes	S
49-3021		Automotive Body and Related Repairers	1.25	117	20.62	12.78	3	Yes	R
43-3031		Bookkeeping, Accounting, and Auditing Clerks	0.34	1,305	21.17	14.07	4	Yes	R
47-2021		Brickmasons and Blockmasons	1.54	882	18.61	12.70	3	No	S
49-3031	HSHW	Bus and Truck Mechanics and Diesel Engine Specialists	1.08	123	25.69	19.26	3	Yes	R
13-1199	HSHW	Business Operations Specialists, All Other	1.63	848	33.87	17.48	4	Yes	R
47-2031		Carpenters	1.21	783	20.06	14.07	3	Yes	R
47-2051		Cement Masons and Concrete Finishers	1.95	108	18.99	13.75	3	Yes	R
35-1011		Chefs and Head Cooks	1.01	82	26.63	13.98	3	Yes	R
11-1011	HSHW	Chief Executives	0.11	180	94.13	31.50	5	Yes	R
17-2051	HSHW	Civil Engineers	1.14	138	41.49	23.72	5	Yes	R
13-1031	HSHW	Claims Adjusters, Examiners, and Investigators	0.42	263	30.78	21.06	3	Yes	R
21-2011		Clergy	0.75	82	22.16	14.58	5	Yes	R
21-1099		Community and Social Service Specialists, All Other	1.70	135	20.90	14.28	5	Yes	R
13-1041	HSHW	Compliance Officers	1.03	163	32.93	18.81	3	Yes	R
11-3021	HSHW	Computer and Information Systems Managers	1.88	161	64.64	36.86	5	Yes	R
15-1143	HSHW	Computer Network Architects	1.55	162	50.24	30.16	3	Yes	R
15-1152	HSHW	Computer Network Support Specialists	2.11	116	29.13	20.50	3	Yes	R
15-1199	HSHW	Computer Occupations, All Other	1.57	982	37.93	20.73	3	Yes	S
15-1131	HSHW	Computer Programmers	0.02	121	35.83	16.53	3	Yes	R
15-1121	HSHW	Computer Systems Analysts	1.64	241	46.74	26.23	4	Yes	R
15-1151		Computer User Support Specialists	1.90	422	23.30	14.44	3	Yes	R
47-4011	HSHW	Construction and Building Inspectors	1.03	116	33.77	25.15	3	Yes	R
11-9021	HSHW	Construction Managers	1.29	316	46.76	29.93	4	Yes	R
13-1051	HSHW	Cost Estimators	1.25	147	32.92	20.91	4	Yes	R

2020-21 Regional Demand Occupations List

Sorted by Occupational Title

Workforce Development Area 22 - Broward County

Selection Criteria:

- 1 FLDOE Training Code 3 (PSAV Certificate), 4 (Community College Credit/Degree), or 5 (Bachelor's Degree)
- 2 80 annual openings and positive growth
- 3 Mean Wage of \$15.49/hour and Entry Wage of \$12.61/hour
- 4 High Skill/High Wage (HSHW) Occupations:
Mean Wage of \$24.29/hour and Entry Wage of \$15.49/hour

SOC Code†	HSHW††	Occupational Title†	Annual	Annual	2018 Hourly Wage		FLDOE	In EFI	Data
			Percent		Openings	Mean	Entry	Training	
			Growth				Code	Industry?	
15-1141	HSHW	Database Administrators	1.63	677	41.76	25.88	4	Yes	S
31-9091		Dental Assistants	1.60	287	19.31	14.51	3	Yes	R
29-2021		Dental Hygienists	1.51	117	25.24	13.84	4	Yes	R
29-2032	HSHW	Diagnostic Medical Sonographers	2.70	501	31.65	24.44	3	Yes	S
21-2021		Directors, Religious Activities and Education	0.61	80	19.84	13.35	5	No	R
47-2111		Electricians	0.98	647	23.69	15.86	3	Yes	R
13-2051	HSHW	Financial Analysts	NR	NR	23.95	34.68		Yes	R
11-3031	HSHW	Financial Managers	2.29	248	62.62	33.55	5	Yes	R
13-2099	HSHW	Financial Specialists, All Other	1.46	770	32.46	17.81	3	Yes	S
33-2011	HSHW	Firefighters	1.07	181	33.15	23.20	3	Yes	R
47-1011	HSHW	First-Line Supervisors of Construction Trades and Extraction Workers	1.36	509	32.72	22.65	4	Yes	R
37-1011		First-Line Supervisors of Housekeeping and Janitorial Workers	1.56	202	20.30	14.13	3	Yes	R
37-1012		First-Line Supervisors of Landscaping, Lawn Service, and Groundskeeping	1.61	128	22.62	15.90	3	Yes	R
49-1011	HSHW	First-Line Supervisors of Mechanics, Installers, and Repairers	1.25	338	30.34	18.49	3	Yes	R
41-1012	HSHW	First-Line Supervisors of Non-Retail Sales Workers	1.12	546	41.09	22.66	4	Yes	R
43-1011	HSHW	First-Line Supervisors of Office and Administrative Support Workers	0.71	1,166	27.52	16.95	4	Yes	R
39-1021		First-Line Supervisors of Personal Service Workers	1.33	185	20.25	13.60	3	Yes	R
51-1011	HSHW	First-Line Supervisors of Production and Operating Workers	0.55	217	28.39	18.62	3	Yes	R
41-1011		First-Line Supervisors of Retail Sales Workers	0.87	1,227	24.04	15.10	3	Yes	R
11-9051	HSHW	Food Service Managers	1.36	165	34.22	17.95	4	Yes	R
11-1021	HSHW	General and Operations Managers	1.42	897	58.15	24.79	4	Yes	R
47-2121		Glaziers	1.66	685	18.26	13.74	3	Yes	S
27-1024		Graphic Designers	0.86	192	23.59	13.60	4	Yes	R
29-2099		Health Technologists and Technicians, All Other	1.85	92	19.21	13.99	3	Yes	R
49-9021		Heating, Air Conditioning, and Refrigeration Mechanics and Installers	1.63	495	21.79	15.78	3	Yes	R
53-3032		Heavy and Tractor-Trailer Truck Drivers	0.91	755	20.01	14.13	3	Yes	R
43-4161		Human Resources Assistants, Except Payroll and Timekeeping	0.37	97	18.71	14.14	3	Yes	R
13-1071	HSHW	Human Resources Specialists	1.37	478	29.71	18.40	5	Yes	R
49-9041		Industrial Machinery Mechanics	1.15	121	22.59	15.70	3	Yes	R
53-7051		Industrial Truck and Tractor Operators	0.77	2,744	17.53	12.35	3	Yes	S
15-1122	HSHW	Information Security Analysts	3.36	578	44.21	27.96	3	Yes	S
41-3021		Insurance Sales Agents	1.23	683	30.57	13.52	3	Yes	R
27-1025		Interior Designers	0.93	109	21.54	13.86	4	Yes	R
25-2012	HSHW	Kindergarten Teachers, Except Special Education	1.30	151	25.10	20.94	5	No	R
29-2061		Licensed Practical and Licensed Vocational Nurses	1.11	270	22.44	18.04	3	Yes	R
43-4131		Loan Interviewers and Clerks	1.29	158	21.54	15.62	3	Yes	R
13-2072	HSHW	Loan Officers	1.08	153	37.18	20.45	4	Yes	R
51-4041		Machinists	0.84	126	19.65	12.80	3	Yes	R
13-1111	HSHW	Management Analysts	2.08	490	34.68	20.35	5	Yes	R

Source: Florida Department of Economic Opportunity, Bureau of Workforce Statistics and Economic Research (WSER)

2020-21 Regional Demand Occupations List

Sorted by Occupational Title

Workforce Development Area 22 - Broward County

Selection Criteria:

- 1 FLDOE Training Code 3 (PSAV Certificate), 4 (Community College Credit/Degree), or 5 (Bachelor's Degree)
- 2 80 annual openings and positive growth
- 3 Mean Wage of \$15.49/hour and Entry Wage of \$12.61/hour
- 4 High Skill/High Wage (HSHW) Occupations:
Mean Wage of \$24.29/hour and Entry Wage of \$15.49/hour

