



HELPLINE and ONLINE WORKSHOPS

About the Helpline

If you have questions about résumés, interviews, job searching with LinkedIn, or using the Employ Florida website, we are here to help! Call (954) 828-0229 between 9 a.m. and 3 p.m. Monday through Friday to speak to one of our certified workforce professionals privately for assistance. This Helpline is designed to increase your chances of obtaining employment by assisting you with creating a professional résumé, conducting a successful job search, preparing you for interviews and utilizing the Employ Florida system.

Online Workshops

To further assist you, CareerSource Broward offers virtual workshops. These one-hour workshops are currently being presented as live interactive webcasts using the Zoom online platform. To see the dates/times and to register, please visit: www.careersourcebroward.com/career-seekers/events.

Some examples of the many workshops we offer:

Résumé Preparation

In this workshop, you will learn different résumé styles, as well as the importance of using keywords in your résumé and what hiring managers respond to most. Workshop topics include: résumé style options and benefits, the importance of keywords and presenting your skills on a résumé.

Telephone Interview Skills

Discover the most effective ways to promote yourself and professionally showcase your knowledge in order to get the results you want. Workshop topics include: examining common interview questions, promoting your personal brand, researching companies and setting a positive impression.

Video Interview Skills

Learn and understand how to do a video interview and what to expect from commonly used interview platforms such as Hirevue®, Jobvite®, VidCruiter and more. You will receive tips and techniques on how to be successful in a video interview.

For details about additional virtual workshops that CareerSource Broward offers, visit www.careersourcebroward.com/career-seekers/onlineworkshops.

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