SOC Code†	HSHW††	Occupational Title†	Annual	Annual	2018 Hourly Wage		FLDOE	In EFI	Data
			Percent		Openings	Mean			
			Growth				Code	Industry?	
11-9199	HSHW	Managers, All Other	1.15	355	46.73	23.51	4	Yes	R
13-1161	HSHW	Market Research Analysts and Marketing Specialists	2.75	548	34.72	16.98	5	Yes	R
11-2021	HSHW	Marketing Managers	1.71	104	59.85	33.90	5	Yes	R
31-9011		Massage Therapists	2.67	213	18.31	13.67	3	Yes	R
29-2012		Medical and Clinical Laboratory Technicians	1.15	104	24.93	14.56	4	Yes	R
29-2011		Medical and Clinical Laboratory Technologists	1.04	119	24.93	14.56	4	Yes	R
11-9111	HSHW	Medical and Health Services Managers	1.58	164	69.35	39.16	5	Yes	R
31-9092		Medical Assistants	3.28	892	17.56	13.61	3	Yes	R
29-2071		Medical Records and Health Information Technicians	1.78	114	21.85	13.80	4	Yes	R
43-6013		Medical Secretaries	1.91	364	17.26	13.40	3	Yes	R
13-1121		Meeting, Convention, and Event Planners	1.66	1,083	23.53	14.14	4	Yes	S
25-2022	HSHW	Middle School Teachers, Except Special and Career/Technical Educ	1.38	330	25.80	18.99	5	No	R
49-3051		Motorboat Mechanics and Service Technicians	0.62	83	22.67	15.03	3	Yes	R
15-1142	HSHW	Network and Computer Systems Administrators	1.41	174	40.96	26.62	4	Yes	R
47-2073		Operating Engineers and Other Construction Equipment Operators	1.81	171	21.30	14.95	3	Yes	R
23-2011	HSHW	Paralegals and Legal Assistants	1.76	363	25.86	17.81	3	Yes	R
13-2052	HSHW	Personal Financial Advisors	1.78	150	42.01	23.10	5	Yes	R
31-9097		Phlebotomists	2.32	1,151	15.52	12.45	3	Yes	S
31-2021	HSHW	Physical Therapist Assistants	2.97	917	29.64	22.61	4	Yes	S
47-2152		Plumbers, Pipefitters, and Steamfitters	1.65	327	21.75	15.81	3	Yes	R
33-3051	HSHW	Police and Sheriff's Patrol Officers	1.08	370	35.65	26.50	3	No	R
25-1199	HSHW	Postsecondary Teachers, All Other	2.00	95	40.40	21.39	4	No	R
33-9021		Private Detectives and Investigators	NR	NR	20.32	13.36		No	R
11-9141	HSHW	Property, Real Estate, and Community Association Managers	1.29	391	30.23	19.41	4	Yes	R
27-3031		Public Relations Specialists	1.21	118	27.28	15.08	5	Yes	R
13-1023	HSHW	Purchasing Agents, Except Wholesale, Retail, and Farm Products	0.19	152	29.15	19.10	4	No	R
29-2034	HSHW	Radiologic Technologists	1.62	1,021	27.23	19.61	3	Yes	S
41-9022		Real Estate Sales Agents	1.16	4,463	28.24	12.53	3	Yes	S
29-1141	HSHW	Registered Nurses	1.49	1,345	33.89	26.46	4	Yes	R
29-1126	HSHW	Respiratory Therapists	2.42	87	27.66	21.97	4	Yes	R
11-2022	HSHW	Sales Managers	1.48	197	64.63	35.49	5	Yes	R
41-4012		Sales Representatives, Wholesale and Manufacturing, Except Techn	1.09	1,537	27.74	12.91	3	Yes	R
41-4011	HSHW	Sales Representatives, Wholesale and Manufacturing, Technical and	1.41	416	41.82	17.42	3	Yes	R
25-2031	HSHW	Secondary School Teachers, Except Special and Career/Technical E	1.41	334	25.56	18.94	5	No	R
41-3031	HSHW	Securities, Commodities, and Financial Services Sales Agents	0.27	260	37.80	16.88	5	Yes	R
49-2098		Security and Fire Alarm Systems Installers	1.63	894	20.21	14.38	3	No	S
47-2211		Sheet Metal Workers	1.29	190	19.29	14.41	3	Yes	R
15-1132	HSHW	Software Developers, Applications	3.64	509	47.16	30.71	4	Yes	R
15-1133	HSHW	Software Developers, Systems Software	1.91	171	43.66	28.89	5	Yes	R

Source: Florida Department of Economic Opportunity, Bureau of Workforce Statistics and Economic Research (WSER)

2020-21 Regional Demand Occupations List

Sorted by Occupational Title

Workforce Development Area 22 - Broward County

Selection Criteria:

- 1 FLDOE Training Code 3 (PSAV Certificate), 4 (Community College Credit/Degree), or 5 (Bachelor's Degree)
- 2 80 annual openings and positive growth
- 3 Mean Wage of \$15.49/hour and Entry Wage of \$12.61/hour
- 4 High Skill/High Wage (HSHW) Occupations:
Mean Wage of \$24.29/hour and Entry Wage of \$15.49/hour

SOC Code†	HSHW††	Occupational Title†	Annual	Annual	2018 Hourly Wage		FLDOE	In EFI	Data
			Percent		Openings	Mean			
			Growth				Code	Industry?	
47-2221		Structural Iron and Steel Workers	1.72	702	21.10	14.52	3	Yes	S
21-1011		Substance Abuse and Behavioral Disorder Counselors	2.30	94	22.22	15.10	5	Yes	R
29-2055		Surgical Technologists	1.68	90	23.36	18.07	3	Yes	R
49-2022	HSHW	Telecommunications Equipment Installers and Repairers, Except Lin	0.40	302	30.30	22.20	3	Yes	R
49-9052		Telecommunications Line Installers and Repairers	0.60	85	20.35	14.87	3	Yes	R
13-1151		Training and Development Specialists	2.01	230	28.58	14.77	5	Yes	R
33-9093		Transportation Security Screeners	NR	NR	19.67	17.18		No	R
15-1134	HSHW	Web Developers	1.56	91	34.05	18.04	3	Yes	R
51-4121		Welders, Cutters, Solderers, and Brazers	1.14	1,815	19.07	13.53	3	Yes	S

†SOC Code and Occupational Title refer to Standard Occupational Classification codes and titles.

††HSHW = High Skill/High Wage.

†††Data Source:

R = Meets regional wage and openings criteria based on state Labor Market Statistics employer survey data. Regional data are shown.

S = Meets statewide wage and openings criteria based on state Labor Market Statistics employer survey data. Statewide data are shown.

NR = Not releasable.

EFI - Enterprise Florida, Inc.

Addendum to 2020-21 Regional Demand Occupations List

Based on the preliminary TOL provided by the State, the feedback from the public meeting and our own research using tools such as Jobs EQ and Employ Florida supporting evidence and information was established to show that the following twenty one (21) occupations proposed by the State for removal meet the Workforce Estimating Conference Selection criteria for retention on the list of 1) 25 annual openings and positive growth, 2) Mean Wage of \$15.49/hour and Entry Wage of \$12.61/hour and 3) if High Skill/High Wage (HSHW) Occupations: Mean Wage of \$24.29/hour and Entry Wage of \$15.49/hour.

Sorted by Occupational Title

Workforce Development Area 22 - Broward County

	SOC Code	HSHW	Occupational Title	Entry Wage
1.	119041	HSHW	Architectural and Engineering Managers	\$37.15
2.	173011	HSHW	Architectural and Civil Drafters	\$18.75
3.	493023	-	Automotive Service Technicians and Mechanics	\$12.34
4.	492091	HSHW	Avionics Technician	\$19.60
5.	292031		Cardiovascular Technologists and Technicians	\$14.12
6.	435011		Cargo and Freight Agents	\$13.04
7.	333021	HSHW	Detectives and Criminal Investigators	\$28.15
8.	252021	HSHW	Elementary School Teachers, except special education	\$23.77
9.	436011		Executive Secretaries	\$18.15
10.	531031		First Line Supervisors of Food Preparation and Serving Workers	\$12.62
11.	172112	HSHW	Industrial Engineers	\$22.03
12.	436012		Legal Secretaries	\$13.35
13.	292081		Opticians/ Dispensing	\$14.00
14.	292052	-	Pharmacy Technicians	\$15.04
15.	291071	HSHW	Physician Assistants	\$38.01
16.	435031		Police, Fire, and Ambulance Dispatchers	\$13.95
17.	272012	HSHW	Producers and Directors	\$19.39
18.	419021		Real Estate Brokers	\$14.52
19.	211093		Social and Human Services Assistant	\$13.52
20.	113071	HSHW	Transportation, Storage and Distribution Managers	\$30.41
21.	251194		Vocational Education	\$17.55

Memorandum #42-19 (OPS)

To: One Stop Services Committee

From: Ron Moffett, Senior Vice President of Operations

Subject: WIOA Work Experience Contract Approval for Jewish Adoption and Foster Care Options (JAFCO)

Date: May 27, 2020

SUMMARY

Consideration to approve a WIOA work experience (WEX) contract with Jewish Adoption and Foster Care Options (JAFCO) for Program Year (PY) 20-21. While we do not know the exact number of work experience customers JAFCO will take, we do not anticipate the non-financial contract amount will exceed \$24,000. As Ron Moffett, Senior Vice President of Operations is related to JAFCO's Site Director, a 2/3 vote of the Board members present at a meeting with an established quorum is required.

BACKGROUND

JAFCO was initially approved as a work experience site by the CareerSource Broward (CSBD) governing boards in 2014. State rules require that we approve entry into contracts with entities represented by local board management staff by a 2/3 vote of the majority after a quorum is seated and a conflict of interest has been declared.

DISCUSSION

JAFCO is a host work experience site and the term of their non-financial contract ends 6/30/2020. JAFCO would like to continue to participate in the WIOA Work Experience program. This has been a successful partnership and our WIOA customers have benefited from the opportunity to gain work experience at JAFCO. This past year JAFCO offered permanent employment to both of our WEX participants, one of whom accepted and is still employed. While we do not know the exact number of work experience customers JAFCO will take, we do not anticipate the non-financial contract amount will exceed \$24,000 for PY 20-21. As Ron Moffett, Senior Vice President of Operations is related to JAFCO's Site Director, to comply with the state's guidance, a 2/3 vote is needed at the Board meeting and Ron Moffett, if present, should declare a conflict of interest and complete the State Form 8B.

RECOMMENDATION

Approve the recommendation to renew the WIOA work experience contract with JAFCO for up to, but not exceeding, \$24,000 for PY 20-21.

Memorandum #40 – 19 (OPS)

To: One Stop Services Committee

From: Ron Moffett, Senior Vice President of Operations

Subject: WIOA Youth Work Experience Contract Approval for Early Learning Coalition of Broward County, Inc.

Date: May 21, 2020

SUMMARY

Consideration to approve a Work Experience (WEX) contract with the Early Learning Coalition of Broward County, Inc. (ELC) for Program Year (PY) 20-21. While we do not know the exact number of Work Experience customers ELC will take, we do not anticipate the non-financial contract amount will exceed \$24,000.¹ Because Mason Jackson Jr., President/CEO of CareerSource Broward (CSBD) serves on the ELC Board a 2/3 vote of the Board members present at a meeting with an established quorum is required.

BACKGROUND

ELC was initially approved as a Work Experience site by the CSBD governing boards in 2014. State rules require that we approve entry into contracts with entities represented by local board management staff by a 2/3 vote of the majority after a quorum is seated and a conflict of interest has been declared.

DISCUSSION

ELC is a host Work Experience site and the term of their non-financial contract ends 6/30/20. In the past, Workforce Innovation and Opportunity Act (WIOA) Youth have benefited from their work experiences at the ELC and we would like to continue this successful partnership. It is not anticipated that the wages will exceed \$24,000 for PY 20-21. Mason Jackson Jr., the CSBD President/CEO also serves on the Board of the ELC To comply with the state's guidance, a 2/3 vote is needed at the Board meeting and Mason Jackson Jr. if present, should declare a conflict of interest and complete the State Form 8B.

RECOMMENDATION

Approve the recommendation to enter into a WIOA youth work experience contract with the ELC for up to, but not exceeding, \$24,000 for PY 20-21.

¹ Work experience wages are paid directly to WIOA participants and do not go directly to the host work site.

Memorandum #41 – 19 OPS

To: One Stop Services Committee

From: Ron Moffett, Senior Vice President of Operations

Subject: WIOA Youth Work Experience Contract Approval for Broward Education Foundation, Inc.

Date: May 21, 2020

SUMMARY

Consideration to approve a Workforce Innovation and Opportunity Act (WIOA) Youth work experience (WEX) contract with the Broward Education Foundation, Inc. (BEF) for Program Year (PY) 20-21. While we do not know the exact number of work experience customers that BEF will take, we do not anticipate it to exceed \$24,000. Because a Board member Frank Horkey is also the Chair of the Board of Directors for the BEF, a 2/3 vote of the Board members present at a meeting with an established quorum is required.

BACKGROUND

State rules require that we approve contracts with entities associated with the local board by a 2/3 vote of the majority after a quorum is seated and a conflict of interest has been declared. State rules also require that contracts in excess of \$25,000 be approved by the state.

DISCUSSION

The BEF has been a work experience site for the WIOA Youth program, since 2017. The work experience partnership has been successful and CSBD participants obtained skills on how to maintain detailed and accurate inventory of merchandise in a warehouse setting. CSBD and the BEF would like to continue this successful partnership for PY 20-21. While we do not know the exact number of youth customers the BEF will take we do not anticipate it to exceed \$24,000. To comply with the State's guidance, a 2/3 vote of the Board members present is required after a quorum is seated at the Board meeting and Frank Horkey whether or not present should declare a conflict of interest and complete the State Form 8B for this non-financial agreement.

RECOMMENDATION

Approve the recommendation to enter into a WIOA youth work experience contract with the Broward Education Foundation, Inc. for up to, but not exceeding, \$24,000 for PY 20-21.

Memorandum #46 – 19 (OPS)

To: One Stop Services Committee
From: Ron Moffett, Sr. Vice-President of Operations
Subject: Continued Eligibility for Miami Dade College
Date: June 4, 2020

SUMMARY

The Workforce Innovation and Opportunity Act (WIOA) requires eligible training providers (ETP) submit new applications every two years to remain on the Eligible Training Provider List (ETPL). Miami Dade College, has met the ETP application renewal requirements. CSBD recommends approval of Miami Dade College's Continued Eligibility for the next two year period 7/1/20 thru 6/30/22.

BACKGROUND

In 2014, WIOA changed the way in which schools could continue on the ETPL by requiring a recertification of their eligibility to receive participant individual training account (ITA) funds, every two (2) years. All schools on our ETPL must reapply to be on the ETPL 3 months before their eligibility expires. The intent is for local areas to review the performance of the providers. Locally we have policies in place to do this in addition to the statutory requirements.

As the eligibility period for Miami Dade College expires 6/30/20, they were required to submit their continued eligibility application by 4/1/20.

DISCUSSION

The information required by the state for continued eligibility is information we have required from our providers for many years. This includes but is not limited to licensure, accreditation, issuance of an industry recognized credential and reporting to the Florida Education and Training Placement Information Program (FETPIP).

To ensure there was no disruption in referrals we developed a streamlined application form and sent it along with instructions to all our training providers including the deadline for filing.

Prior to the deadline Miami Dade College informed us that they were unable to submit the application by the 4/1/20 deadline due to the schools closure from COVID-19 and stay at home orders. At that time they made a formal request to us to consider their application once staff was allowed to return and complete it. Late applications with good cause are allowable under CareerSource Florida policy

Miami Dade College has now submitted their renewal application and it included all the mandated criteria. As a result CSBD is recommending Miami Dade College for approval to continue on the CSBD ETPL for the next 2 year period 7/1/20 thru 6/30/22.

There is no need to approve the courses already approved by the CSBD governing boards as those courses continue to be available to participants as long as:

- a. Miami Dade College continues to be on the ETPL,
- b. The courses continue to lead to an occupation on the targeted occupation in demand list or those courses approved for youth and our welfare customers; and,
- c. Performance metrics for placement meet our local policy and contract provisions.

RECOMMENDATION

Approve Miami Dade College's Continued Eligibility status for the next two year period beginning 7/1/20 thru 6/30/22.

Memorandum #47 – 19 (Operations)

To: One Stop Services Committee

From: Ron Moffett, Senior Vice President of Operations

Subject: Update on Re-Opening the Three One Stop Career Centers

Date: June 5, 2020

SUMMARY

This memo provides an update on the re-opening of CareerSource Broward's (CSBD) administrative office on the three on stop career centers. During the Covid-19 Pandemic CSBD quickly adapted and developed new ways to serve job seekers and employers by using virtual services. Customers and employers participated in virtual job fairs and virtual workshops and job seekers continued to receive case management services. In preparation to re-open the centers, CSBD developed a detailed project plan. We executed that plan and successfully re-opened each of the three centers to staff and customers on Monday, 6/1.

BACKGROUND

On 3/16/2020, CSBD closed the doors to the 3 Career Centers due to the Covid-19 Pandemic and Executive and local stay at home orders. CSBD immediately began deploying laptop computers, cell phones and remote access to our servers so that staff could work from home to assist job seekers and employers with their employment needs.

DISCUSSION

During the Covid-19 Pandemic CSBD quickly adapted and developed new ways to serve job seekers and employers by using virtual services as previously explained in our re-opening plan. Customers and employers participated in virtual job fairs and virtual workshops and job seekers continued to receive case management services.

With the anticipated re-opening of businesses in Broward County CSBD began work on a comprehensive plan to safely re-open our administrative office and the 3 one stop career centers. CSBD successfully executed our project plan and re-opened our administrative office and each of the three centers to staff and customers on Monday, 6/1. In order to do so we followed CDC guidelines and followed state and county protocols as well for preparing our office and the centers to safely re-open. The list that follows highlights many of the activities and tasks we undertook to re-open our offices.

Prior to re-opening all staff came in on staggered days where we distributed and provided a half day training on the proper use of Personal Protective Equipment (PPE) and all the steps we were taking to ensure their safety and that of the public.

A few of the highlights are:

- Performed electrostatic disinfection cleaning for all offices.
- Installed Plexiglas in career centers to reduce customer contact.
- Social distancing signage is displayed throughout the Centers and outside to encourage social distancing as well as frequent reminders over the speakers in the centers to emphasize the importance.
- New customer flow patterns were implemented throughout each center with separate entrances and exits.
- Staggered staff scheduling – 2 teams have been created to reduce the volume of staff in the buildings. Staff is working a combination of in office and remotely serving customers virtually.
- We have work experience staff to sanitize and clean frequently touched areas in the centers throughout the day.
- Security personnel is in place to enforce social distancing and re-direct customers trying to enter the centers with an elevated temperature or without proper PPE such as face coverings.

With the three centers re-opened and the continuation of our virtual services CSBD is fully operational and is now providing more services in a greater variety of formats than ever before in our history.

RECOMMENDATION

None. For information only.

Memorandum #07 – 19 (CBR)

To: One Stop Services Committee

From: Tony Ash, Vice President of Communications and Business Relations

Subject: City Furniture Regional Recruitment with CareerSource Orlando and CareerSource SW Florida

Date: June 4, 2020

SUMMARY

City Furniture has over ninety (90) sales associate vacancies in five areas of the state. With record unemployment in Florida, CareerSource Broward recognizes this as an opportunity to connect City Furniture to many unemployed workers around the state at one time, saving them time and energy. We are taking the lead in partnering with other CareerSource boards in the state to hold a regional recruitment in our virtual job fair platform to assist City Furniture with filling these vacancies.

BACKGROUND

CareerSource Broward (CSBD) is working with City Furniture to assist them with filling over twenty (20) sales positions available in Broward County. We have posted their job order in Employ Florida and reached out to over two hundred and sixty (260) job seekers in Employ Florida about the employment opportunities. Staff has made candidate referrals for those that are interested and meet the minimum qualifications of the job order. Staff is pending return calls from additional candidates and will continue to search the database.

We are also arranging for City Furniture to recruit at our virtual job fairs this month where they will have the ability to chat with interested job seekers and list their open jobs with links to their online application. During the course of confirming City Furniture's participation, we discovered that they have vacancies in the Naples/Ft. Myers, Orlando, Miami-Dade, and Palm Beach areas. With over 1.8 million re-employment claims received statewide, CSBD recognizes this opportunity to connect many unemployed workers with an employer with hiring needs in different areas of the state at one time.

DISCUSSION

To assist City Furniture with their multiple openings in other parts of the state, CSBD has reached out to the workforce boards in those areas and offered to partner with them on a regional approach to City Furniture's recruitment. Below is a summary of the regional partnerships:

- Naples/Ft. Myers – CSBD offered to post the job openings for this area in our virtual job fairs. Both, CareerSource SW FL and City Furniture accepted. CSBD will also create a flyer specific to City Furniture’s openings in the job fair and provide the flyer with CareerSource SW FL to share with job seekers in their area.
- Orlando – Similar to Naples/Ft. Myers, CareerSource Central FL accepted our offer to partner with them by listing that area’s openings in our job fair. We will provide the flyer to CareerSource Central FL to share with job seekers in their area
- Miami-Dade and Palm Beach – CSBD will list City Furniture’s South Florida openings in the virtual job fair and provide a flyer to CareerSource South Florida and CareerSource Palm Beach that they can share with job seekers in their area. CSBD will also include Miami-Dade and Palm Beach job seekers in Employ Florida in an eblast about the job fair and City Furniture’s participation.

RECOMMENDATION

None. For informational purposes only.



At-A-Glance Guide to Re-Employment Assistance

CONNECT

CONNECT is Florida's Reemployment Assistance claims system. CONNECT offers access to apply, file, manage, and review your claim details. Please review the "how to apply" and Claimant FAQs resources for assistance.

How to apply: http://floridajobs.org/docs/default-source/reemployment-assistance-center/unemployment/connect/english_external_guide_claimant.pdf?sfvrsn=e18878b0_2

Claimant FAQs: [http://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/claimant-faqs-\(new\)](http://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/claimant-faqs-(new))

Reemployment Assistance (RA)

Unemployment Insurance was rebranded with the name Reemployment Assistance to reflect the comprehensive goal of assisting Floridians find work during periods of unemployment through training with Florida's CareerSource centers and monetary assistance, when eligible. Please apply for Reemployment Assistance Benefits at <http://www.floridajobs.org/>. When your application has been processed, DEO will notify you of your eligibility by providing a written determination electronically and/or by mail to explain your eligibility status. You may be eligible for these federal benefits. Please review "how to apply" for assistance.

How to apply: <https://www.youtube.com/watch?v=luhcF-Jksks&feature=youtu.be>

Federal Pandemic Unemployment Compensation (FPUC)

The Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 creates an additional federal program called the Federal Pandemic Unemployment Compensation. FPUC provides \$600 per week to any individual eligible under Florida law for Reemployment Assistance. This benefit is available for weeks claimed between March 29, 2020 – July 31, 2020, in addition to the funds owed under Florida law to individuals. You may be eligible for these federal benefits. Please review the Claimant FAQs for assistance.

Claimant FAQs: [http://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/claimant-faqs-\(new\)](http://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/claimant-faqs-(new))

Pandemic Emergency Unemployment Compensation (PEUC)

The Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 creates an additional federal program called Pandemic Emergency Unemployment Compensation (PEUC). PEUC provides up to 13 additional weeks of benefits to an individual who has exhausted all rights to any regular unemployment compensation and who meets other eligibility requirements of the CARES Act. You may be eligible for these federal benefits. Please review the PEUC Claimant Guide for assistance.

PEUC Claimant Guide: https://floridajobs.org/docs/default-source/reemployment-assistance-center/cares-act/peuc-filing-steps.pdf?sfvrsn=58dc46b0_8

Pandemic Unemployment Assistance (PUA)

The Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 creates an additional federal program called Pandemic Unemployment Assistance (PUA). PUA pays benefits to individuals who are not eligible for state Reemployment Assistance (RA) benefits and who have become unemployed as the direct result of a pandemic. You may be eligible for these federal benefits. Please review the PUA Claimant Guide and PUA tutorial for assistance.

PUA Claimant Guide: https://floridajobs.org/docs/default-source/reemployment-assistance-center/cares-act/pua-claimant-guide.pdf?sfvrsn=c2b746b0_12

PUA Tutorial: https://www.youtube.com/watch?v=A_gv5WTd7aU&feature=youtu.be

Disaster Unemployment Assistance (DUA)

Disaster Unemployment Assistance provides assistance to individuals whose employment has been either lost or interrupted as a direct result of a major disaster, as declared by the President of the United States. You may be eligible for these federal benefits. Please contact 1-833-FL-APPLY (1-833-352-7759) for assistance.



Performance Report

**Month-to-Month Rolling 12 Month Period &
Program Year-to-Date as of April 2020**

Entered Employment Rate for the Month of April 2020 across all Big Seven Regions

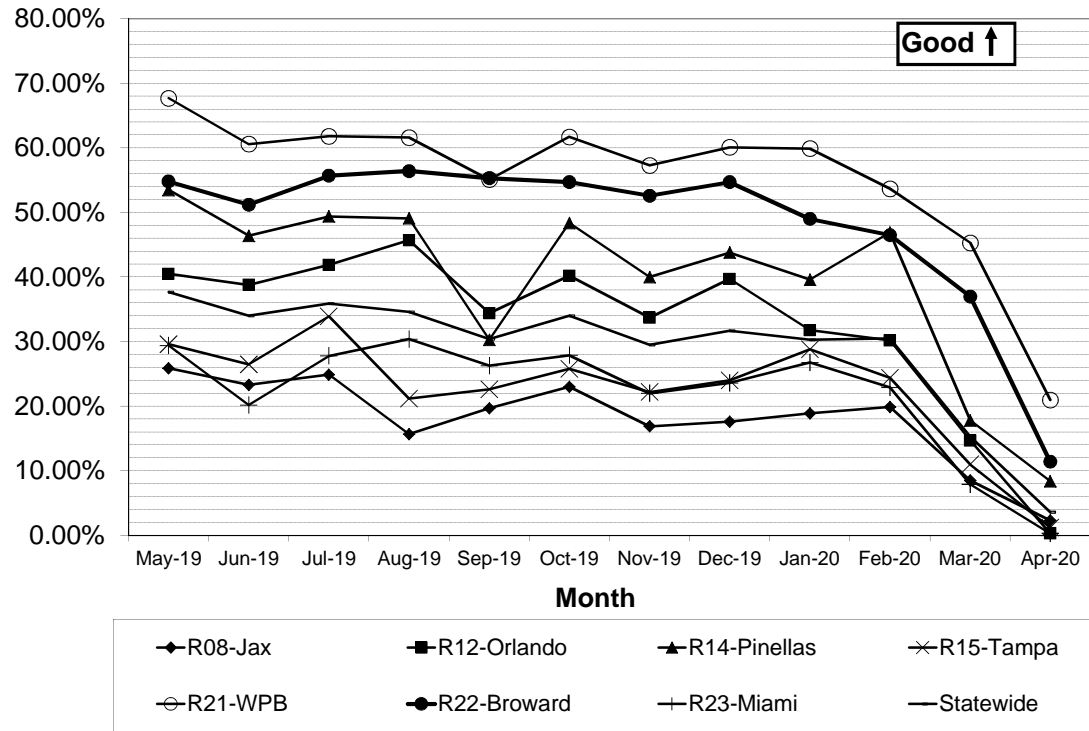
	WTP		Wagner-Peyser		Veterans		WIOA Adult/DW	
Region 8 - Jacksonville	36.60%	↑	29.30%	↓	31.00%	↓	100.00%	—
Region 12 - Orlando	57.10%	↑	27.80%	↓	30.50%	↓	100.00%	—
Region 14 - Pinellas	50.00%	↓	31.80%	↓	31.70%	↓	100.00%	—
Region 15 - Tampa	34.50%	↑	30.20%	↓	18.20%	↓	72.70%	↑
Region 21 - WPB	44.40%	↑	34.80%	↑	25.80%	↓	60.00%	↑
Region 22 - Broward	57.10%	↑	39.80%	↓	46.50%	↑	100.00%	—
Region 23 - Miami	20.50%	↓	45.40%	↓	27.80%	↑		—
Statewide	44.40%	↑	37.10%	↓	33.40%	↓	86.70%	↑

Note: Arrows indicate direction of change since previous month's figures. Flat line indicates no change.

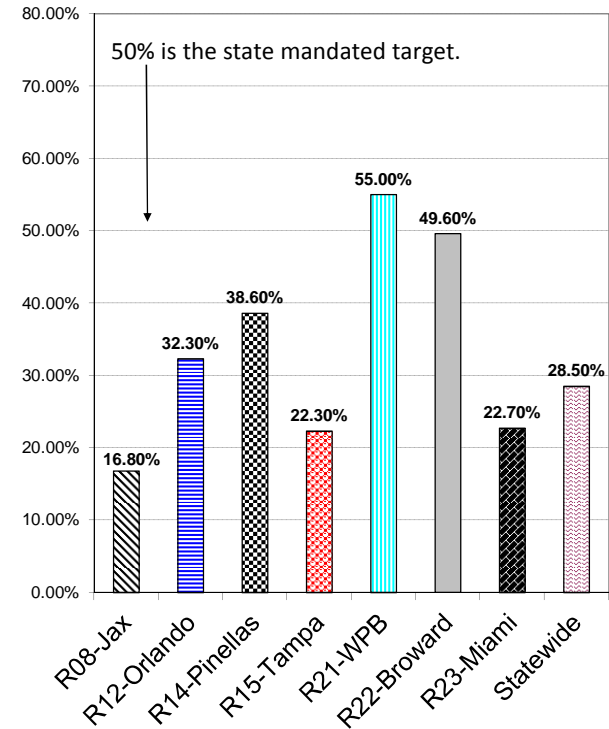
Legend / Abbreviation Key	WTP	Welfare-Transition Program	DW	Dislocated Worker
	WIOA	Workforce Innovation and Opportunity Act		

Welfare Transition Program (WTP) All-Family Participation Data for the Big 7 Regions

Month-to-Month Participation Rate for Rolling 12 Month Period

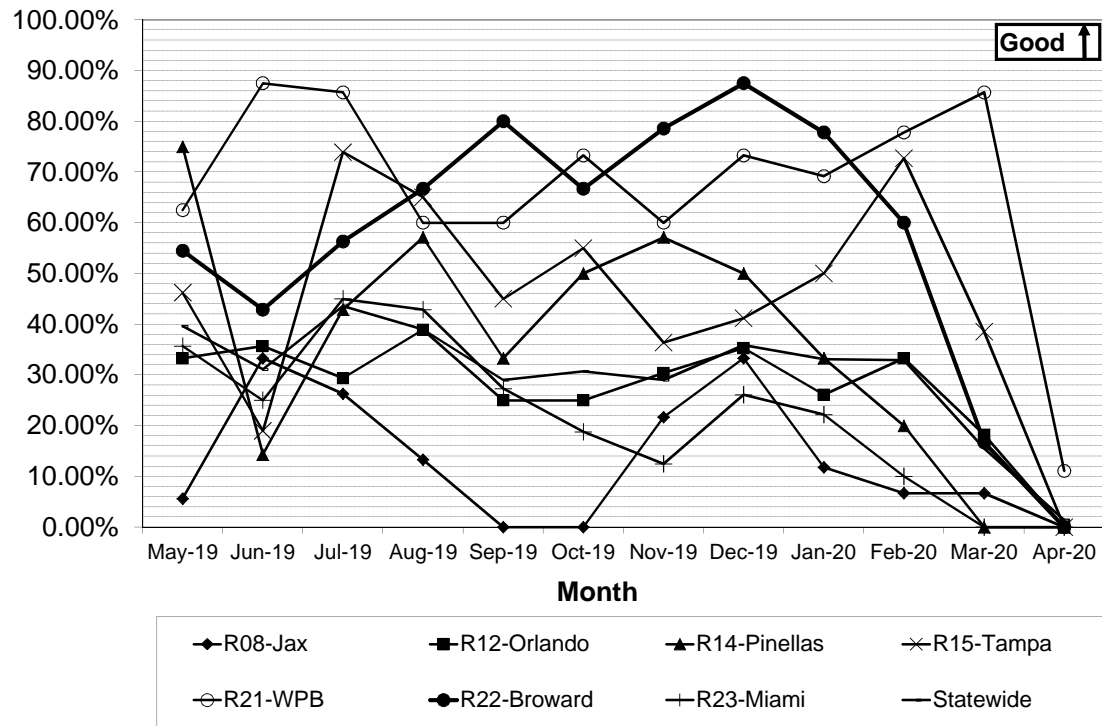


Program Year-to-Date (YTD) Participation Rate as of April 2020

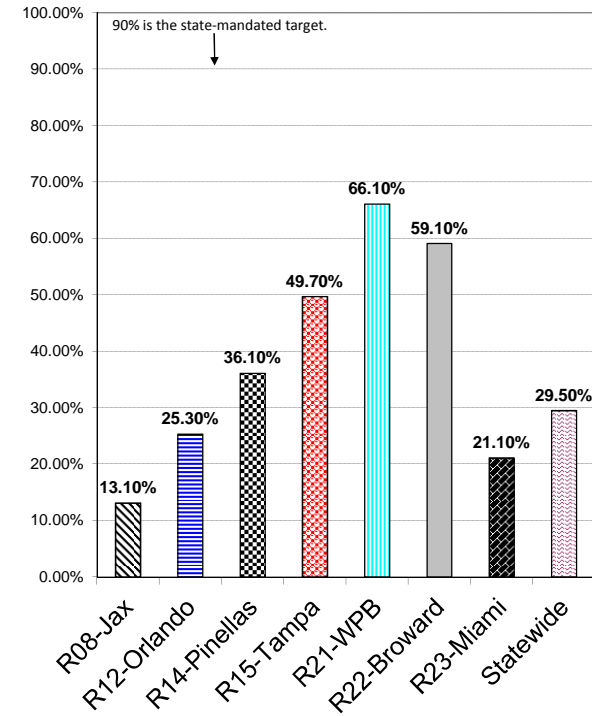


Welfare Transition Program (WTP) Two-Parent Family Participation Data for the Big 7 Regions

Month-to-Month Participation Rate for Rolling 12 Month Period

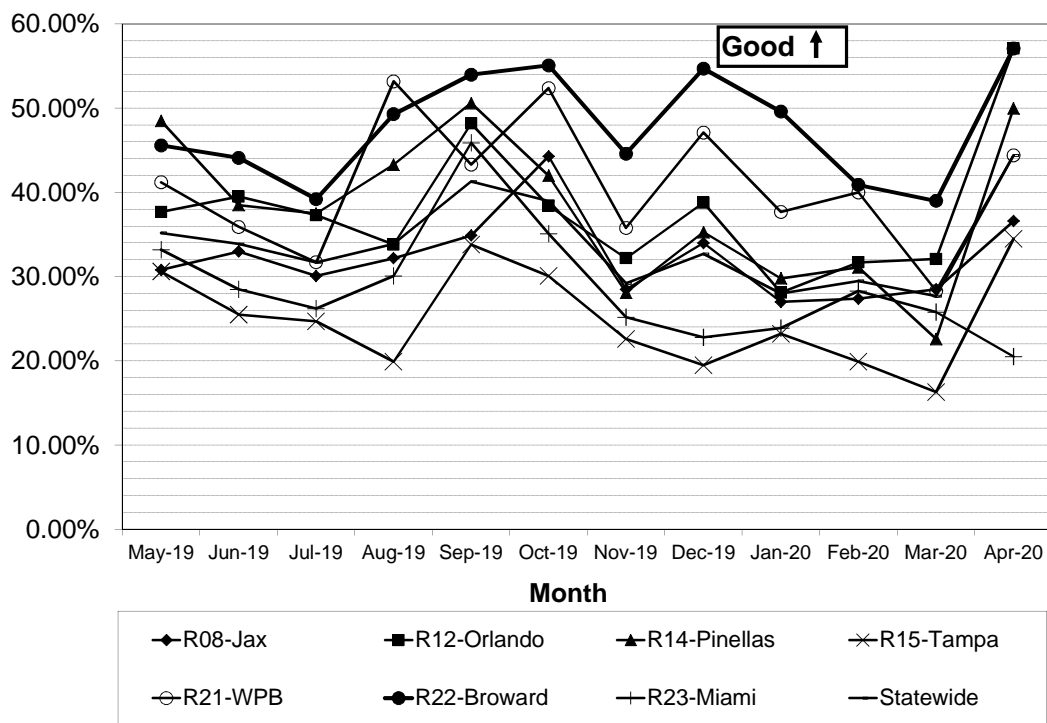


Program Year-to-Date (YTD) Participation Rate as of April 2020

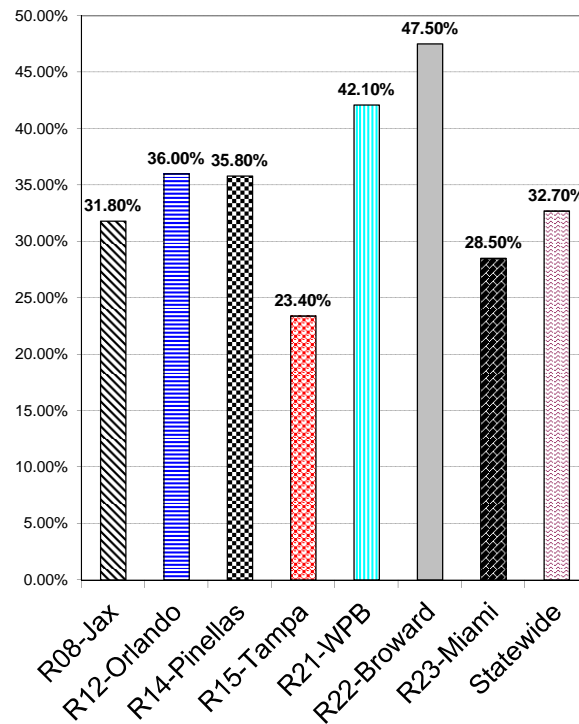


Welfare Transition Program (WTP) Entered Employment (EE) Data for the Big 7 Regions

Month-to-Month EE Rate for Rolling 12 Month Period



Program Year-to-Date (YTD) EE Rate as of April 2020

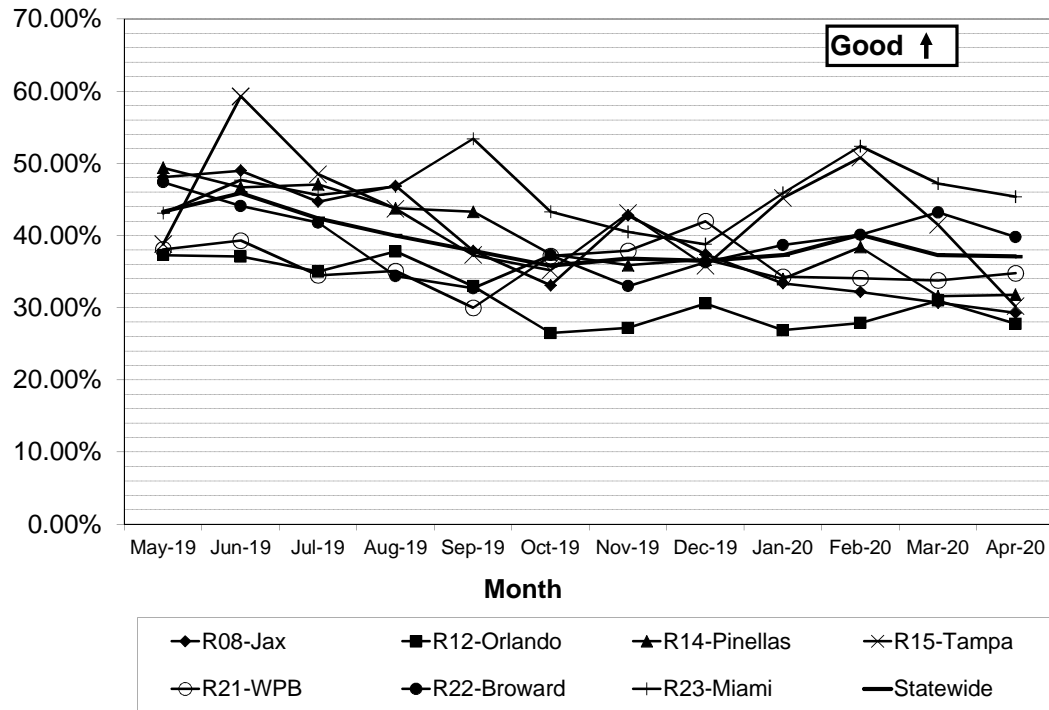


Analysis of Welfare Transition Program (WTP) Performance

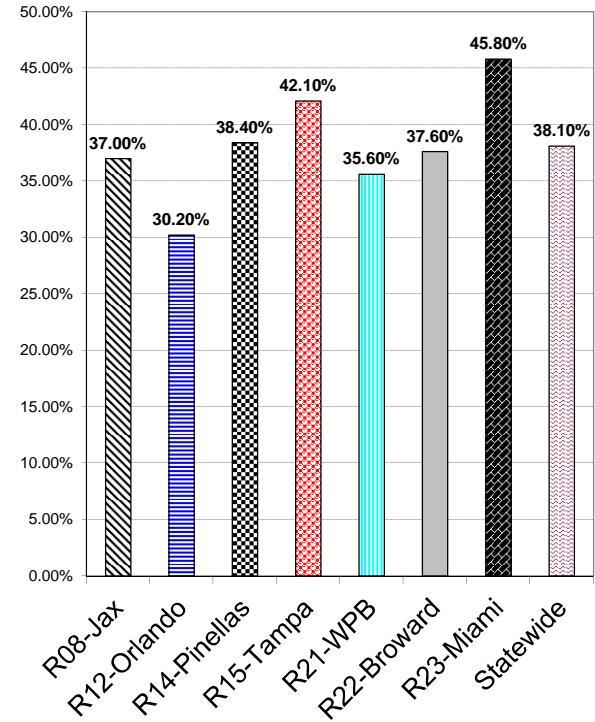
	Measure	Goal	Month (April)	PYTD
WTP Program Performance At-A-Glance	All Family Participation	50%	11.4%	49.6%
	Two-Parent Family Participation	90%	0%	59.1%
	Entered Employment Rate (EER)	39%	57.1%	47.5%
Current Situation and Performance Summary	<p>In relation to the Big 7 Regions:</p> <p><u>All Family Participation Rate</u> CSBD ranks 2nd in performance for the month and ranks 2nd Program Year-To-Date.</p> <p><u>Two Parent Participation Rate</u> CSBD ranks 2nd in performance for the month and ranks 2nd Program Year-To-Date.</p> <p><u>Entered Employment Rate</u> CSBD ranks 1st place in performance for the month and ranks 1st Program Year-To-Date.</p> <p>The Entered Employment Rate (EER) is calculated by cases closed due to employment divided by the number of overall case closures during the month.</p>			
Strategies and Action Steps	<p>WTP is a mandatory program currently under a participation waiver. Although customers are not participating at the required hours for us to meet performance, we are engaging them and providing assistance.</p> <p>CSBD is proactively adapting to our new virtual service environment by creating new virtual ways to provide services and engage job seekers. We are currently:</p> <ul style="list-style-type: none"> • Promoting CSBD’s bi- monthly Virtual Job Fairs. • Contacting customers and promoting online educational platforms to improve skills. • Provide one-on-one virtual services for job search and resume writing assistance. • Utilizing new electronic fillable forms for staff to better provide services virtually to CSBD customers. <p>These forms will allow customers to fill out, sign and return documents to CSBD by email.</p>			

Wagner-Peyser (WP) Program Entered Employment (EE) Data for the Big 7 Regions

Month-to-Month EE Rate for Rolling 12 Month Period



Program Year-to-Date (YTD) EE Rate as of April 2020

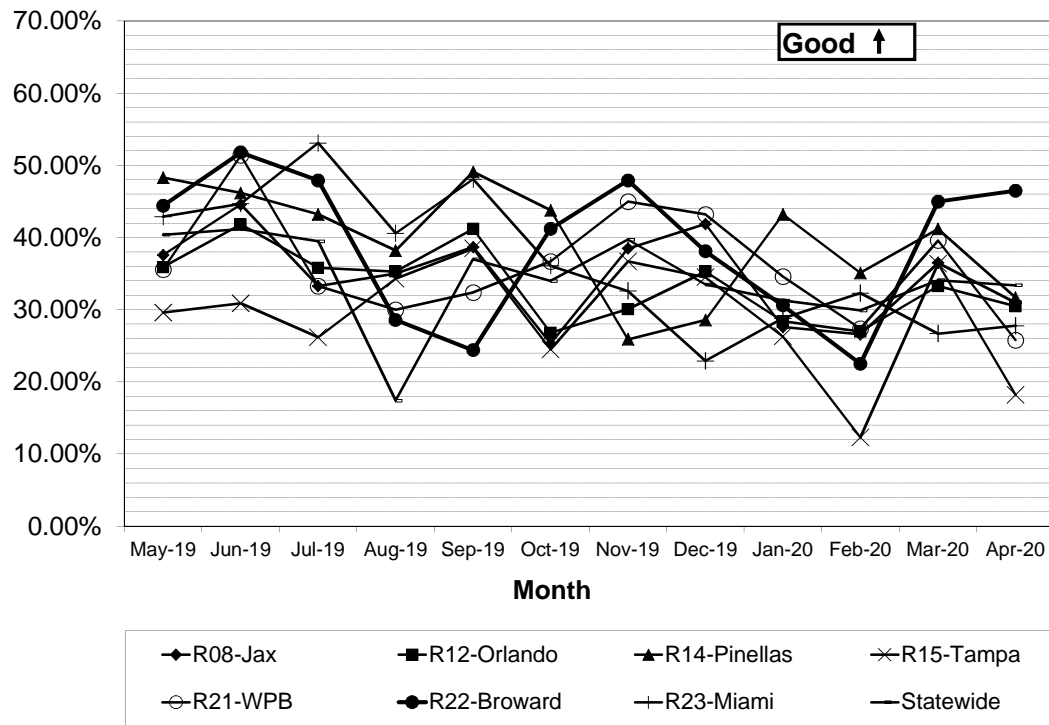


Analysis of Wagner-Peyser (WP) Performance

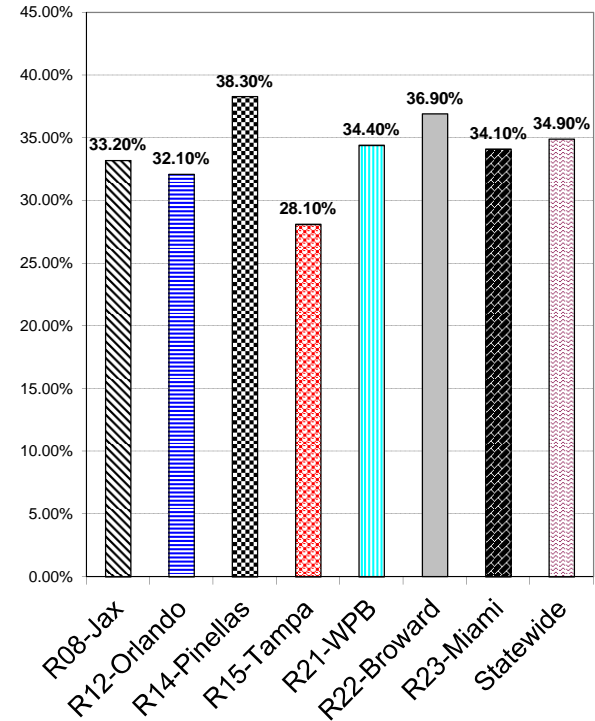
WP Program Performance At-A-Glance	Measure	Performance*	
		Month (April)	PYTD
	Entered Employment Rate	39.8%	37.60%
<p><i>*Please note: The performance detail is based on the Monthly Management Report (MMR). Due to lagging data, our true YTD rate will adjust at the end of the program year.</i></p>			
<p>Current Situation and Performance Summary</p>	<p>The data that captures the new wage record is still lagging behind. As stated above the Monthly Management Report will adjust at year end. Trends have shown that the MMR performance is usually 30-35% lower than the final year-end report.</p> <p>CSBD is in 2nd place for performance for the month April.</p> <p><u>Since the beginning of the program year July 2019</u></p> <ul style="list-style-type: none"> • 816 WP customers entered into employment • 15,009 customers receiving WP services 		
<p>Strategies and Action Steps</p>	<p>CSBD is proactively adapting to our new virtual service environment by creating new virtual ways to provide services and engage job seekers and employers. In April we:</p> <ul style="list-style-type: none"> • Promoted CSBD's bi-monthly Virtual Job Fairs with over 20 employers who are actively recruiting. • Contacted customers and promoted our new weekly virtual Employment Workshops. • Provide one-on-one phone services for resume assistance, individualized job search and job referrals, and promoted CSBD services to recently displaced workers who are in need of assistance with gaining employment. • Created new electronic fillable forms for staff to better provide services virtually to CSBD customers. These forms will allow customers to fill out, sign and return to CSBD by email. 		

Veterans' Entered Employment (EE) Data for the Big 7 Regions

Month-to-Month EE Rate for Rolling 12 Month Period



Program Year-to-Date (YTD) EE Rate as of April 2020

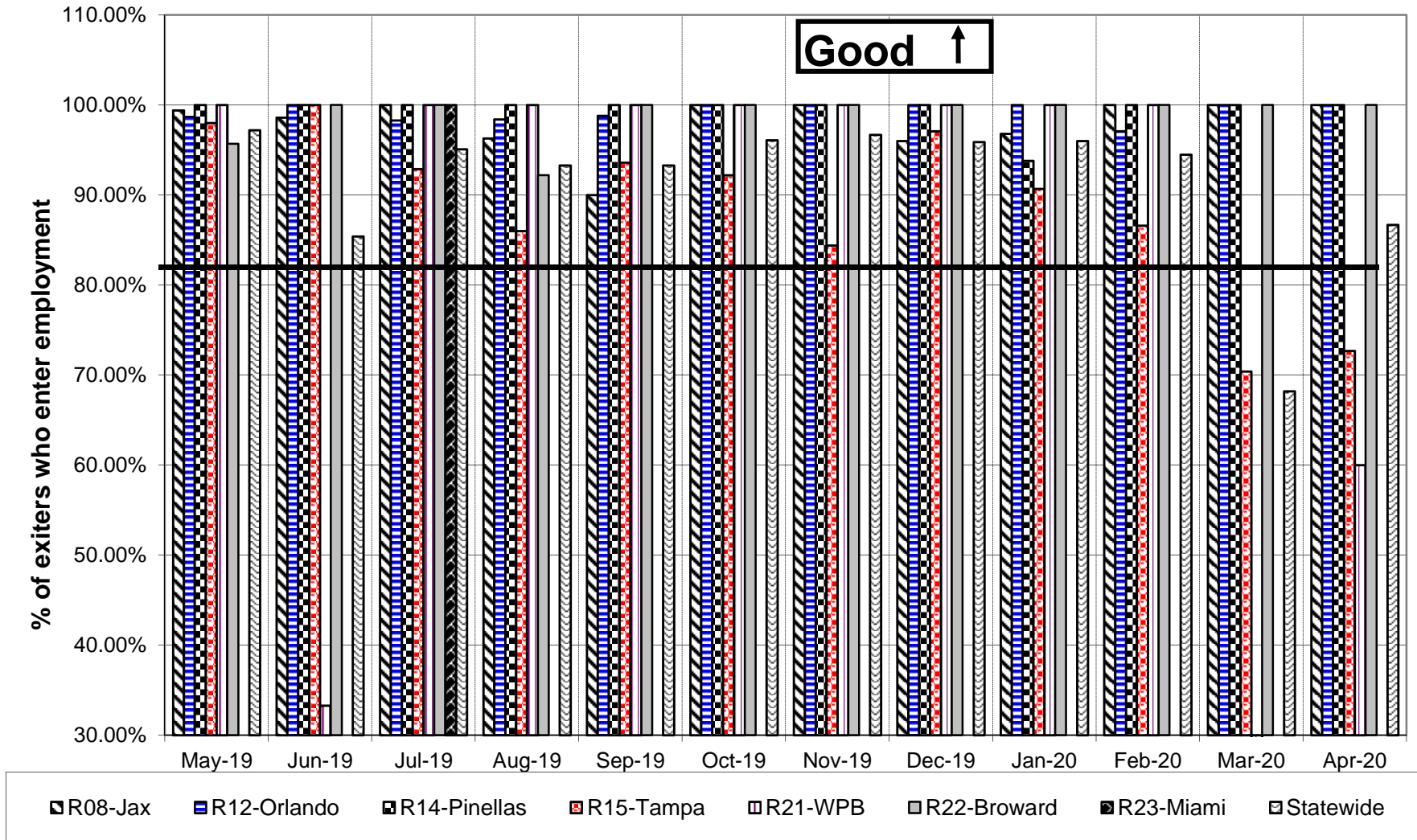


Analysis of Veterans' Performance

Veterans' Program Performance At-A-Glance	Measure	Performance	
		Month (April)	PYTD
	Entered Employment Rate	46.5%	35.9%
Current Situation and Performance Summary	<p>CSBD is in 1st place for Entered Employment Rate performance for the month of April.</p> <p><u>Since the beginning of the program year July 2019:</u></p> <ul style="list-style-type: none"> • 251 Veterans placed in employment • 1,047 Veteran customers actively utilized CSBD employment services 		
	<p>During the month of April CSBD quickly equipped staff with laptop computers and cell phones to ensure continuation of our services and continuous customer engagement. This allowed staff to:</p> <ul style="list-style-type: none"> • Increase calls to provide one-on-one services; providing veterans with resume assistance, individualized job searched/job referrals, and promoting CSBD services to recently displaced veterans in need of assistance with gaining employment. • LVERs joined the Business Services Team efforts by providing "Veteran Friendly" employers to participate in the CSBD Virtual Job Fair. • Veterans were granted early access to the CSBD Virtual Job Fair to increase employment to the veteran population. • WP staff is engaging with recently registered Veterans providing information on the upcoming Virtual Job fairs and providing information on our recently launched Virtual Employment Workshops so that customers can take advantage of these services provided by CSBD at no cost. 		
Strategies and Action Steps			

Comparison of the Workforce Innovation and Opportunity Act (WIOA) Entered Employment Rate for Adult & Dislocated Workers across the 7 largest Regions in Florida for the Rolling 12 Month Period

.Note: Data presented as bar graph due to strong overlap of all regions in the near-100% range



Analysis of Workforce Innovative and Opportunity Act (WIOA) Adult and Dislocated Worker Performance

WIOA Program Performance At-A-Glance	Measure	Performance	
		Month (April)	PYTD
	Entered Employment Rate	100%	100%
Current Situation and Performance Summary	<p>CSBD is in a 4-way tie for 1st in performance for the month and is 1st in Program Year-To-Date.</p> <p><u>Since the beginning of the program year July 2019:</u></p> <ul style="list-style-type: none"> • 353 WIOA customers entered employment • CSBD has enrolled 654 customers into WIOA-funded training <p><i>Note: While our rate is high we want to continue enrolling customers into basic and individualized services to increase the number special populations' customers receiving WIOA training related services to assist with increasing their employment and wage rates.</i></p>		
Strategies and Action Steps	<p>During the month of April CareerSource Broward's centers remained closed to ensure the safety of our customers and staff due to COVID-19 and comply with stay at home orders.</p> <ul style="list-style-type: none"> • To continue enrollments into training, Success Coaches are working with the customers in navigating the new environment, by staying informed on various ITA providers' closures/ reopening and provided access to virtual tools and new learning platforms. • Job Developers and employment Success Coaches are working with Industry Intermediaries and our Business Services team to schedule and hold virtual job fairs with employers who have open positions aligned to our ITA graduates. 		

**Overview of the CareerSource Broward Region
Not Seasonally Adjusted
May 22, 2020**

- The unemployment rate in the CareerSource Broward region (Broward County) was 14.5 percent in April 2020. This rate was 11.7 percentage point higher than the region's year ago rate of 2.8 percent. The labor force was 935,487, down 90,574 (-8.8) over the year. There were 136,008 unemployed residents in the region.
- In April 2020 nonagricultural employment in the Ft. Lauderdale-Pompano Bch-Deerfield Bch Metro Division was 744,000, a decrease of 119,100 jobs (-13.8 percent) over the year.
- The leisure and hospitality (-52,700 jobs); trade, transportation, and utilities (-17,000); education and health services (-16,100 jobs); professional and business services (-15,800 jobs); other services (-7,100 jobs); construction (-4,800 jobs); manufacturing (-3,700 jobs); information (-900 jobs); government (-800 jobs); and financial activities (-200 jobs) industries lost jobs over the year.

Note: All data are subject to revision.

Source: Florida Department of Economic Opportunity, Bureau of Workforce Statistics and Economic Research.

Unemployment Rates (not seasonally adjusted)	Apr-20	Mar-20	Apr-19
CareerSource Broward (Broward County)	14.5%	4.2%	2.8%
Florida	13.3%	4.3%	2.9%
United States	14.4%	4.5%	3.3%

Nonagricultural Employment by Industry (not seasonally adjusted)	Ft. Lauderdale-Pompano Beach-Deerfield Beach Metropolitan Division				Florida			
	Apr-20	Apr-19	change	percent change	Apr-20	Apr-19	change	percent change
	Total Employment	744,000	863,100	-119,100	-13.8	7,950,100	8,964,200	-1,014,100
Mining and Logging	NA	NA	NA	NA	5,400	5,800	-400	-6.9
Construction	44,100	48,900	-4,800	-9.8	554,300	558,700	-4,400	-0.8
Manufacturing	25,100	28,800	-3,700	-12.8	358,000	382,100	-24,100	-6.3
Trade, Transportation, and Utilities	176,400	193,400	-17,000	-8.8	1,644,400	1,787,000	-142,600	-8.0
Wholesale Trade	48,000	50,700	-2,700	-5.3	334,000	351,100	-17,100	-4.9
Retail Trade	98,800	110,300	-11,500	-10.4	988,000	1,102,200	-114,200	-10.4
Transportation, Warehousing, and Utiliti	29,600	32,400	-2,800	-8.6	322,400	333,700	-11,300	-3.4
Information	19,200	20,100	-900	-4.5	129,100	139,300	-10,200	-7.3
Financial Activities	63,900	64,100	-200	-0.3	570,400	587,800	-17,400	-3.0
Professional and Business Services	136,500	152,300	-15,800	-10.4	1,273,600	1,388,300	-114,700	-8.3
Education and Health Services	96,400	112,500	-16,100	-14.3	1,247,600	1,339,300	-91,700	-6.8
Leisure and Hospitality	45,200	97,900	-52,700	-53.8	752,400	1,278,400	-526,000	-41.1
Other Services	30,400	37,500	-7,100	-18.9	292,100	355,100	-63,000	-17.7
Government	106,700	107,500	-800	-0.7	1,122,800	1,142,400	-19,600	-1.7

Population	2018	2017	change	percent change
CareerSource Broward (Broward County)	1,935,878	1,917,122	18,756	1.0
Florida	21,299,325	20,976,812	322,513	1.5

Average Annual Wage	2018	2017	change	percent change
CareerSource Broward (Broward County)	\$52,929	\$51,259	\$1,670	3.3
Florida	\$50,090	\$48,460	\$1,630	3.4

Note: All data are subject to revision.

Source: Florida Department of Economic Opportunity, Bureau of Workforce Statistics and Economic Research.